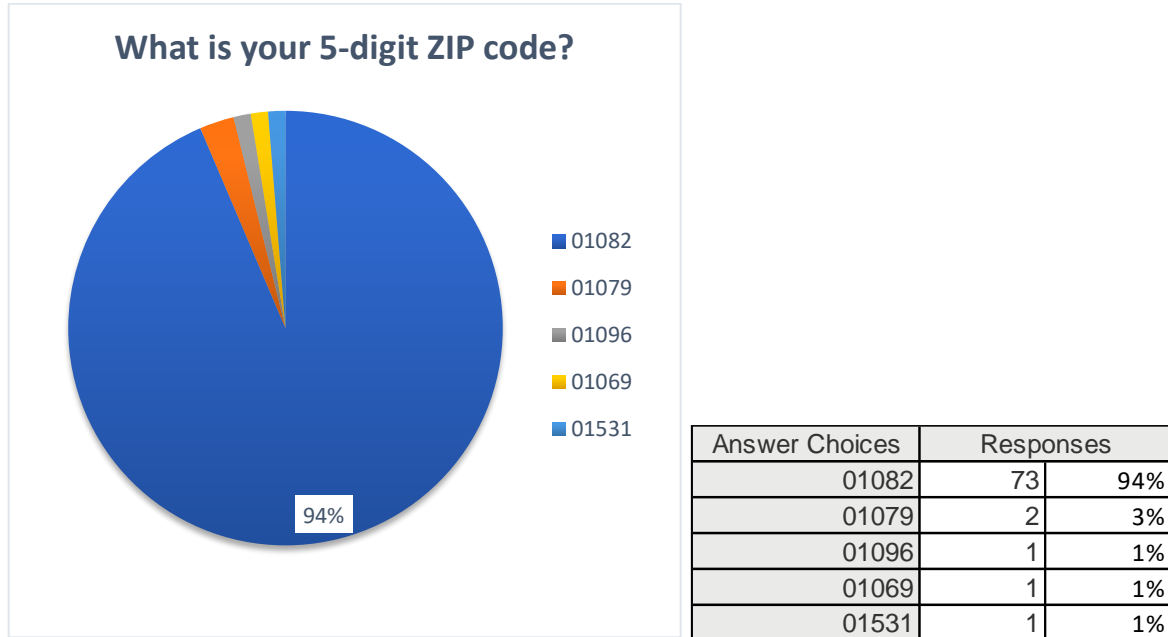




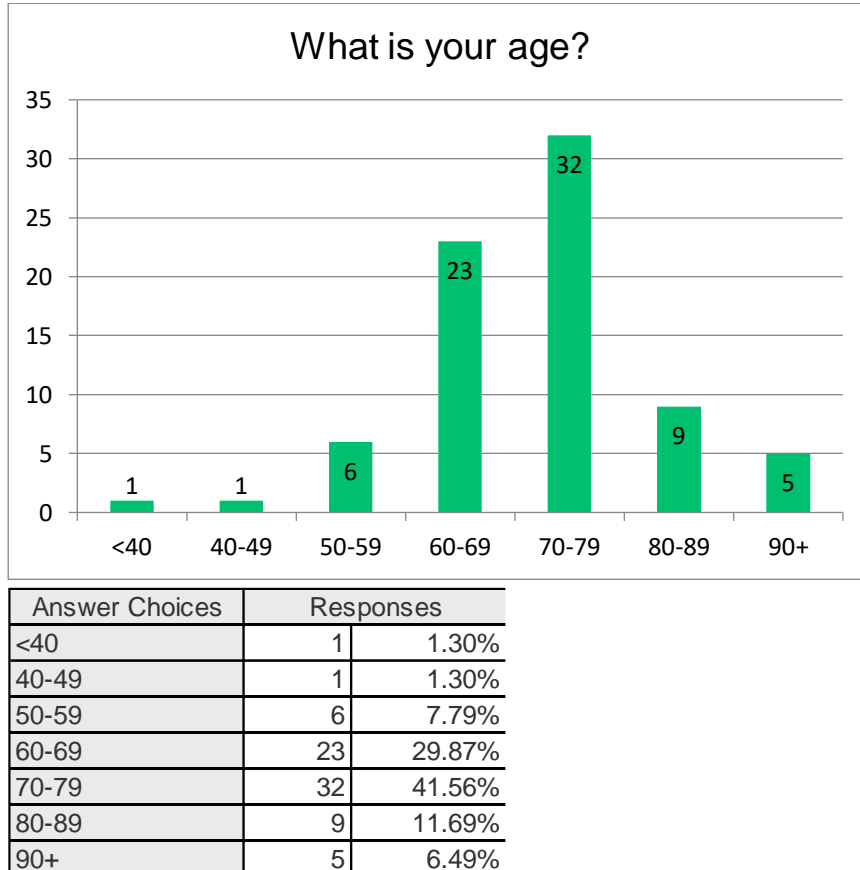
Age-Friendly Pioneer Valley Ware Livable Community Survey Results – Spring/Summer 2021

YOUR COMMUNITY

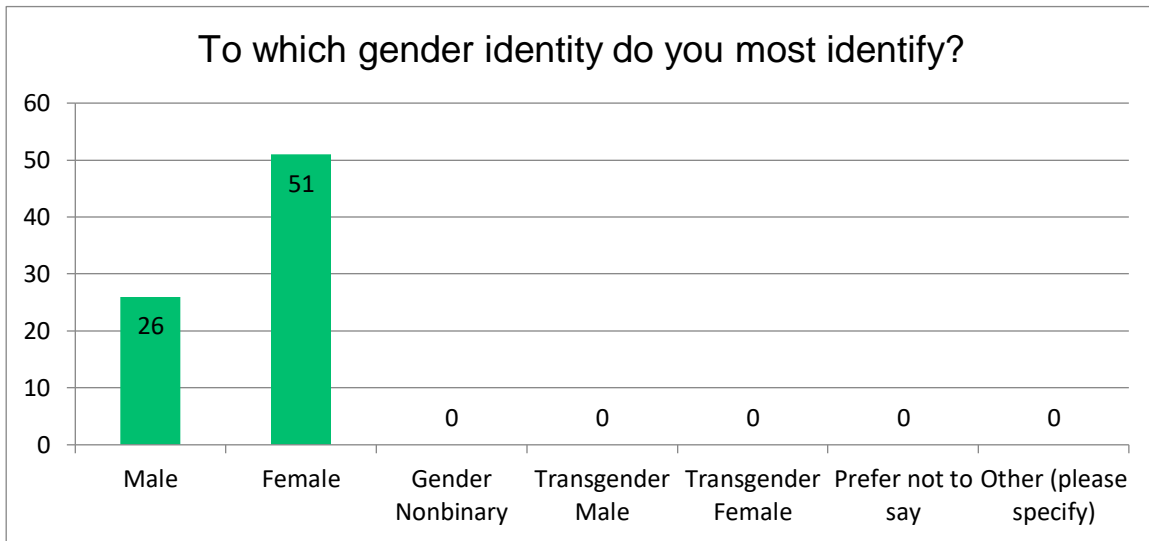
1. What is your 5-digit ZIP code?



2. What is your age?

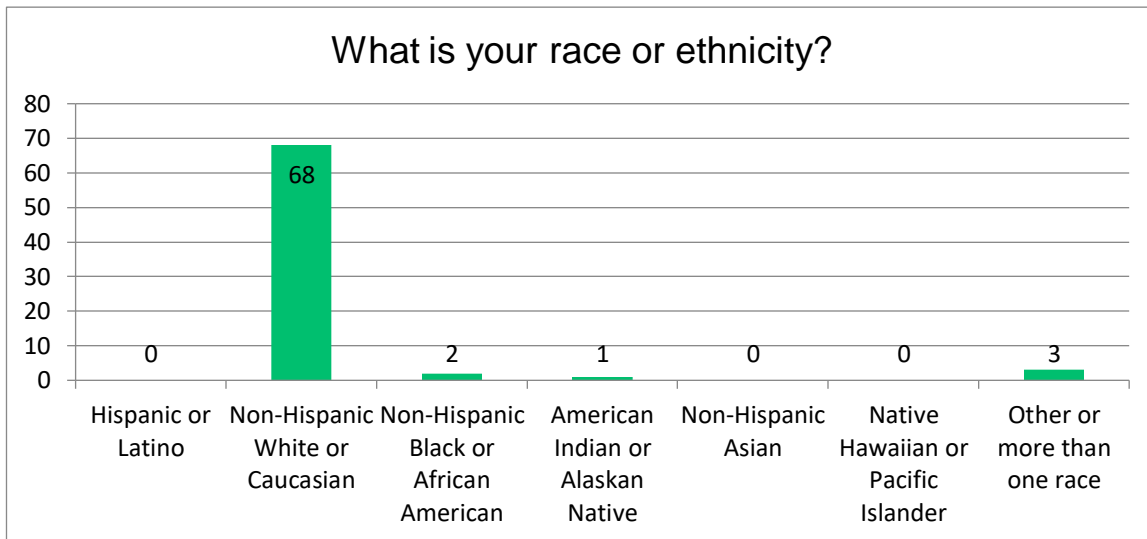


3. To which gender identity do you most identify?



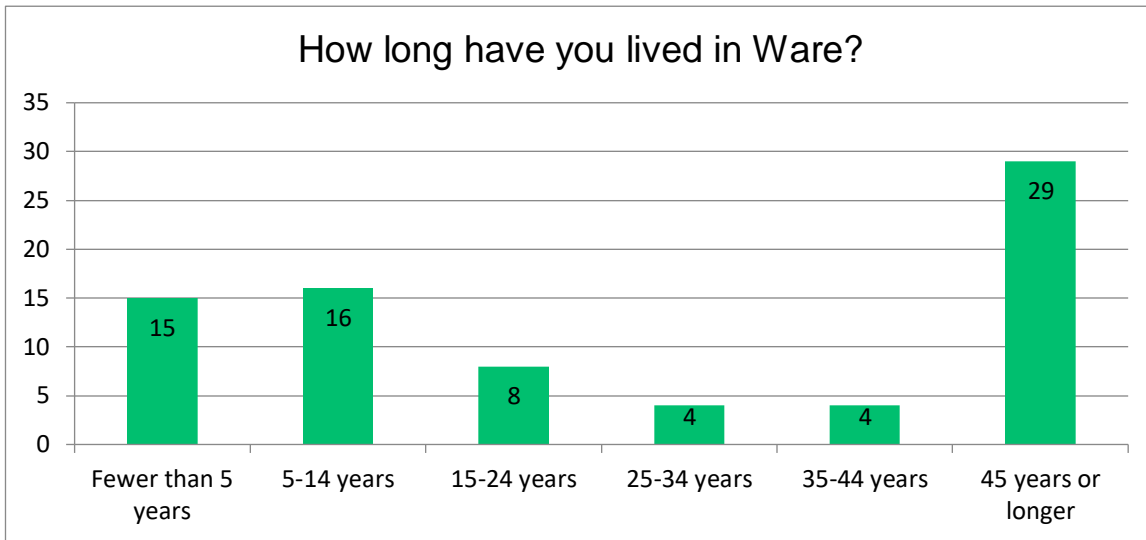
Answer Choices	Responses	Percentage
Male	26	33.77%
Female	51	66.23%
Gender Nonbinary	0	0.00%
Transgender Male	0	0.00%
Transgender Female	0	0.00%
Prefer not to say	0	0.00%
Other (please specify)	0	0.00%

4. What is your race or ethnicity?



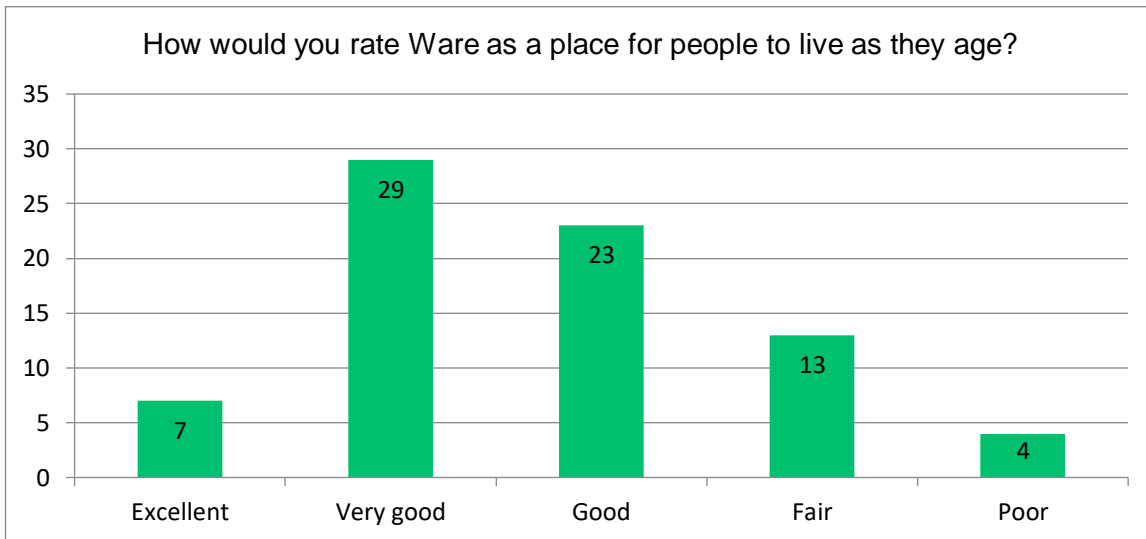
Answer Choices	Responses	Percentage
Hispanic or Latino	0	0.00%
Non-Hispanic White or Caucasian	68	91.89%
Non-Hispanic Black or African American	2	2.70%
American Indian or Alaskan Native	1	1.35%
Non-Hispanic Asian	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
Other or more than one race	3	4.05%

5. How long have you lived in Ware?



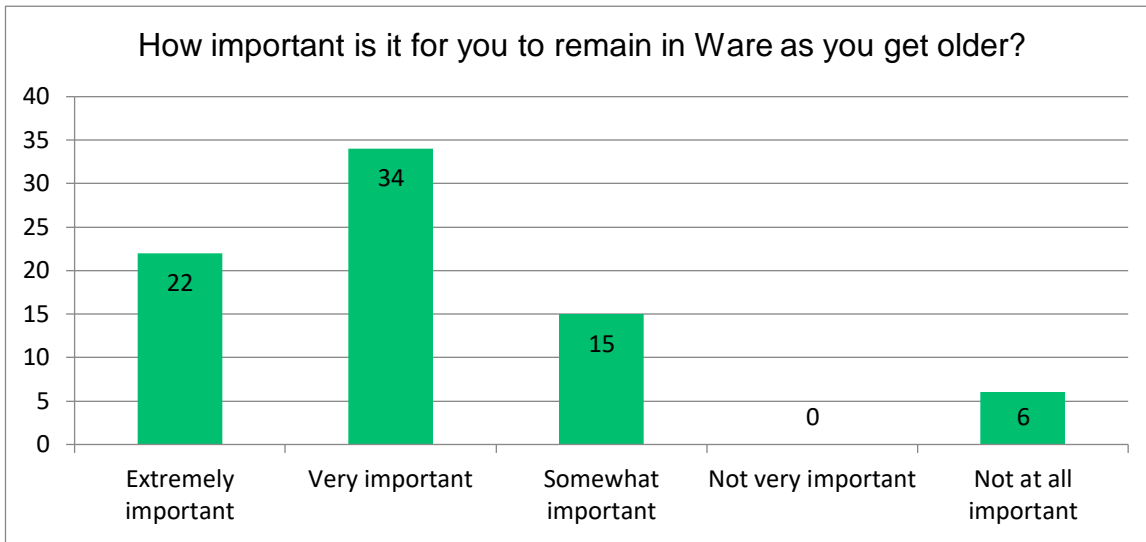
Answer Choices	Responses	
Fewer than 5 years	15	19.74%
5-14 years	16	21.05%
15-24 years	8	10.53%
25-34 years	4	5.26%
35-44 years	4	5.26%
45 years or longer	29	38.16%

