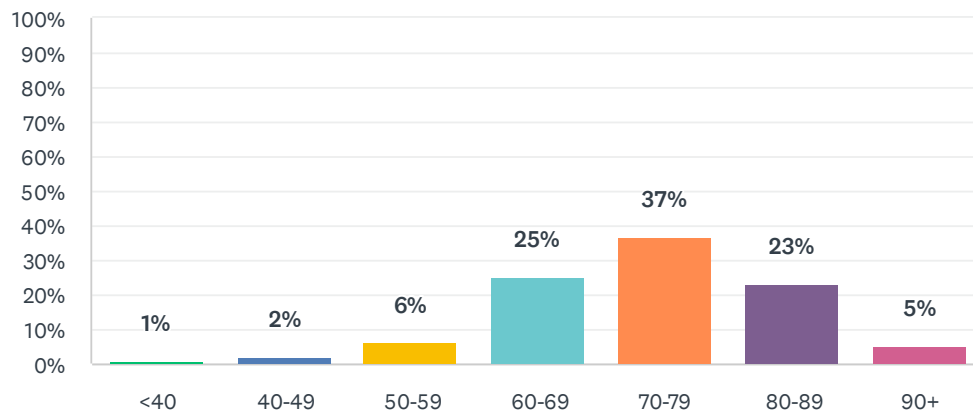


Q1 What is your age?

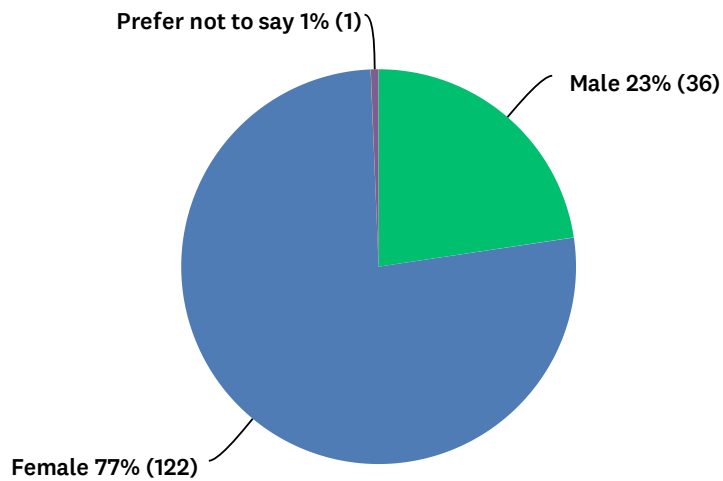
Answered: 158 Skipped: 4



ANSWER CHOICES	RESPONSES	
<40	1%	2
40-49	2%	3
50-59	6%	10
60-69	25%	40
70-79	37%	58
80-89	23%	37
90+	5%	8
TOTAL		158

Q2 To which gender identity do you most identify?

Answered: 159 Skipped: 3

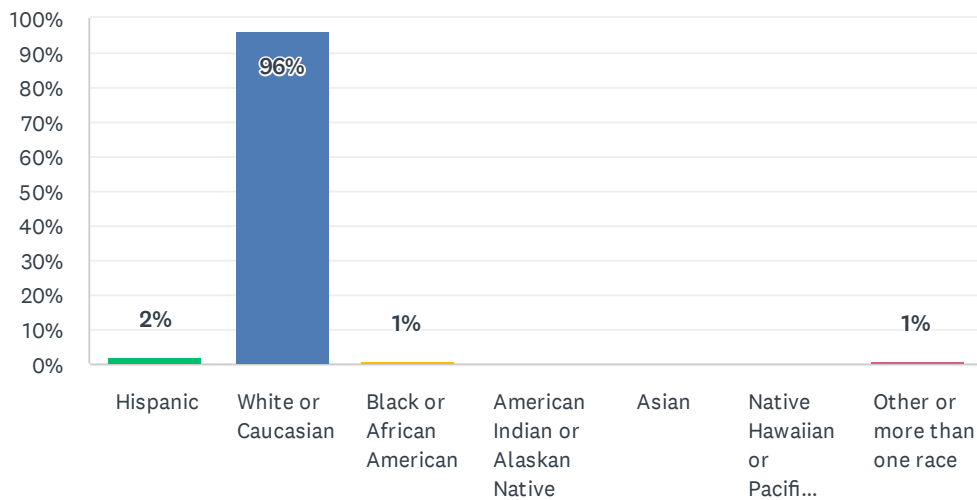


ANSWER CHOICES	RESPONSES	
Male	23%	36
Female	77%	122
Gender Nonbinary	0%	0
Transgender Male	0%	0
Transgender Female	0%	0
Prefer not to say	1%	1
Other (please specify)	0%	0
TOTAL		159