6. How would you rate Ware as a place for people to live as they age?



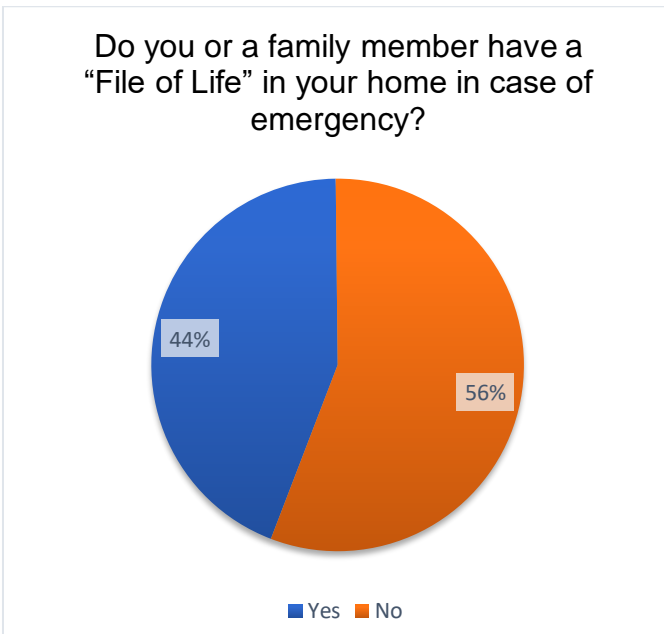
Answer Choices	Responses	
Excellent	7	9.21%
Very good	29	38.16%
Good	23	30.26%
Fair	13	17.11%
Poor	4	5.26%

7. How important is it for you to remain in Ware as you get older?



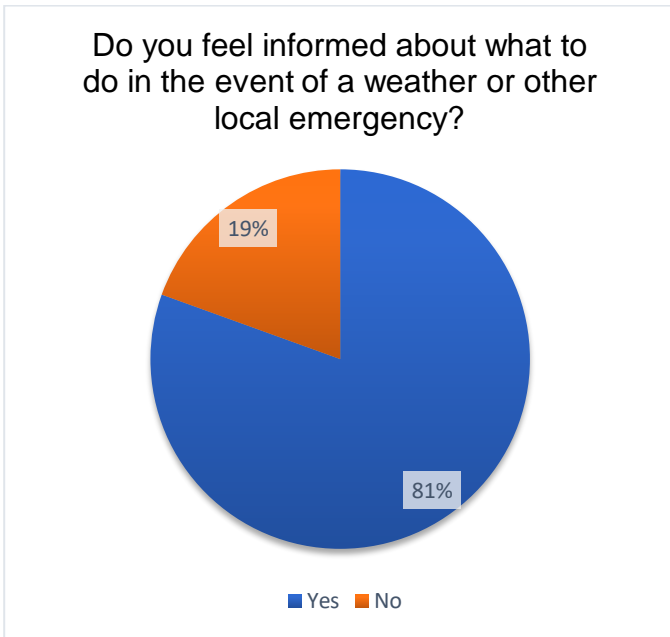
Answer Choices	Responses	
Extremely important	22	28.57%
Very important	34	44.16%
Somewhat important	15	19.48%
Not very important	0	0.00%
Not at all important	6	7.79%

8. Do you or a family member have a “File of Life” in your home in case of emergency?



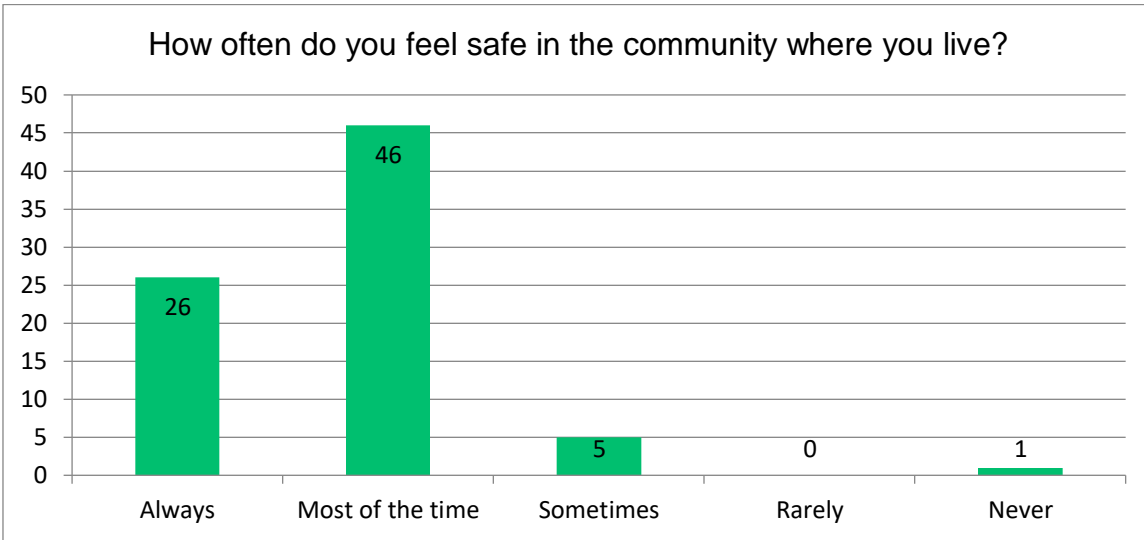
Answer Choices	Responses	
Yes	33	44.00%
No	42	56.00%

9. Do you feel informed about what to do in the event of a weather or other local emergency?



Answer Choices	Responses	
Yes	62	80.52%
No	15	19.48%

10. How often do you feel safe in the community where you live?

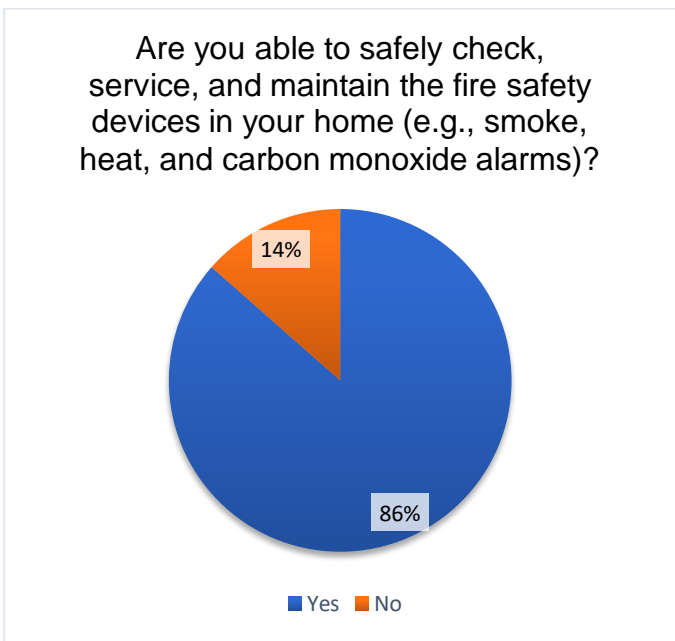


Answer Choices	Responses	
Always	26	33.33%
Most of the time	46	58.97%
Sometimes	5	6.41%
Rarely	0	0.00%
Never	1	1.28%

11. If you do not feel safe, what is the main reason?

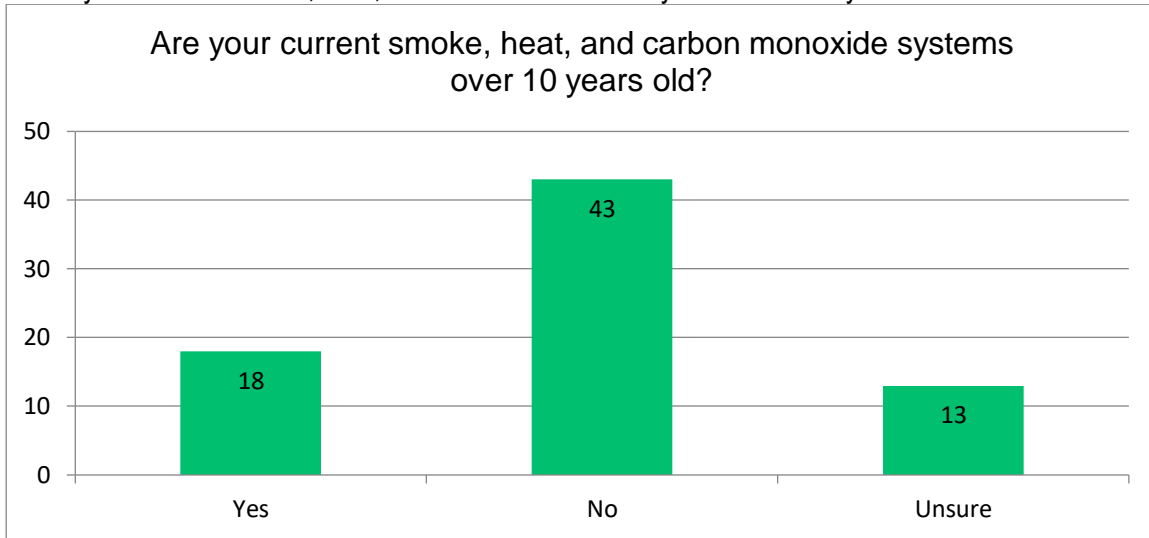
RESPONSES
Have neighbors that don't talk to you. Don't feel safe to walk on my street
High drug use/alcohol use in this area
the people + main manager are mean
Downtown area is not active/populated enough
Downtown is too much like a ghost town
Too many dark empty buildings for hooligans to hide and dark street lights- not burned out
Drugs
I would feel safer if there were more patrols in Grenville Park
Need more patrol at the park
Chief Crevier is doing a good job trying to clean up the town
street gangs
Not worried
Random shooting all over US
lack of police presence Main Street
At night time walking to a car from store or main street. Not sure of some people who may be on drugs or drunk.
An ever decreasing amount of services and resources that support my ability to maintain my independence. And a lack of information on when and how emergency resources are implemented for elders in the event of weather emergencies.

12. Are you able to safely check, service, and maintain the fire safety devices in your home (e.g., smoke, heat, and carbon monoxide alarms)?



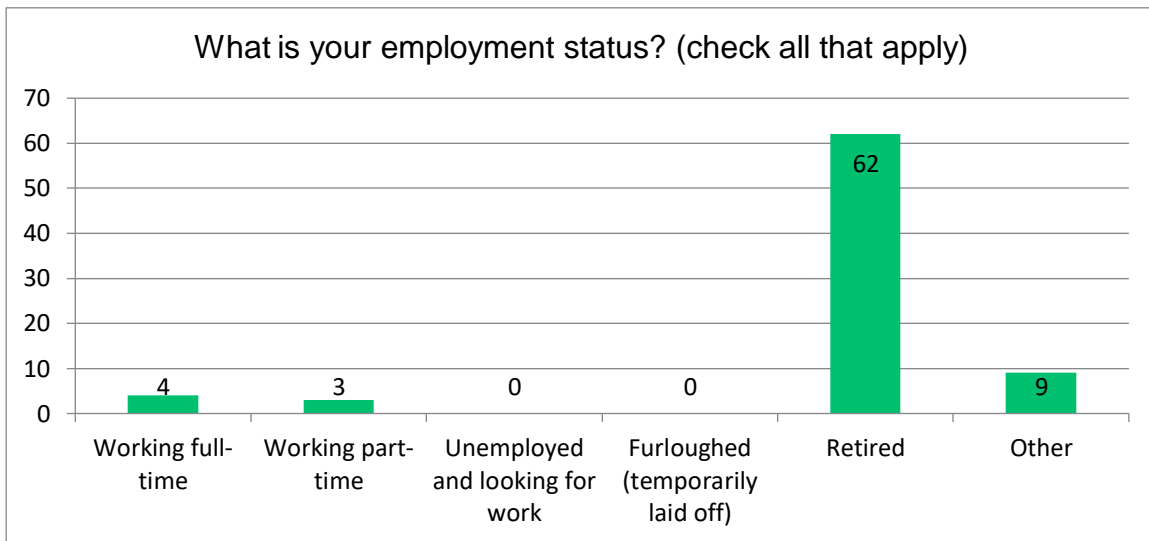
Answer Choices	Responses	
Yes	64	86.49%
No	10	13.51%

13. Are your current smoke, heat, and carbon monoxide systems over 10 years old?



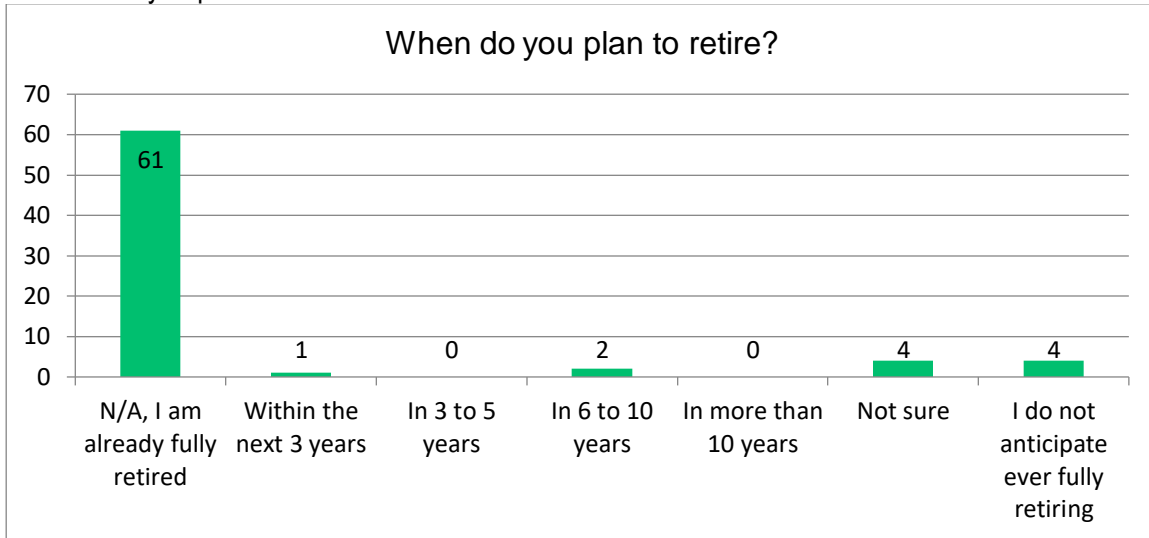
Answer Choices	Responses	
Yes	18	24.32%
No	43	58.11%
Unsure	13	17.57%

14. What is your employment status? (check all that apply)



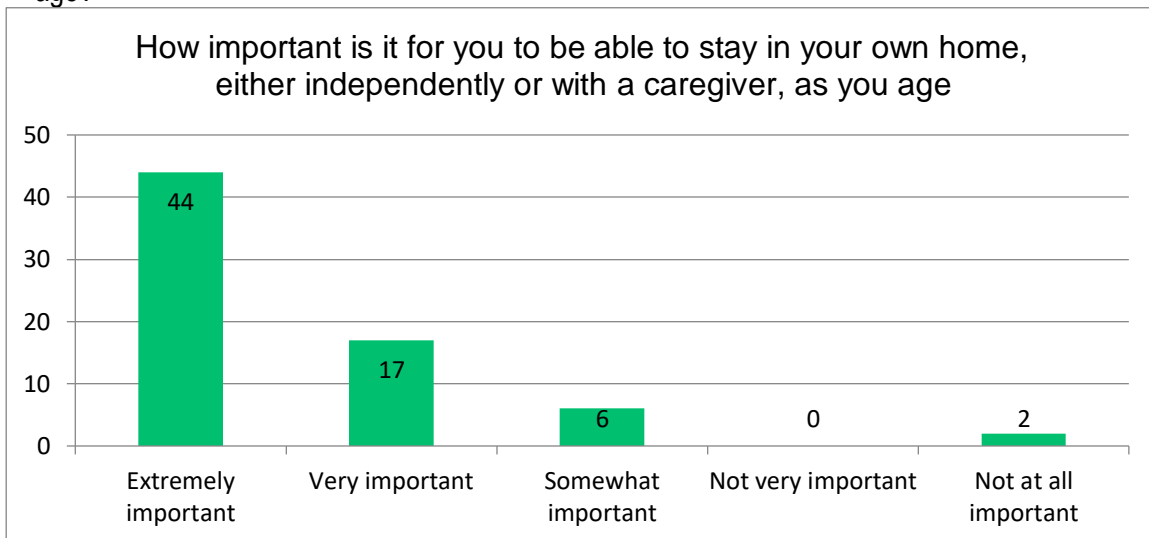
Answer Choices	Responses	
Working full-time	4	5.19%
Working part-time	3	3.90%
Unemployed and looking for work	0	0.00%
Furloughed (temporarily laid off)	0	0.00%
Retired	62	80.52%
Other	9	11.69%

15. When do you plan to retire?



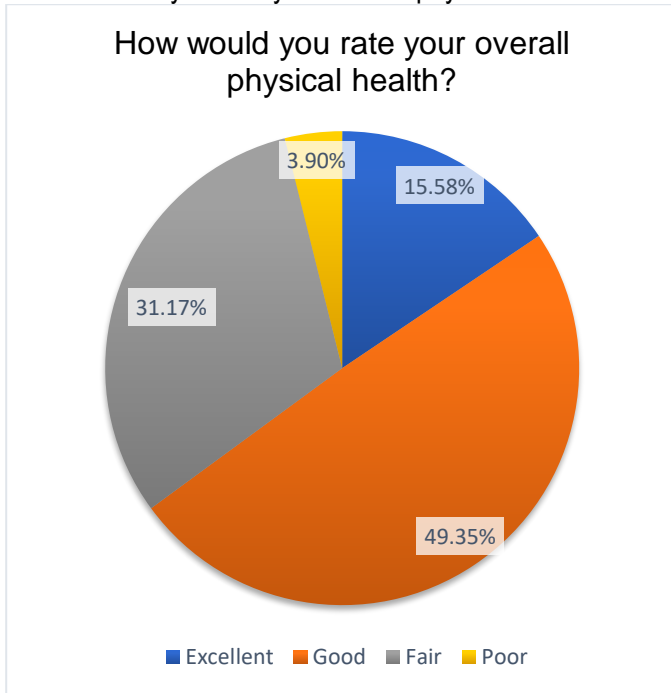
Answer Choices	Responses	
N/A, I am already fully retired	61	84.72%
Within the next 3 years	1	1.39%
In 3 to 5 years	0	0.00%
In 6 to 10 years	2	2.78%
In more than 10 years	0	0.00%
Not sure	4	5.56%
I do not anticipate ever fully retiring	4	5.56%

16. How important is it for you to be able to stay in your own home, either independently or with a caregiver, as you age?



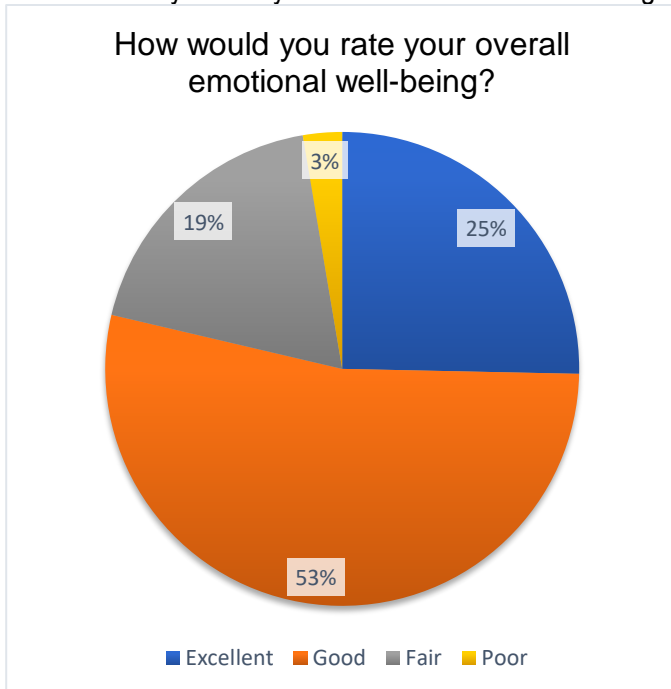
Answer Choices	Responses	
Extremely important	44	63.77%
Very important	17	24.64%
Somewhat important	6	8.70%
Not very important	0	0.00%
Not at all important	2	2.90%

17. How would you rate your overall physical health?



Answer Choices	Responses	
Excellent	12	15.58%
Good	38	49.35%
Fair	24	31.17%
Poor	3	3.90%

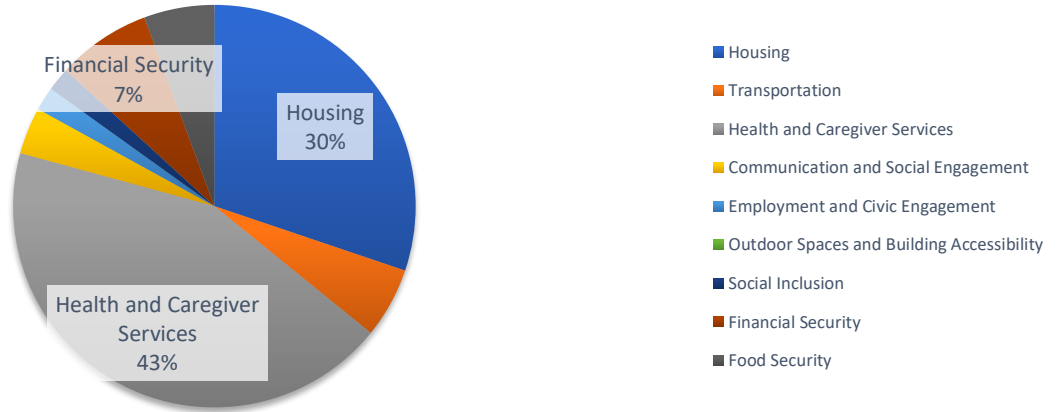
18. How would you rate your overall emotional well-being?



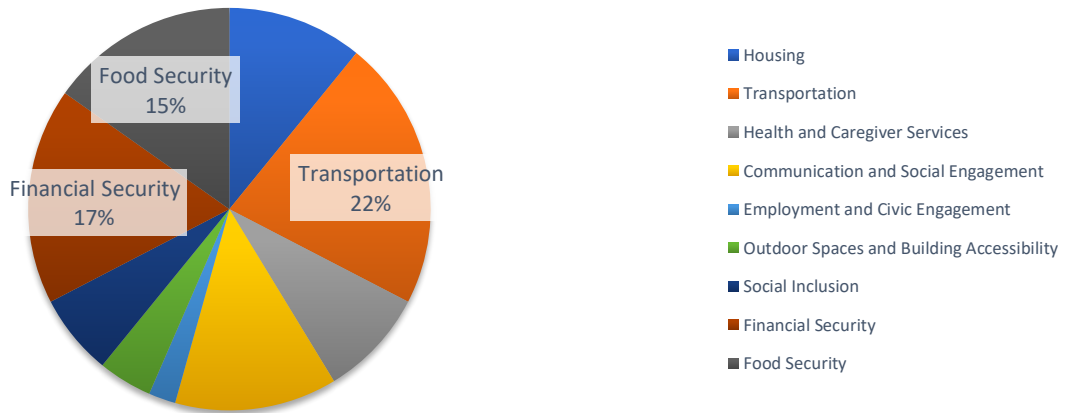
Answer Choices	Responses	
Excellent	19	25.33%
Good	40	53.33%
Fair	14	18.67%
Poor	2	2.67%

19. Which of the following areas are most important for Ware to focus on in the next five years to make the town a more livable community for people of all ages? Please rank the top 3 priorities, circling 1 as being the most important.

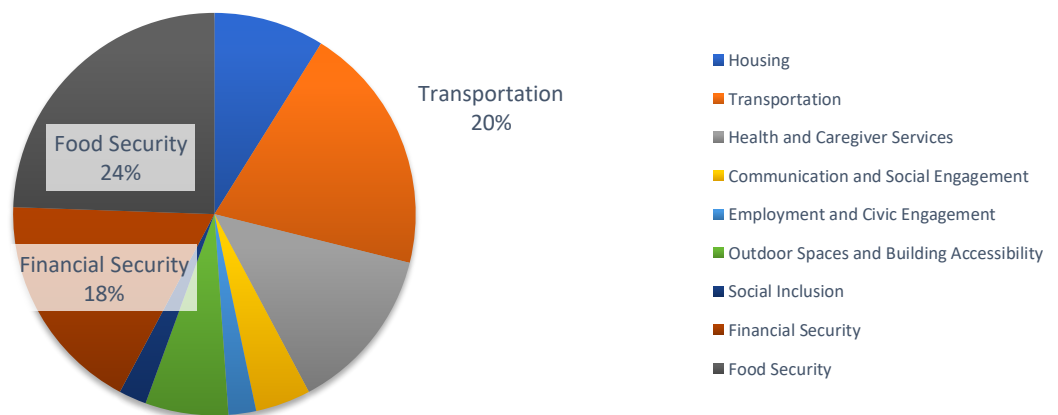
1st priority for Ware to focus on in the next 5 years to make the town a more livable community for people of all ages



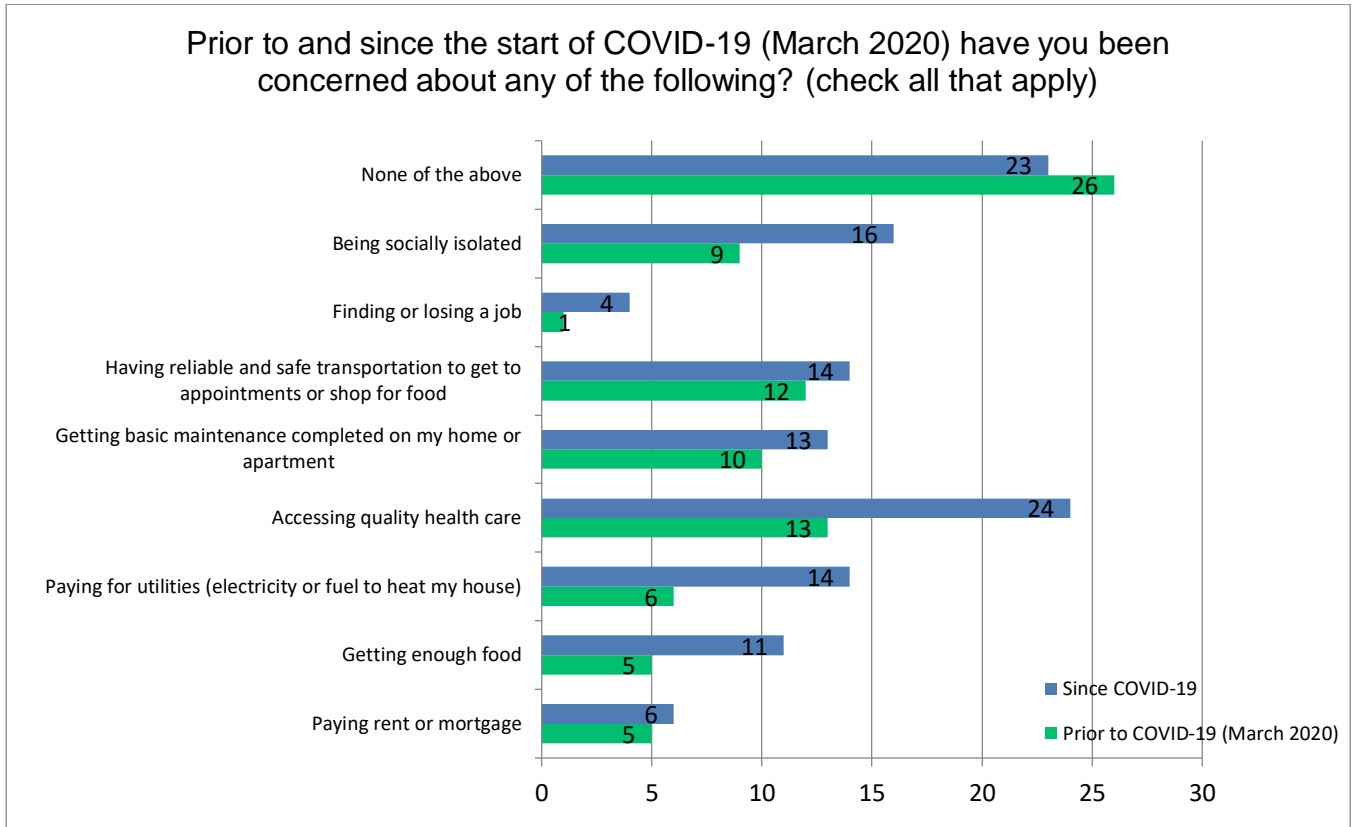
2nd priority for Ware to focus on in the next 5 years to make the town a more livable community for people of all ages



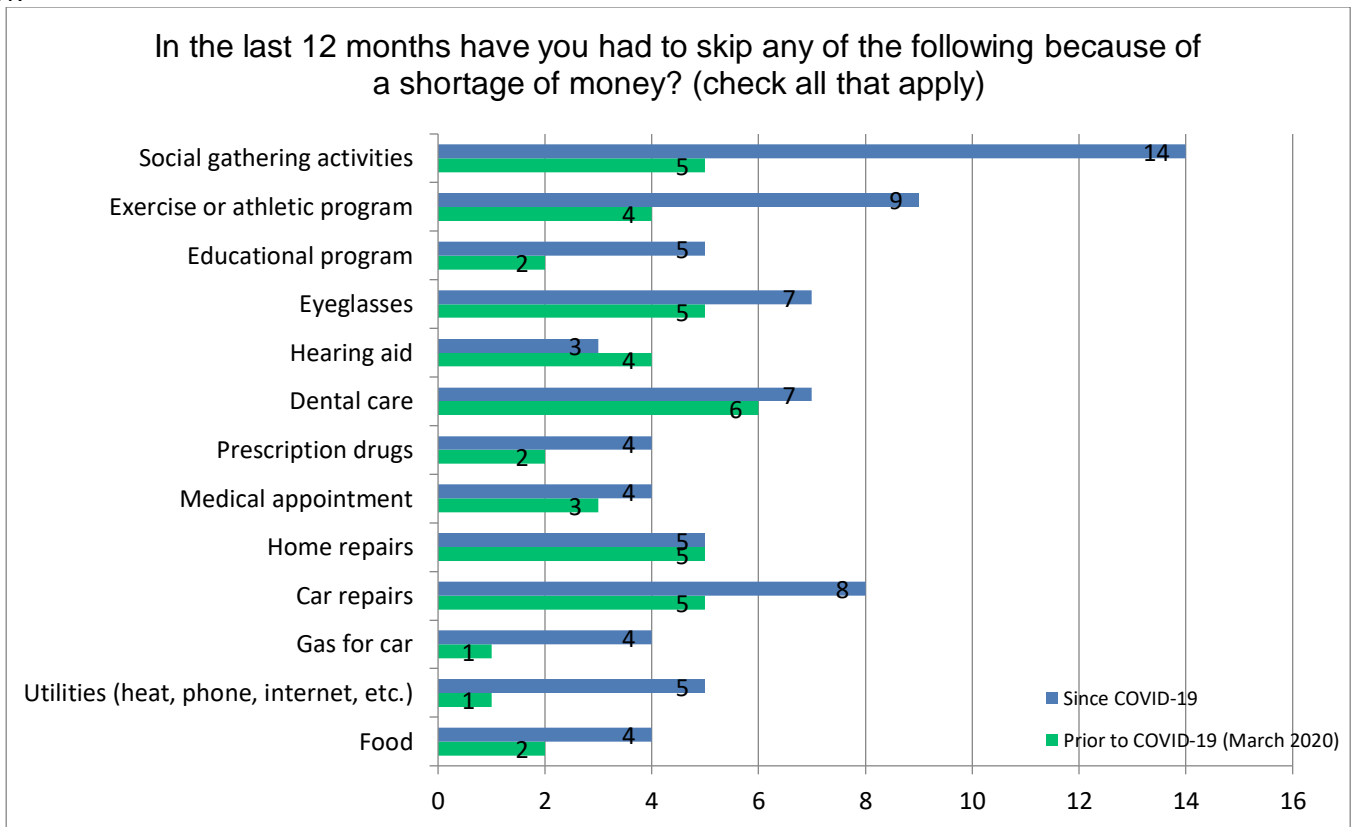
3rd priority for Ware to focus on in the next 5 years to make the town a more livable community for people of all ages