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 What is your race or ethnicity? (check all that apply)

Answered: 159 Skipped: 3

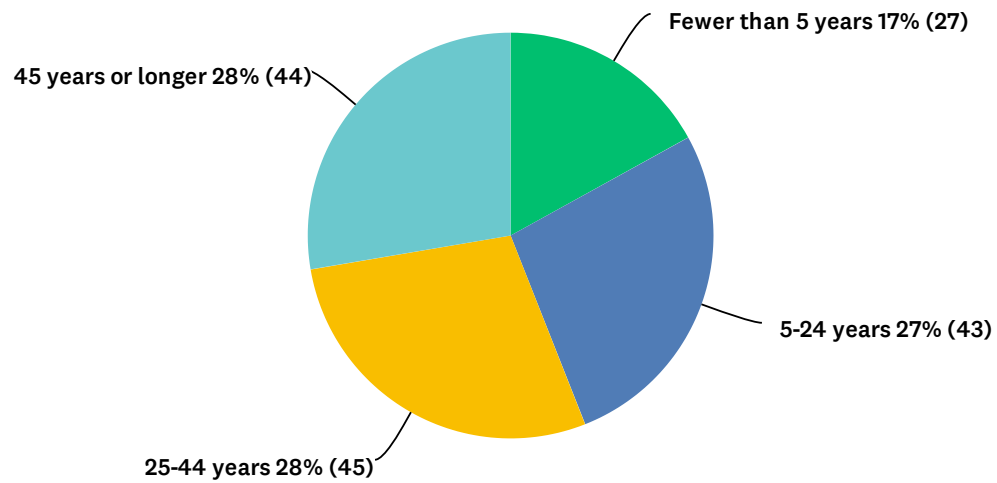


ANSWER CHOICES	RESPONSES	
Hispanic	2%	3
White or Caucasian	96%	153
Black or African American	1%	2
American Indian or Alaskan Native	0%	0
Asian	0%	0
Native Hawaiian or Pacific Islander	0%	0
Other or more than one race	1%	2
Total Respondents: 159		

#	OTHER OR MORE THAN ONE RACE	DATE
1	(not provided)	12/16/2021 1:34 PM
2	Jewish	10/12/2021 11:30 AM

Q4 How long have you lived in Hadley?

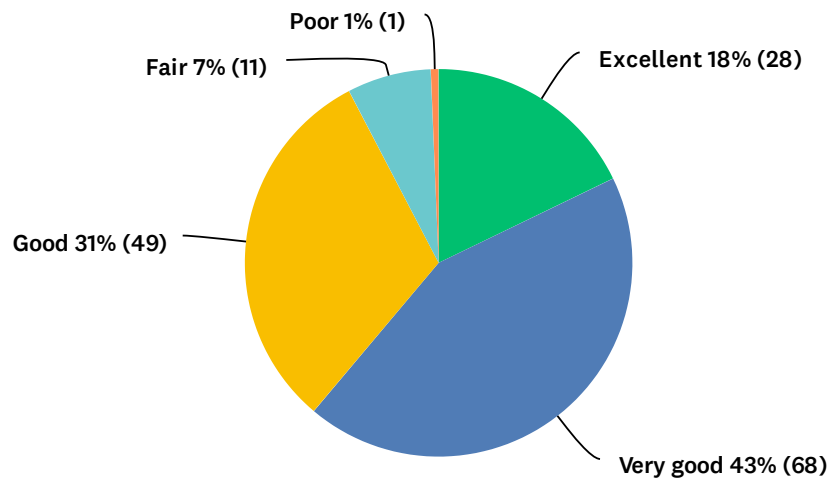
Answered: 159 Skipped: 3



ANSWER CHOICES	RESPONSES	
Fewer than 5 years	17%	27
5-24 years	27%	43
25-44 years	28%	45
45 years or longer	28%	44
TOTAL		159

Q5 How would you rate Hadley as a place for people to live as they age?