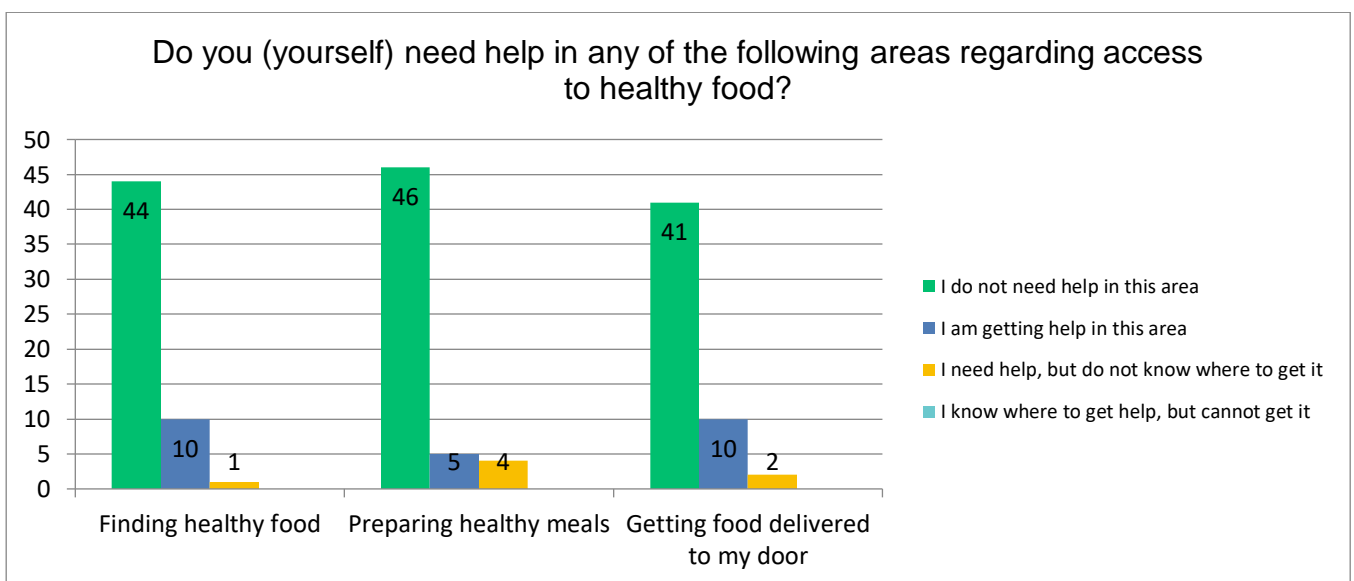
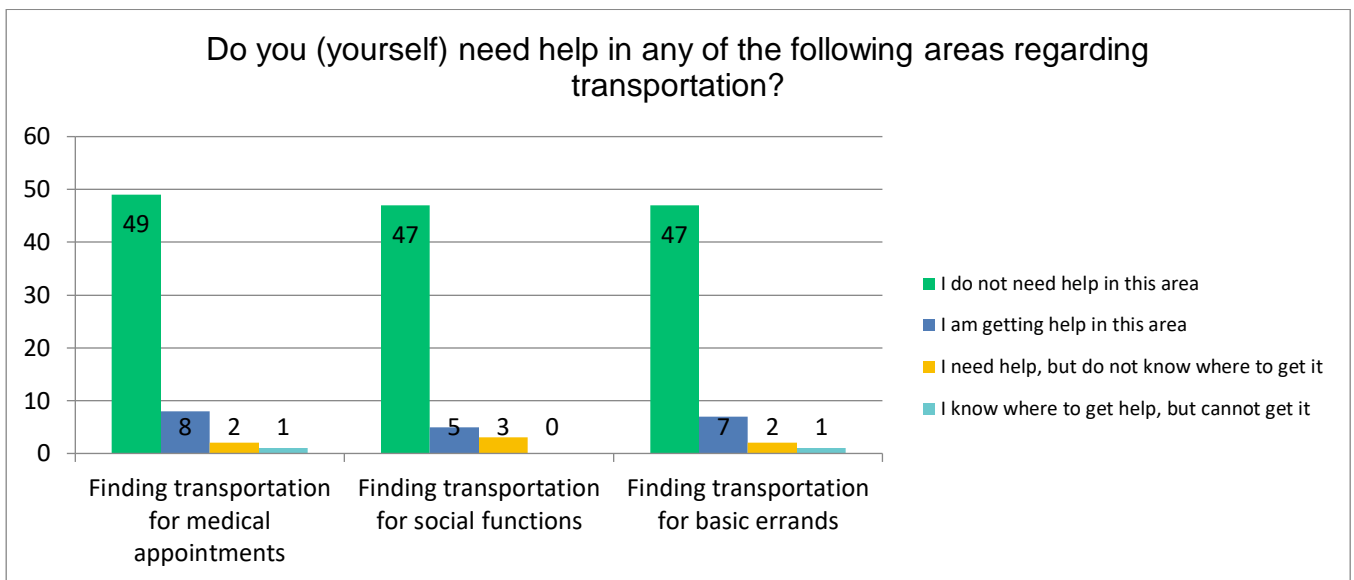
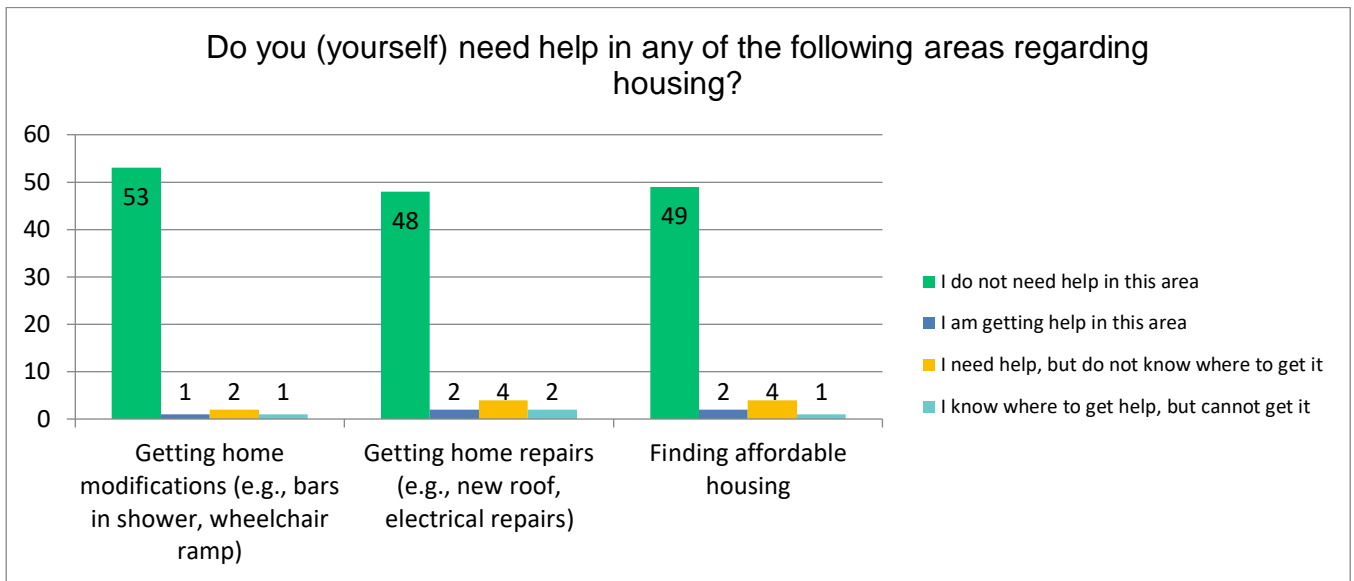
20.



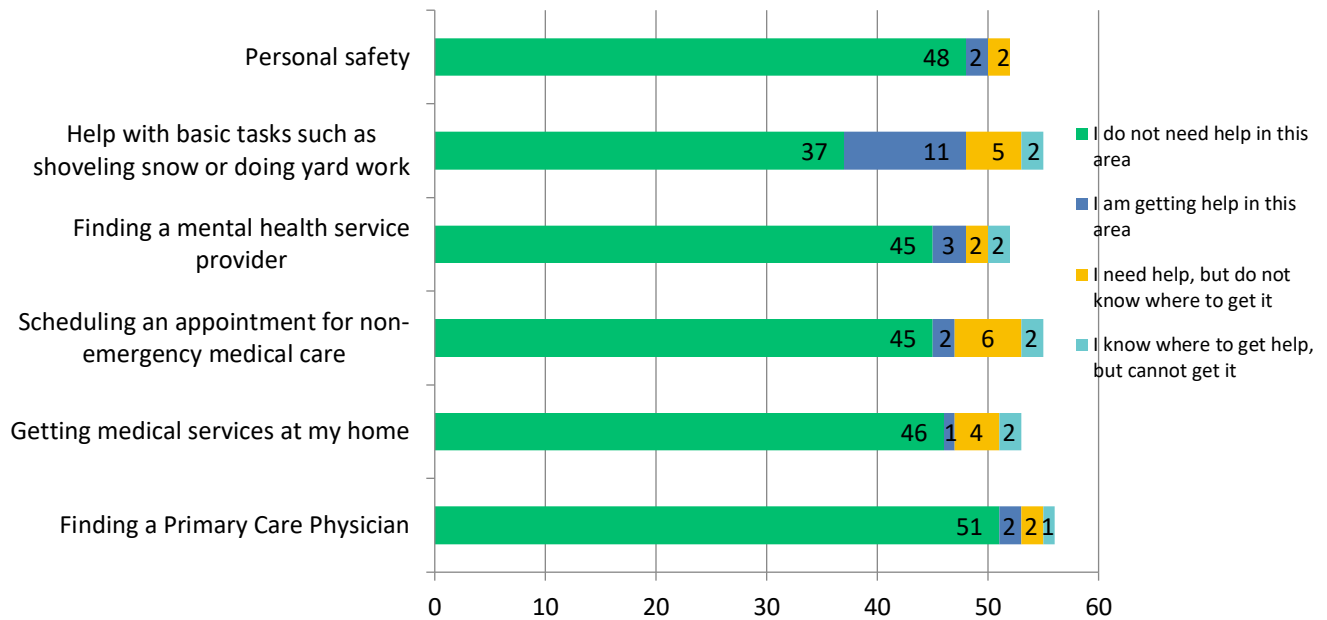
21.



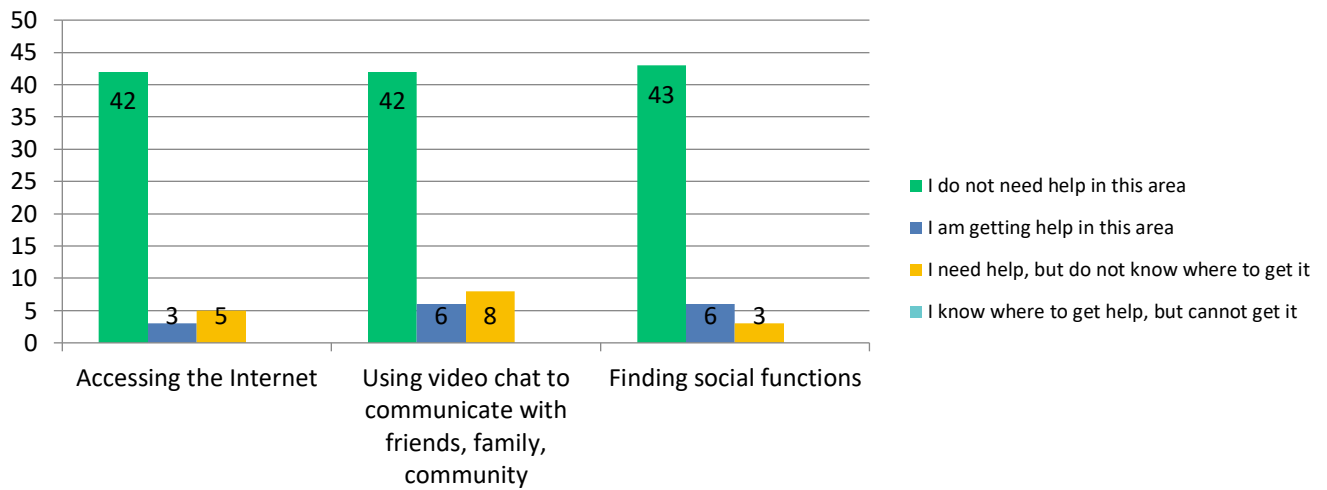
22. Do you (yourself) need help in any of the following areas?



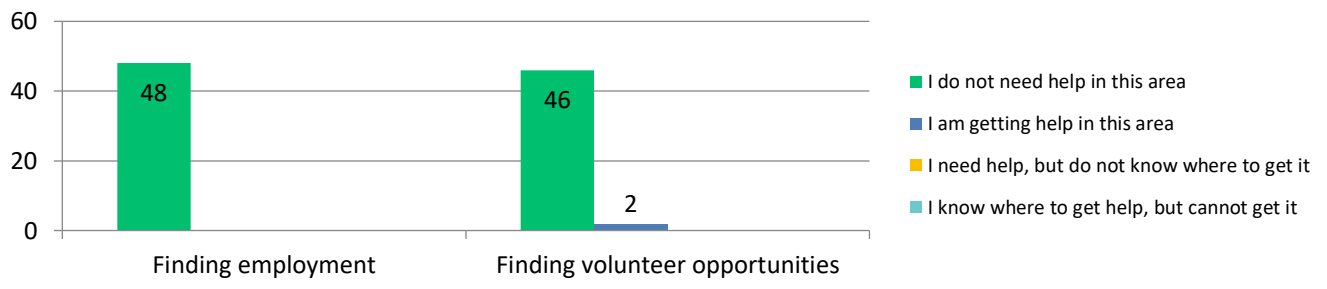
Do you (yourself) need help in any of the following areas regarding health and community services?



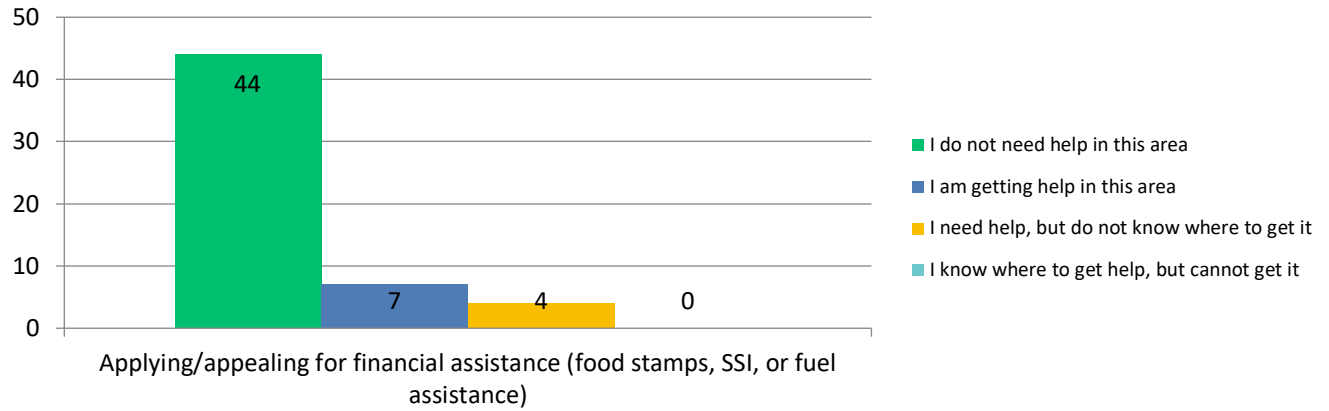
Do you (yourself) need help in any of the following areas regarding communication and social engagement?



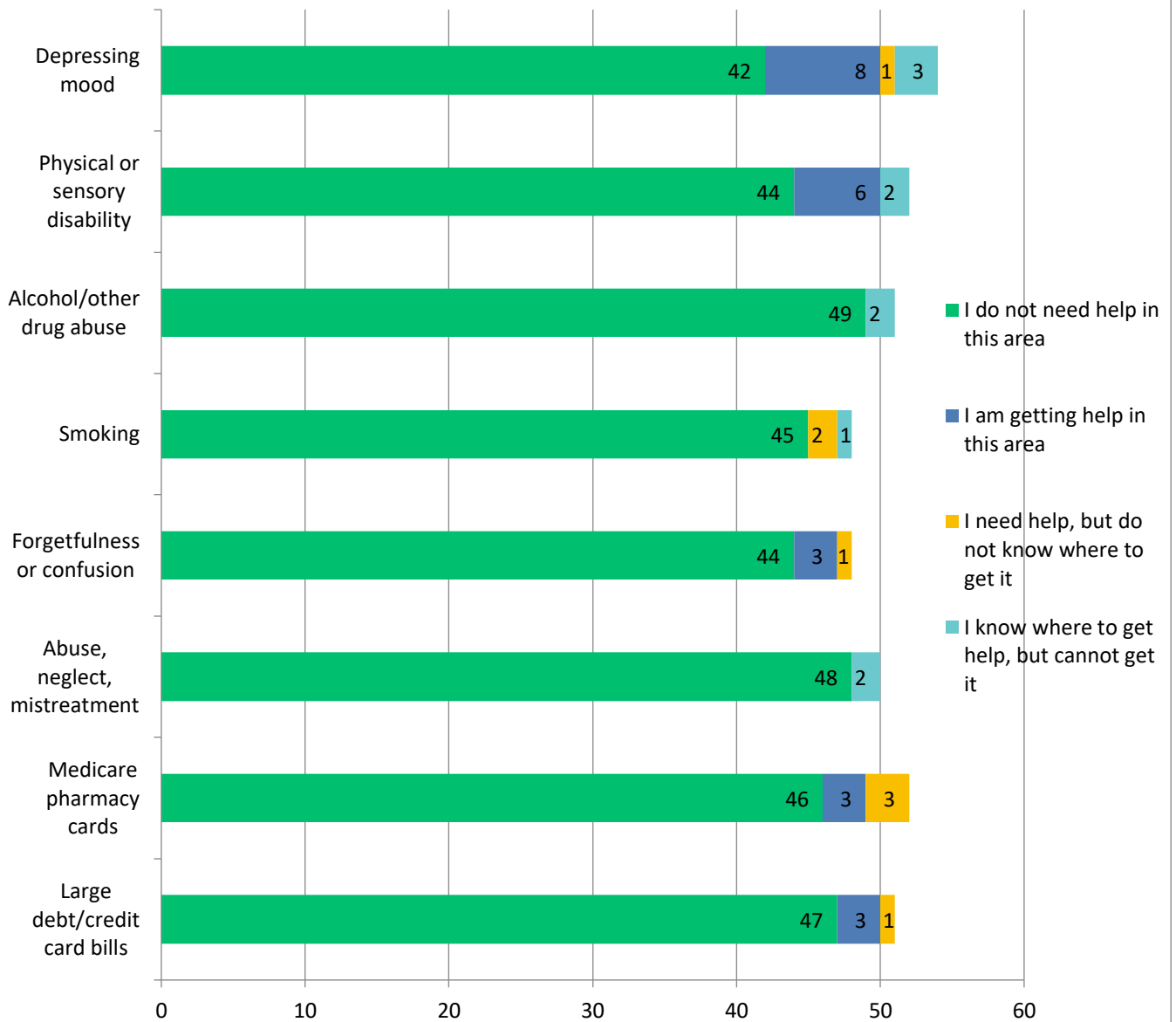
Do you (yourself) need help in any of the following areas regarding employment and civic engagement?



Do you (yourself) need help in any of the following areas regarding financial security?

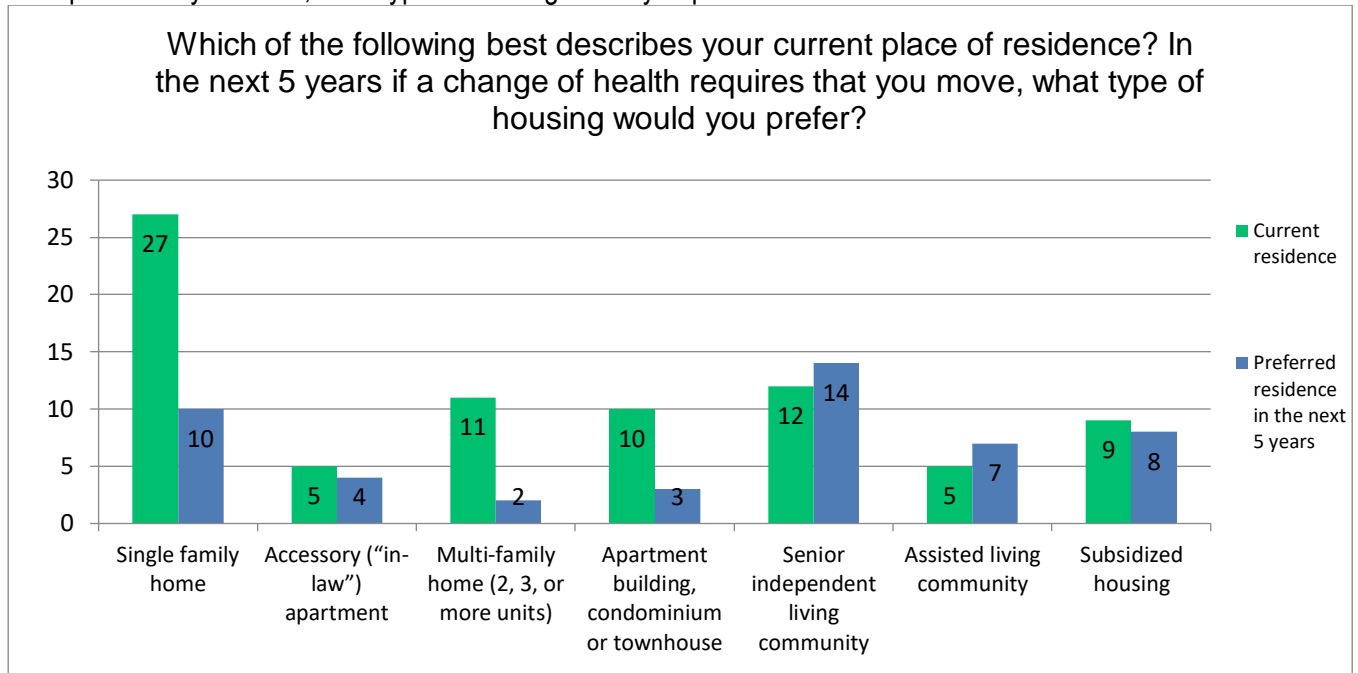


Do you (yourself) need help coping with:

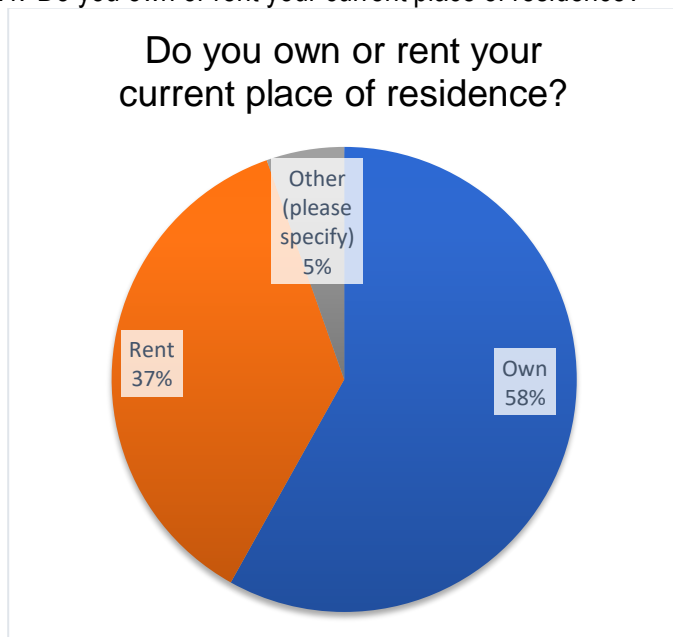


HOUSING

23. Which of the following best describes your current place of residence? In the next 5 years if a change of health requires that you move, what type of housing would you prefer?

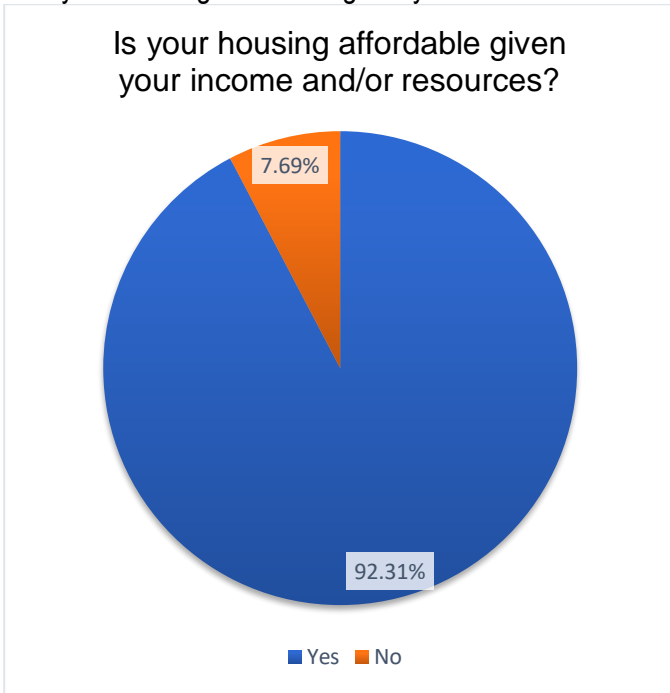


24. Do you own or rent your current place of residence?



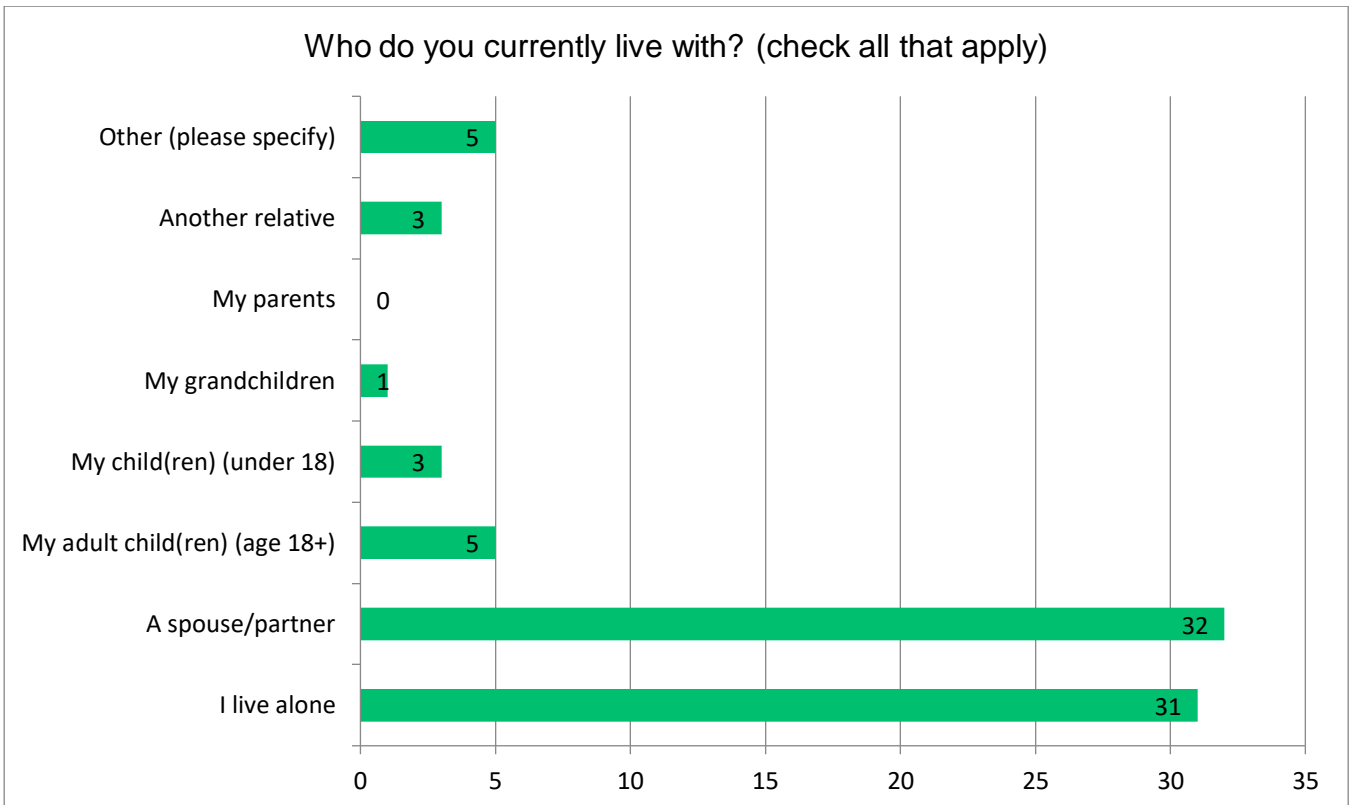
Answer Choices	Responses	
Own	43	58.11%
Rent	27	36.49%
Other (please specify)	4	5.41%

25. Is your housing affordable given your income and/or resources?



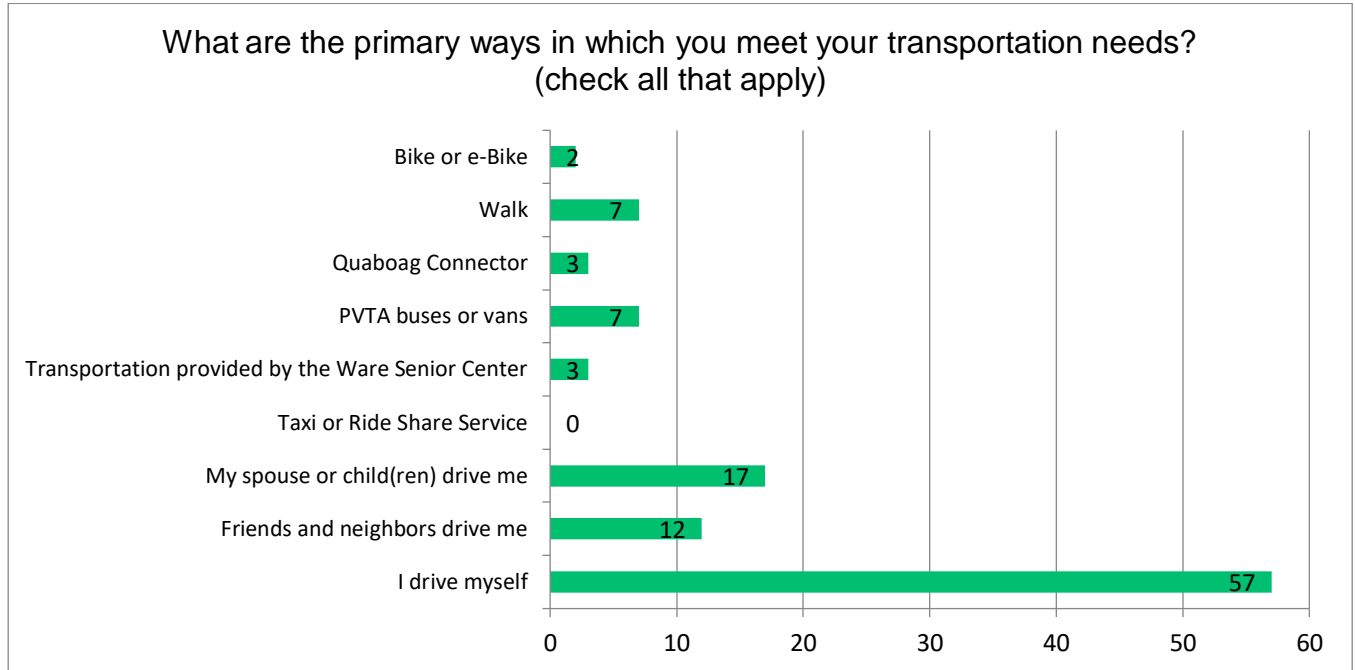
Answer Choices	Responses	
Yes	60	92.31%
No	5	7.69%