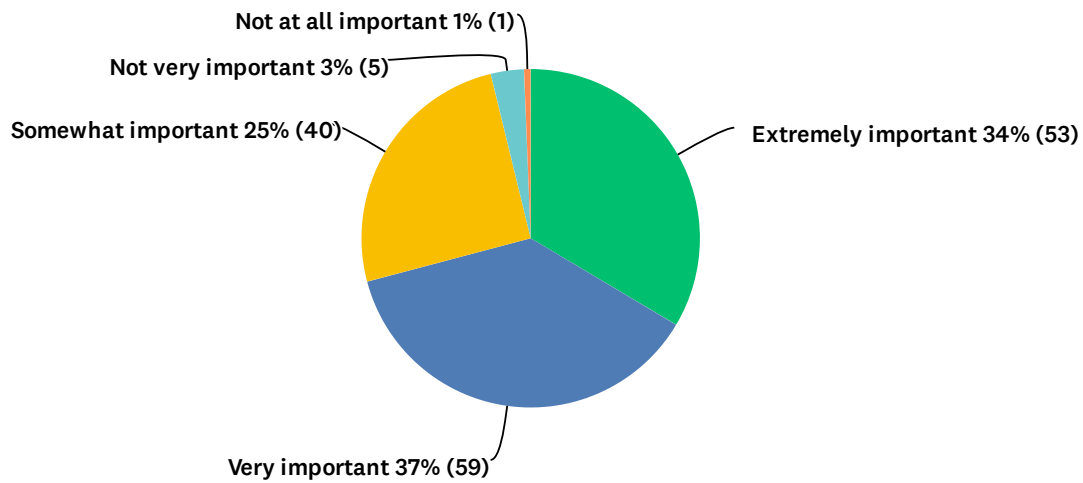
Answered: 157 Skipped: 5



ANSWER CHOICES	RESPONSES	
Excellent	18%	28
Very good	43%	68
Good	31%	49
Fair	7%	11
Poor	1%	1
TOTAL		157

Q6 How important is it for you to remain in Hadley as you get older?

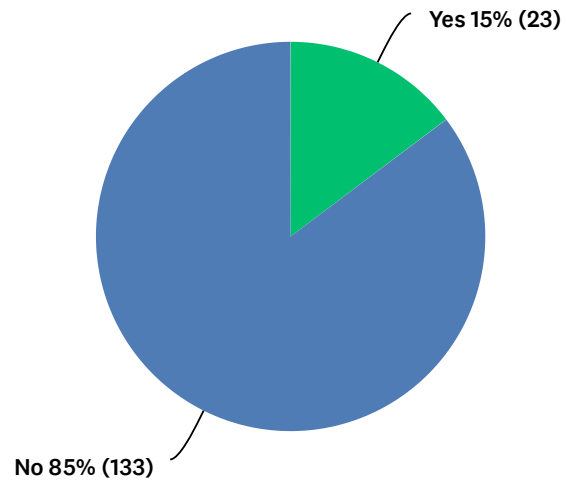
Answered: 158 Skipped: 4



ANSWER CHOICES	RESPONSES	
Extremely important	34%	53
Very important	37%	59
Somewhat important	25%	40
Not very important	3%	5
Not at all important	1%	1
TOTAL		158

Q7 Are there times when you do not feel safe in your community?

Answered: 156 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	15%	23
No	85%	133
TOTAL		156

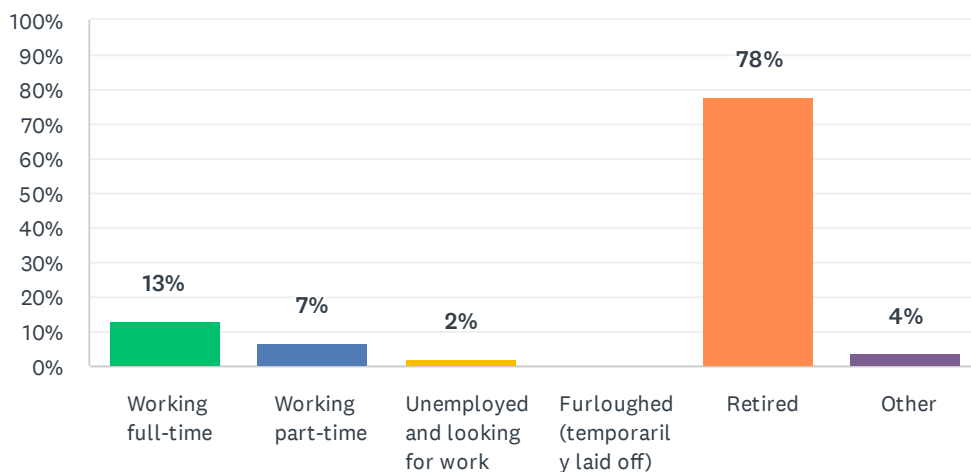
Q8 If you do not feel safe, what is the main reason?