26. Who do you currently live with? (check all that apply)

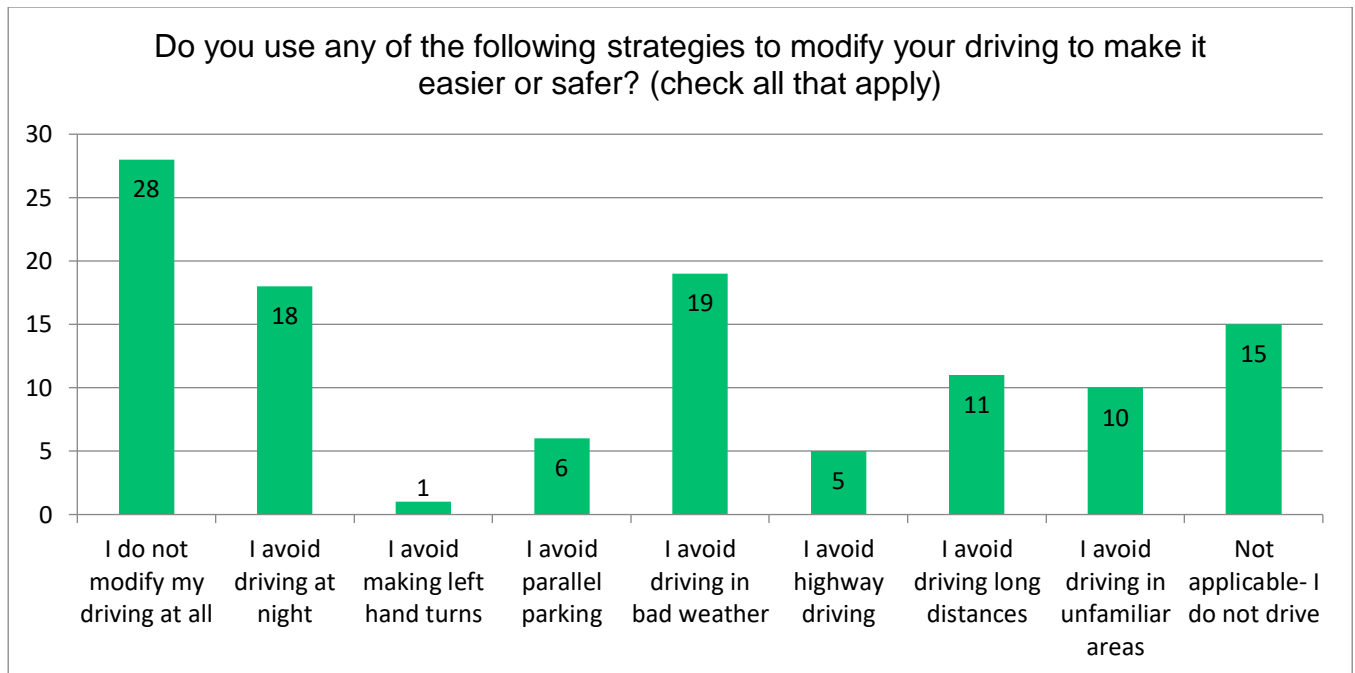


TRANSPORTATION

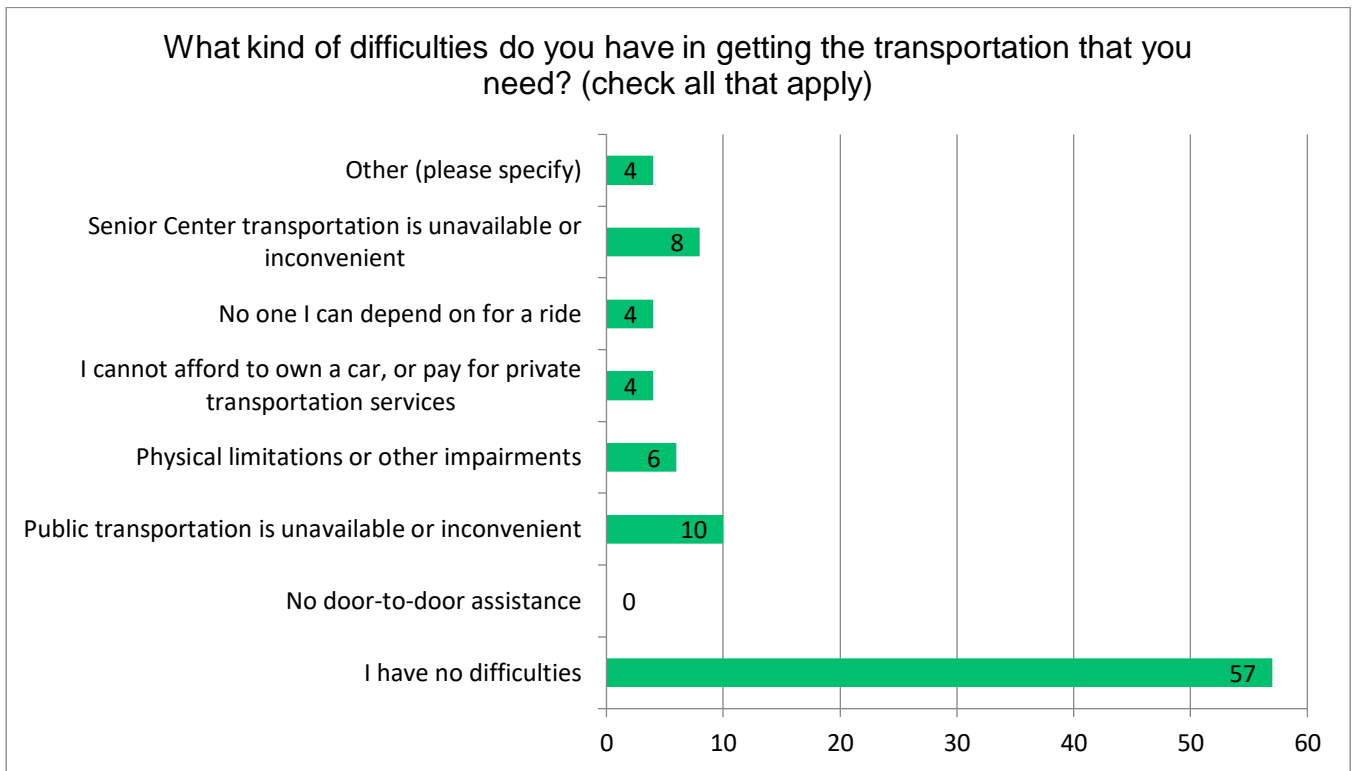
27. What are the primary ways in which you meet your transportation needs? (check all that apply)



28. Do you use any of the following strategies to modify your driving to make it easier or safer? (check all that apply)

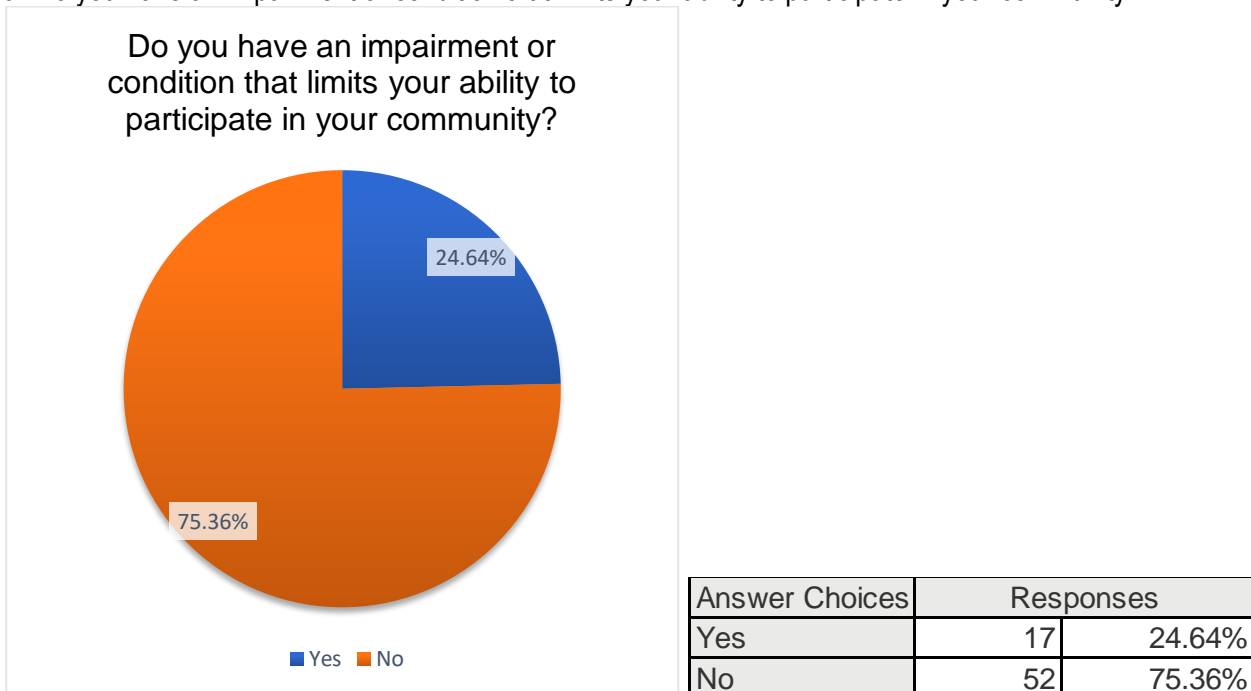


29. What kind of difficulties do you have in getting the transportation that you need? (check all that apply)



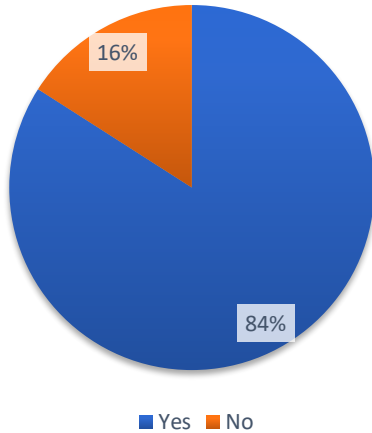
HEALTH AND CAREGIVER SERVICES

30. Do you have an impairment or condition that limits your ability to participate in your community?



31. Do you have a friend, neighbor or relative within 30 minutes you could ask for help if you needed assistance with a minor task or errand (e.g., changing a light bulb, shopping, shoveling snow)?

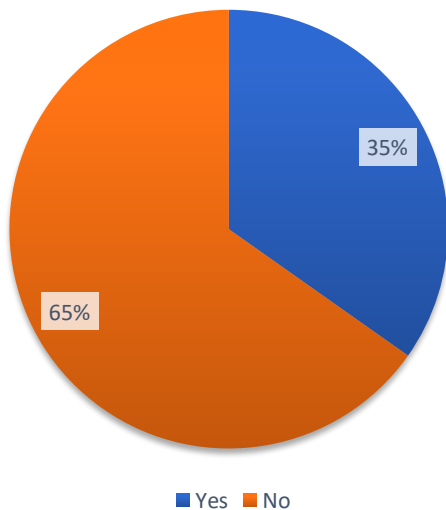
Do you have a friend, neighbor or relative within 30 minutes you could ask for help if you needed assistance with a minor task or errand (e.g., changing a light bulb, shopping, shoveling snow)?



Answer Choices	Responses	
Yes	58	84.06%
No	11	15.94%

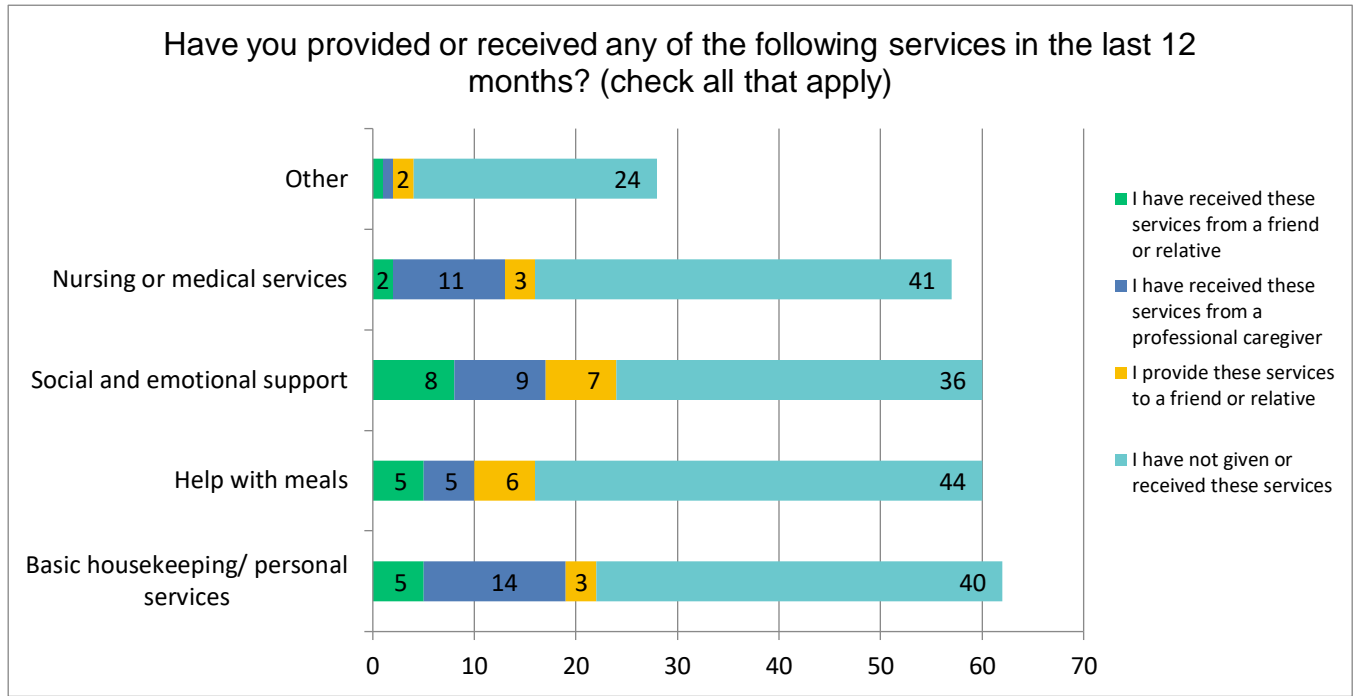
32. Do you need help with basic tasks or errands (e.g., changing a light bulb, shopping, shoveling snow)? (check all that apply)

Do you need help with basic tasks or errands (e.g., changing a light bulb, shopping, shoveling snow)? (check all that apply)

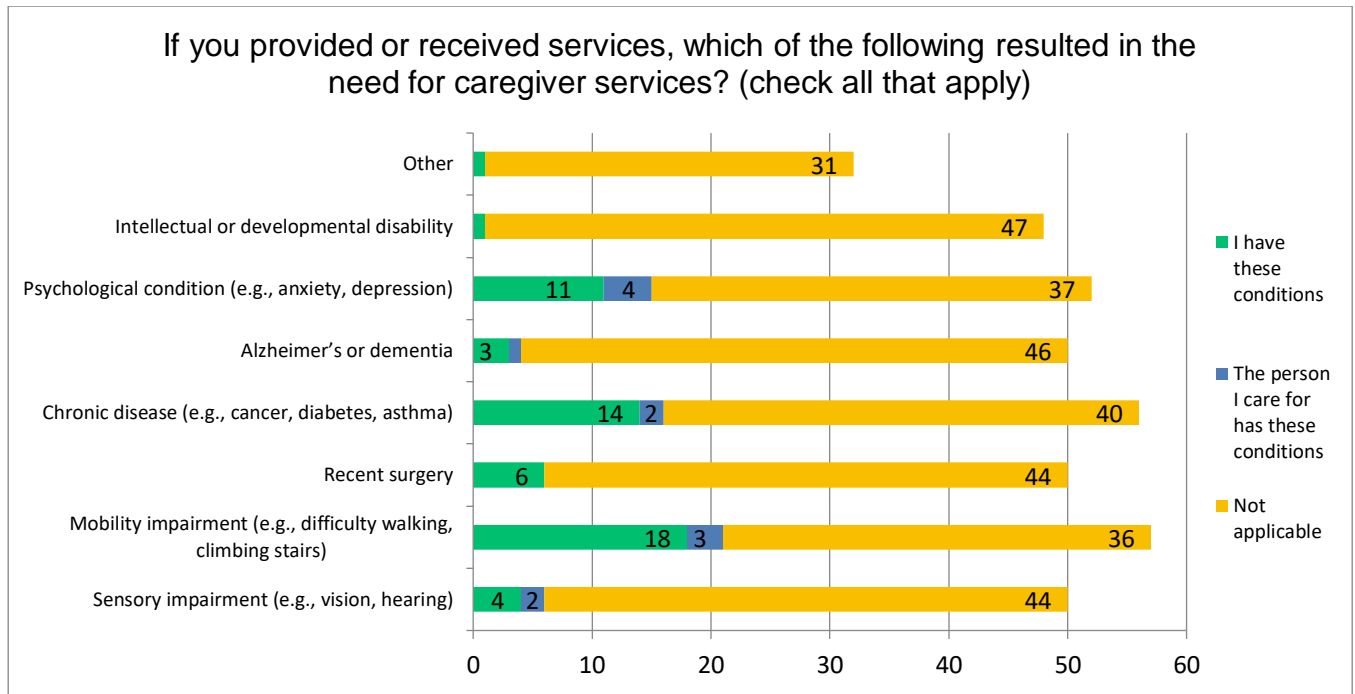


Answer Choices	Responses	
Yes	24	34.78%
No	45	65.22%

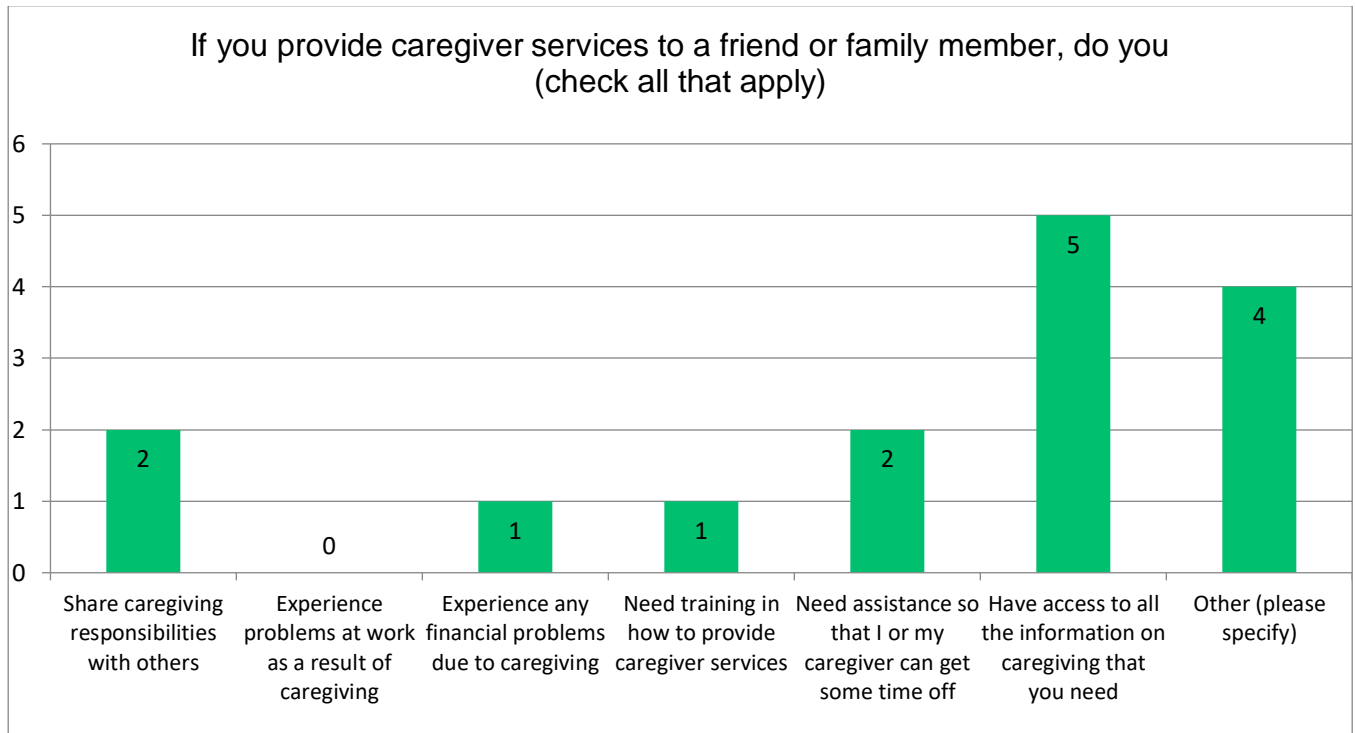
33.



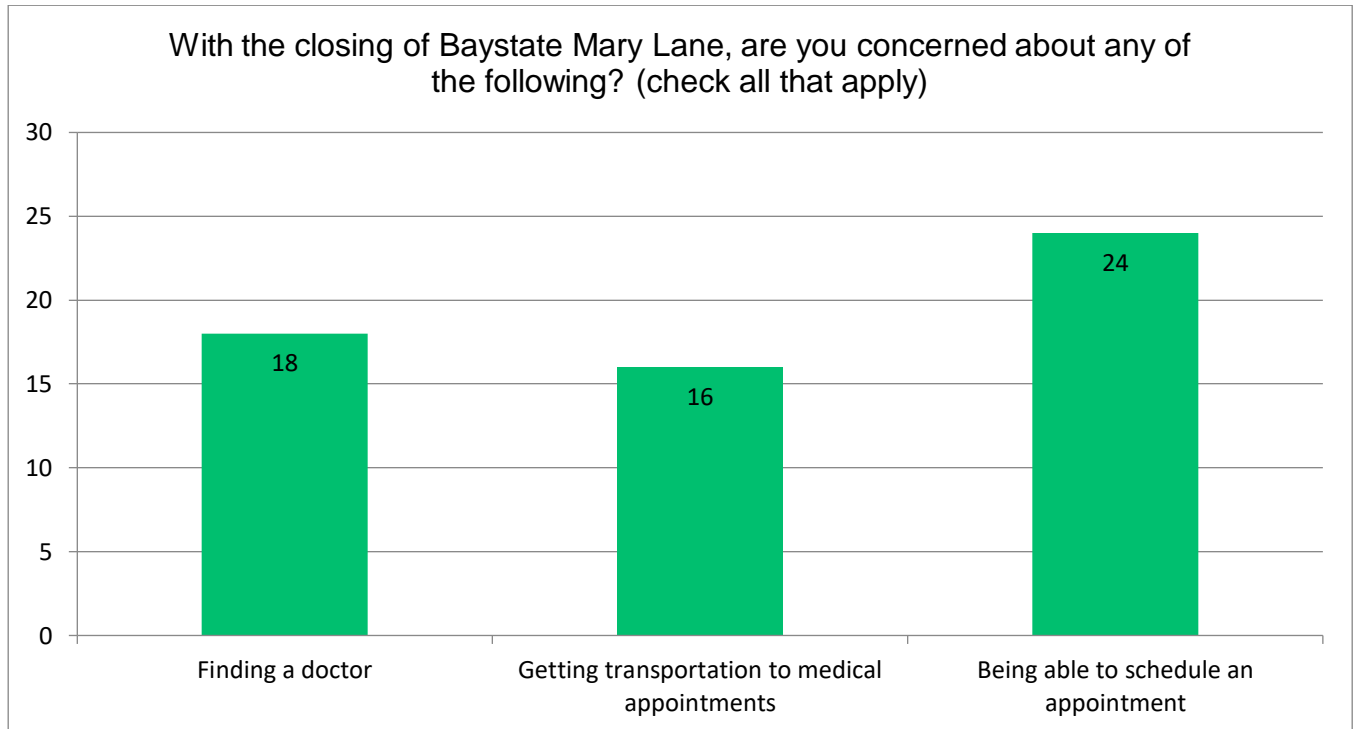
34.



35. If you provide caregiver services to a friend or family member, do you (check all that apply)

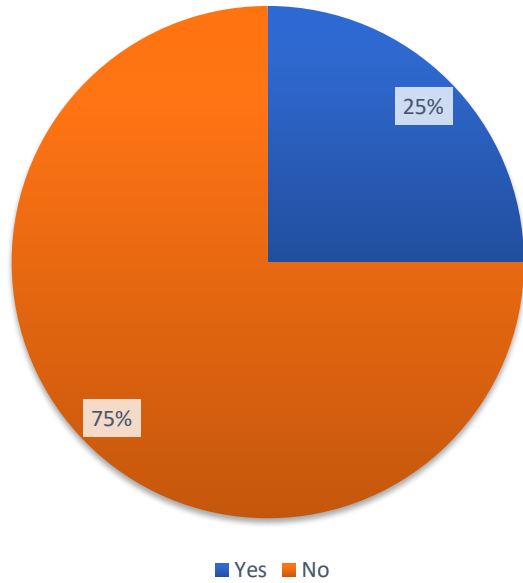


36. With the closing of Baystate Mary Lane, are you concerned about any of the following? (check all that apply)



37. Are you aware of Dispatch Health Services provided by Baystate?

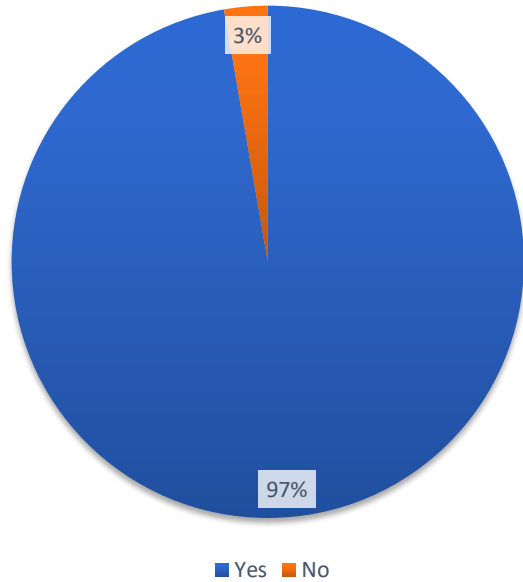
Are you aware of Dispatch Health Services provided by Baystate?



Answer Choices	Responses	
Yes	17	25.00%
No	51	75.00%

38. Do you think an urgent care clinic is needed in Ware?

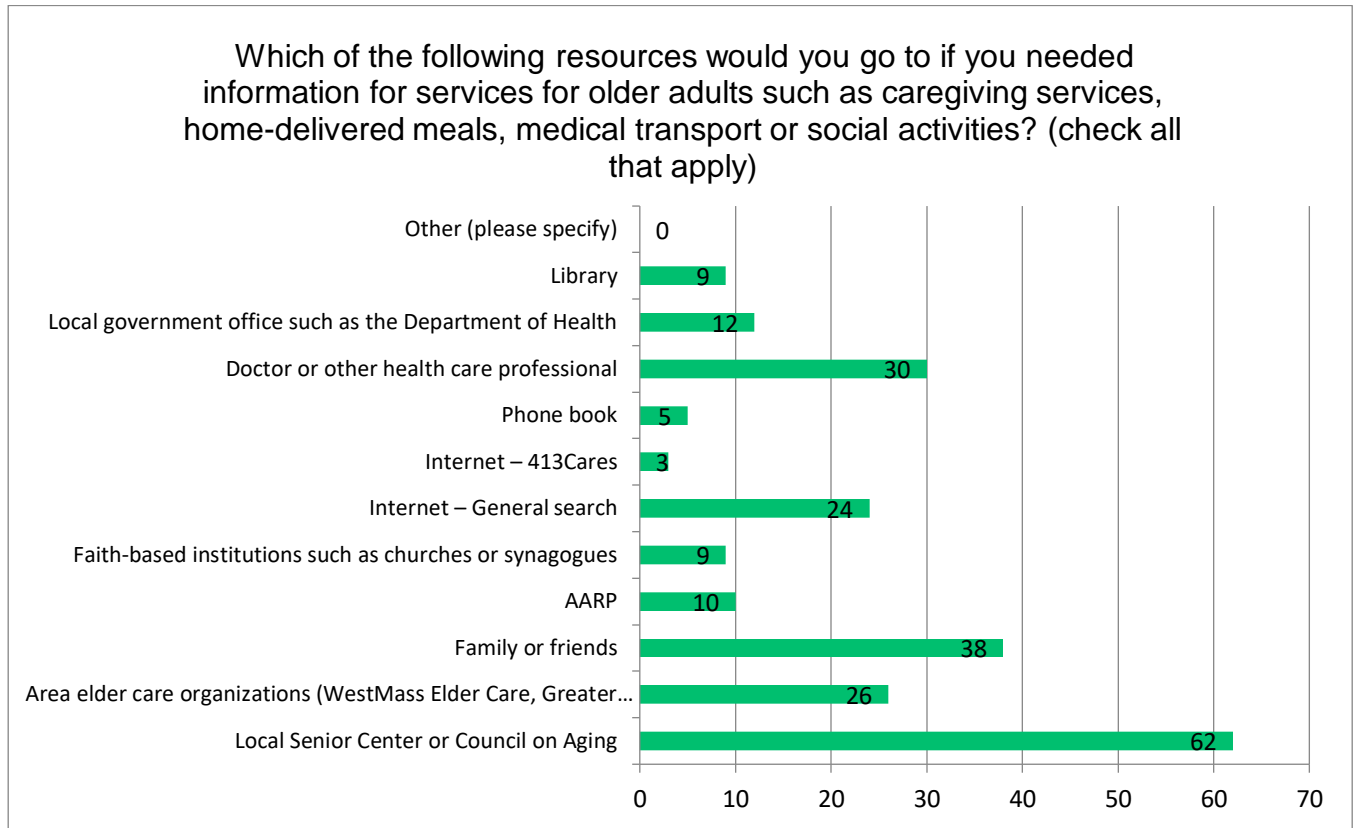
Do you think an urgent care clinic is needed in Ware?



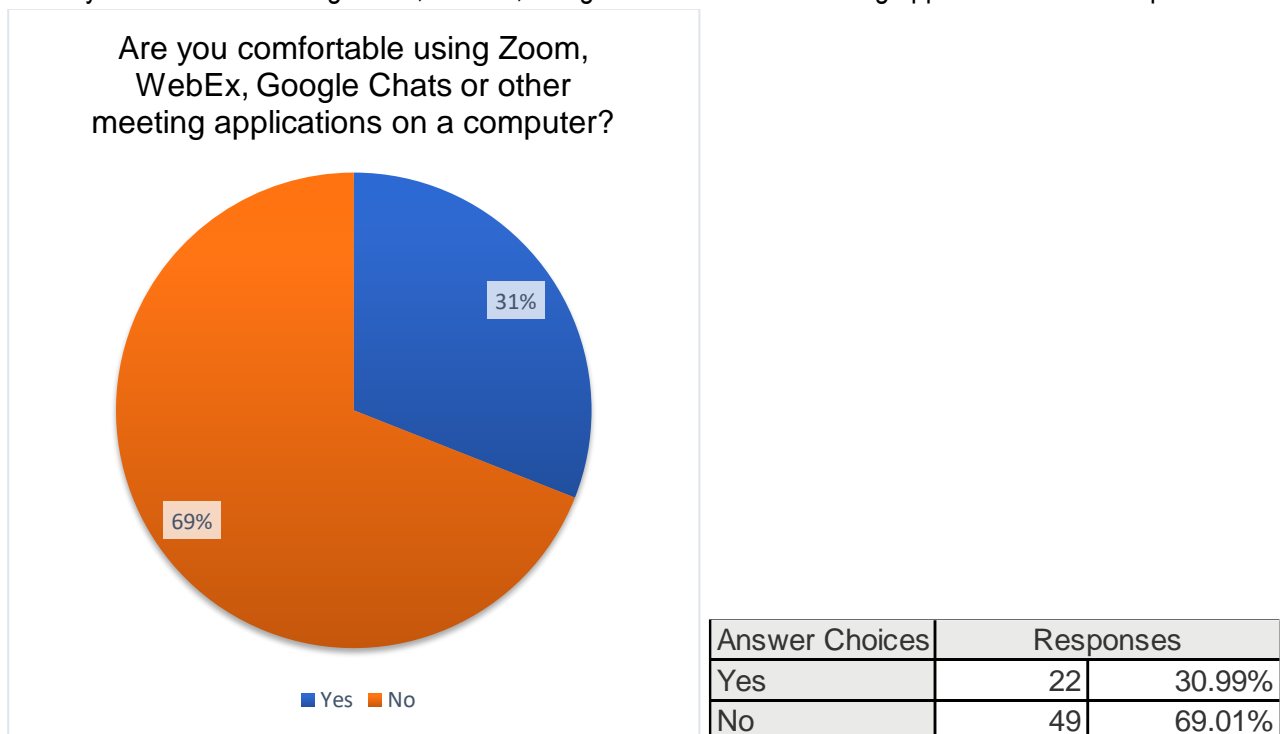
Answer Choices	Responses	
Yes	71	97.26%
No	2	2.74%

COMMUNICATION, CIVIC & SOCIAL ENGAGEMENT

39. Which of the following resources would you go to if you needed information for services for older adults such as caregiving services, home-delivered meals, medical transport or social activities? (check all that apply)

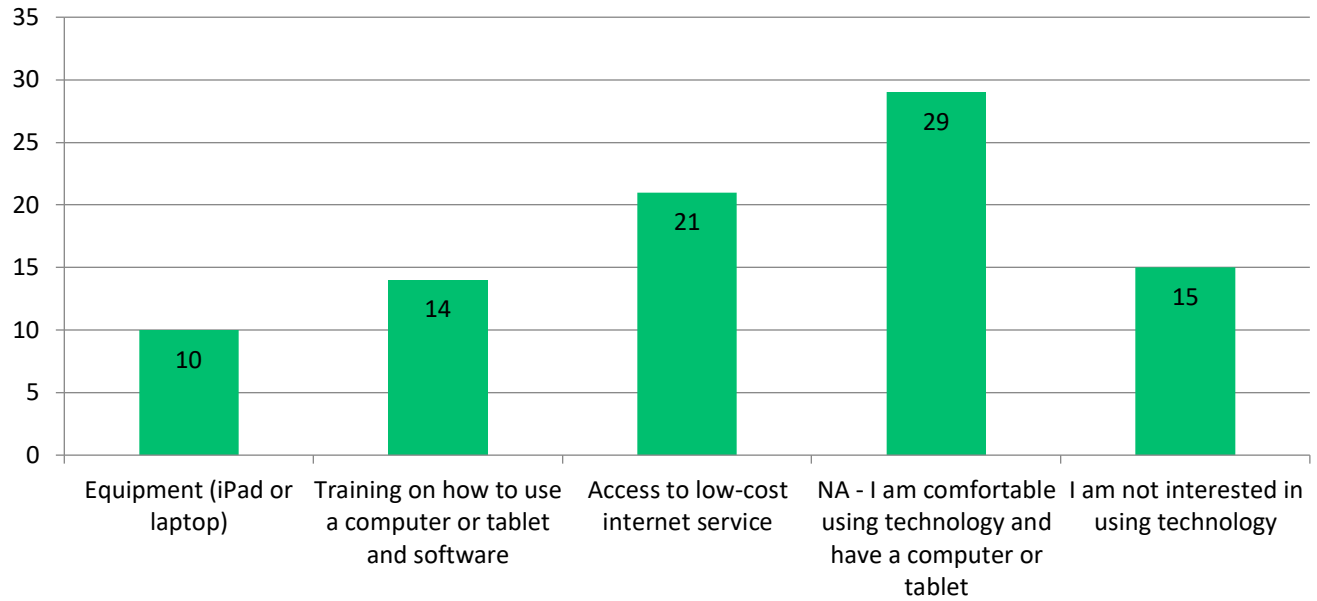


40. Are you comfortable using Zoom, WebEx, Google Chats or other meeting applications on a computer?



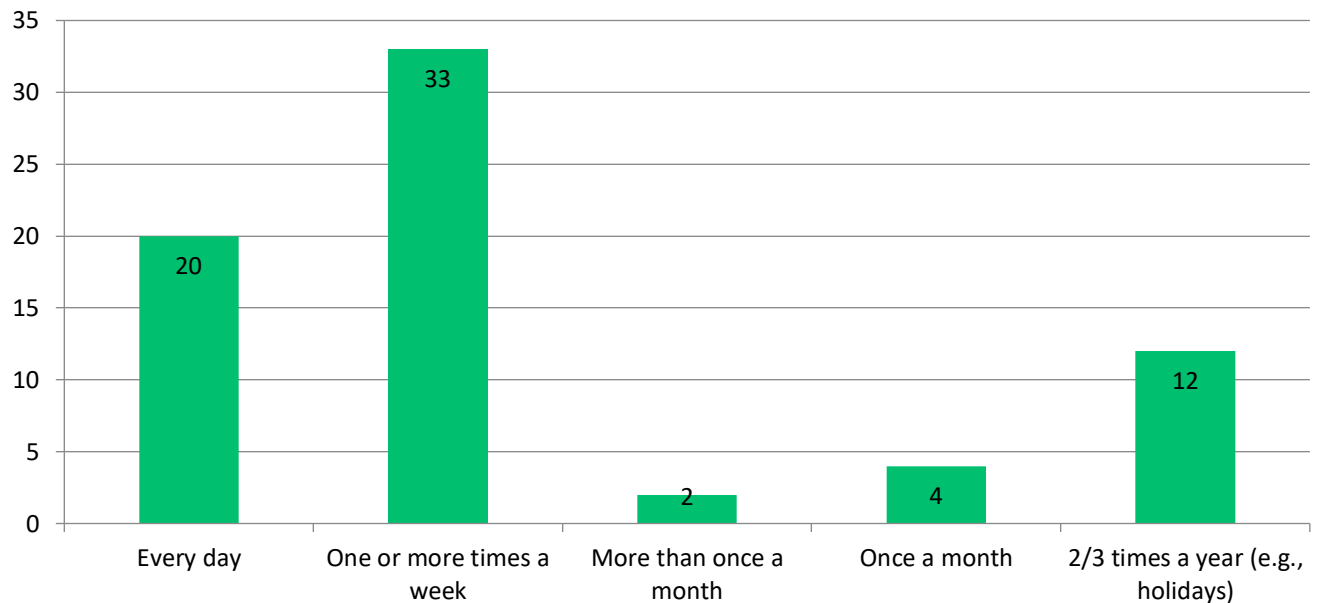
41. Do you need assistance in accessing any of the following in order to use technology to access basic information or to attend programs online?

Do you need assistance in accessing any of the following in order to use technology to access basic information or to attend programs online?



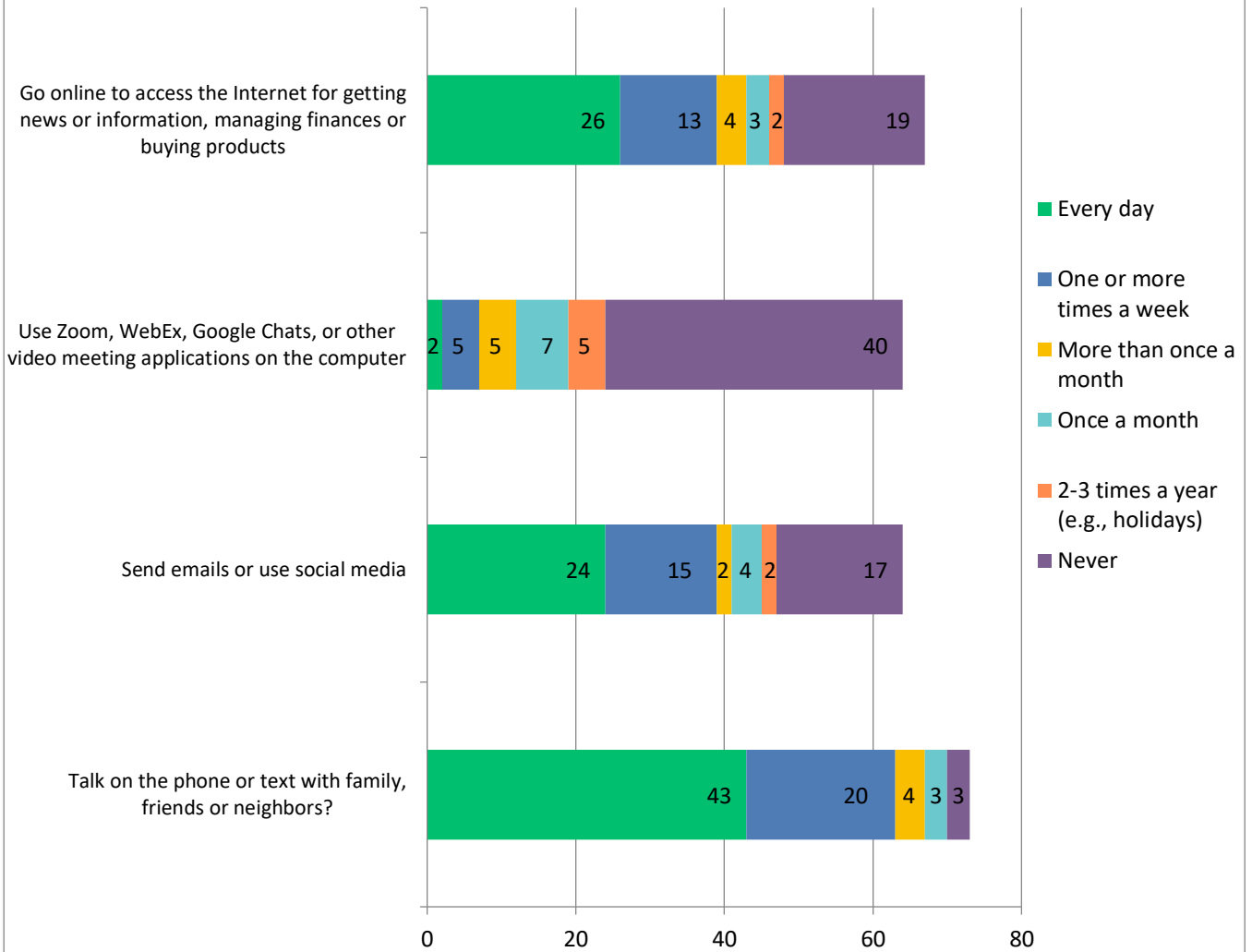
42. Before the COVID stay at home order (March 2020), how often did you get together in person with family, friends or neighbors?

Before the COVID stay at home order (March 2020), how often did you get together in person with family, friends or neighbors?

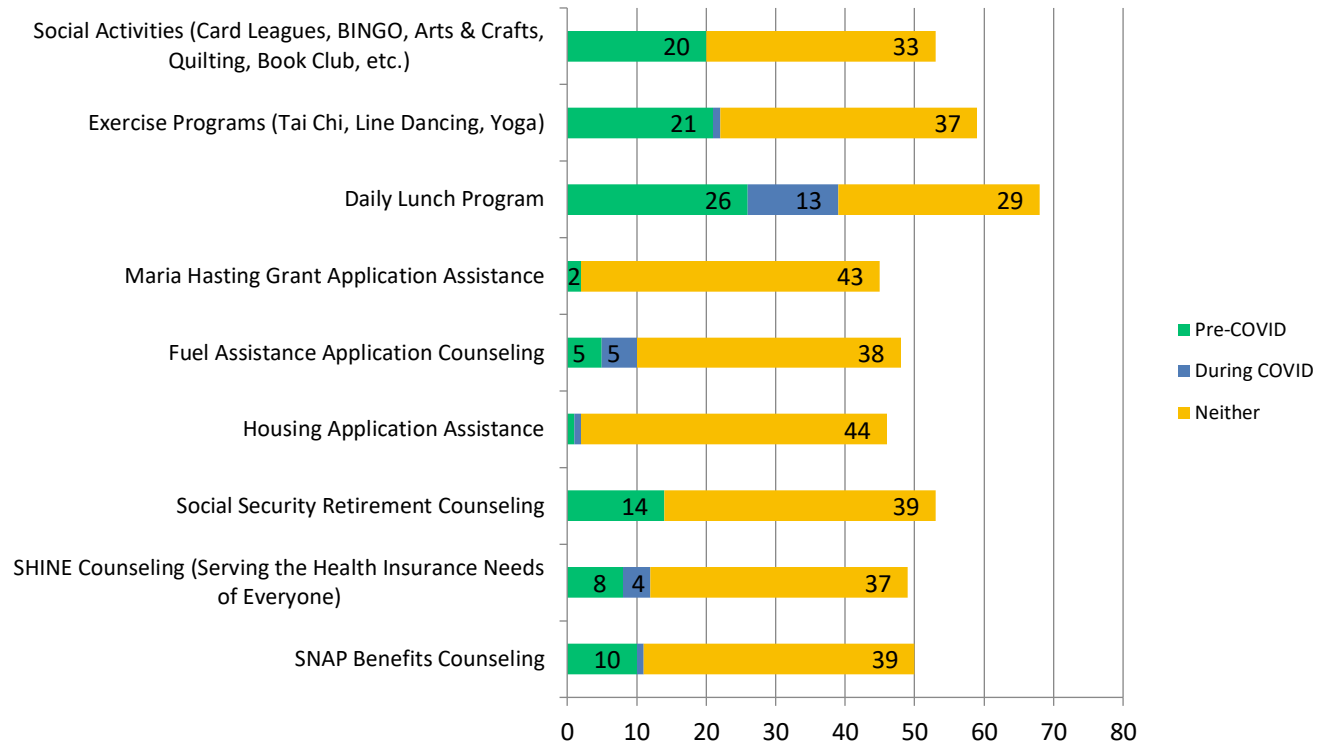


43.

How often do you:



Which of the following programs or services did you access at the Ware Senior Center prior to COVID-19? During COVID-19?

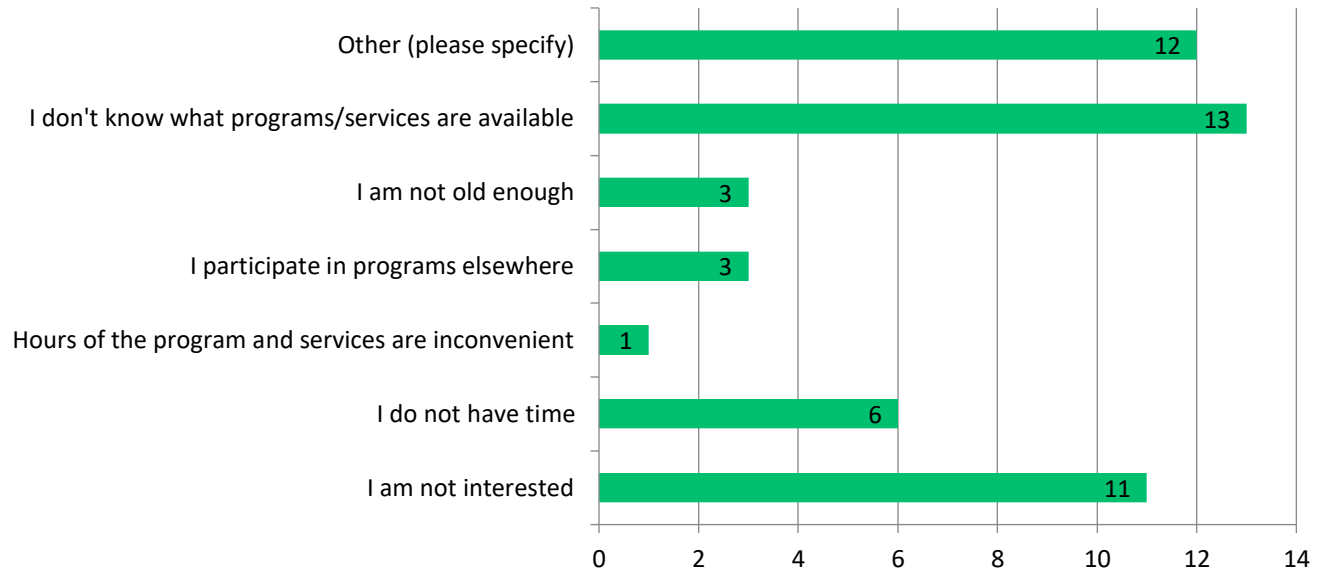


45. If you have been participating in remote programming offered by the Senior Center or other Senior Centers, which of these programs would you like to see continue after the Senior Center re-opens?

RESPONSES
Benefits counseling and SNAP benefits
sometimes went for lunch senior center before covid
exercise program, fuel assistance, daily lunch program, all of the former activities
Lunches
Card leagues, BINGO
Daily lunch program, exercise program, pedicures
Lunch, exercise, social, counseling, toenails
cards, Bingo, inside dining, monthly birthday parties
celebrating holidays, getting bread + dessert, medical equipment
tai-chi, Bingo
Not familiar with remote programming
Don't know what is offered

46. If you have never used the programs or services offered by the Ware Senior Center, what is the main reason? (check all that apply)

If you have never used the programs or services offered by the Ware Senior Center, what is the main reason? (check all that apply)



47. Are there programs or services that you would like to see at the Senior Center that are not currently offered?

RESPONSES
IPhone education
How to use computer and smart phone
I would love to see craft related projects that we could hold classes with all supplies available. After completing art project.. a raffle could be held to put \$ back into supplies or for a group trip or eat out, etc.
I don't care about any senior center's.
no plan on lunch service sometimes when senior center opens
more transportation
No sure. Would love a sewing course
Having trips
Bus trips
No. They do a great job!
I will be happy when our Senior Center will reopen
art, cooking class, speakers on medical topics, fire safety at home talks, trips to shows
Movie day, more politician meetings, team activities, non-monetary prize card games. card game competitions (whist etc). group exercises, clubs (charity crafts, adopt-a-grandparent), musical entertainment from schools, coral groups, churches, dance groups-gymnasts etc.
Would like bus service to the Senior Center
swimming
Yes. Classes to keep up with technology. Guided exercise. Maybe a walking club, athletics for seniors, book club, card games not involving money prizes.

48. Other than the Ware Senior Center (and assuming these places will be fully open in the coming year), where do you like to spend your free time? (check all that apply)

Other than the Ware Senior Center (and assuming these places will be fully open in the coming year), where do you like to spend your free time?
(check all that apply)