Answered: 25 Skipped: 137

#	RESPONSES	DATE
1	power outages, unforeseen situations - especially requiring transportation	1/28/2022 12:37 PM
2	Our streets need more lights for safer walking	12/15/2021 10:11 AM
3	Covid cases and lax community members	11/23/2021 8:54 AM
4	unsafe people	11/12/2021 9:43 AM
5	Sometimes I am fearful of falling in my apartment with no access to emergency lights, etc.	11/10/2021 8:35 AM
6	Some people have seen bears in the lock yard and coyotes, so I am concerned to go for a walk	11/9/2021 10:41 AM
7	People who enter property to steal out of cars.	11/5/2021 7:21 PM
8	Walking on roads with no sidewalks	11/5/2021 6:29 AM
9	I live on Route 9-there are drug activities...my home and business have been broken into	11/3/2021 2:25 PM
10	Sometimes worry about someone breaking into our home	11/2/2021 2:06 PM
11	No street lights on our street. Extremely dark.	10/29/2021 12:10 PM
12	New congestion issues in my surroundings	10/29/2021 11:55 AM
13	I live alone and I don't think anyone could hear me, but I also have the help system my son provided for me.	10/28/2021 2:52 PM
14	Traffic, no sidewalks	10/26/2021 7:08 PM
15	Driving on rte 9 and between malls and walking on my street with no sidewalks	10/26/2021 9:20 AM
16	Recently it has been related to the covid pandemic and the way town officials have tried to undermine the BOH on recommendations, mask mandates. I want to feel that the town leaders are working for everyone not just their friends. The town itself feels safe in terms of fire and police, general surroundings	10/23/2021 8:39 PM
17	dark and lac k of sidewalk	10/20/2021 2:21 PM
18	sidewalks are not lit, and can be very uneven	10/18/2021 8:27 AM
19	Lack of adequate, up to date police services. The police seem to deal with surface issues vs having a handle on what's going on beyond the surface in Hadley. Break-ins, drugs, traffic issues--speeding etc aren't addressed by the PD.	10/15/2021 6:28 AM
20	Theft and home invasion	10/14/2021 9:03 AM
21	Few sidewalks other than railtrail for walking	10/12/2021 12:11 PM
22	Rudeness by public officials, such as the Select Board, toward residents who disagree with them; Christian focus of some public events such as the police parade with Easter bunny.	10/12/2021 11:30 AM
23	Walking on the rail trail, wouldn't do it alone.	10/12/2021 9:19 AM
24	Lack of sidewalks when walking other than bike trail.	10/12/2021 8:51 AM
25	Zealous community members who feel entitled because of their last name	10/1/2021 11:16 AM

Q9 What is your employment status? (check all that apply)

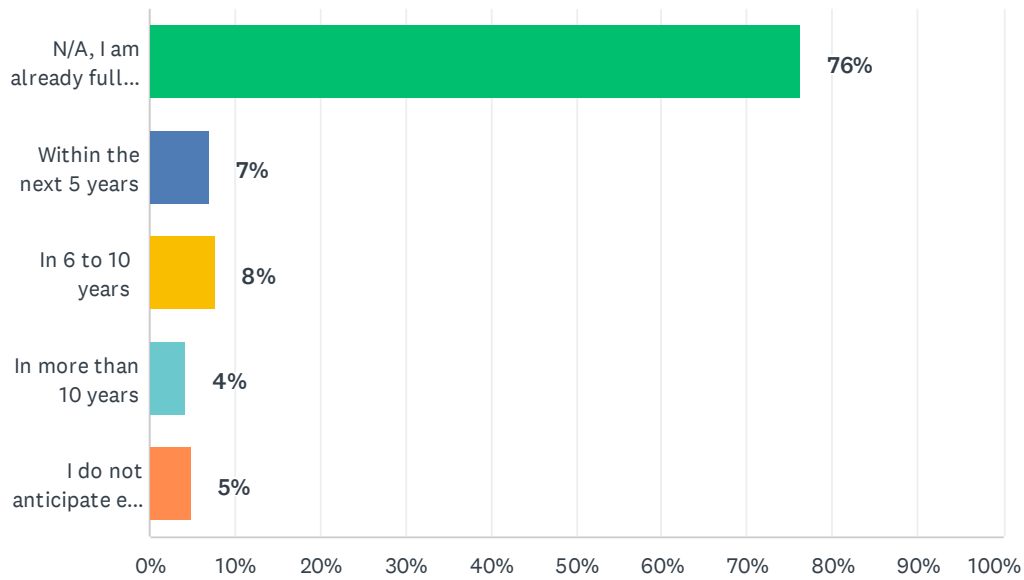
Answered: 159 Skipped: 3



ANSWER CHOICES	RESPONSES	
Working full-time	13%	21
Working part-time	7%	11
Unemployed and looking for work	2%	3
Furloughed (temporarily laid off)	0%	0
Retired	78%	124
Other	4%	6
Total Respondents: 159		

Q10 When do you plan to retire?

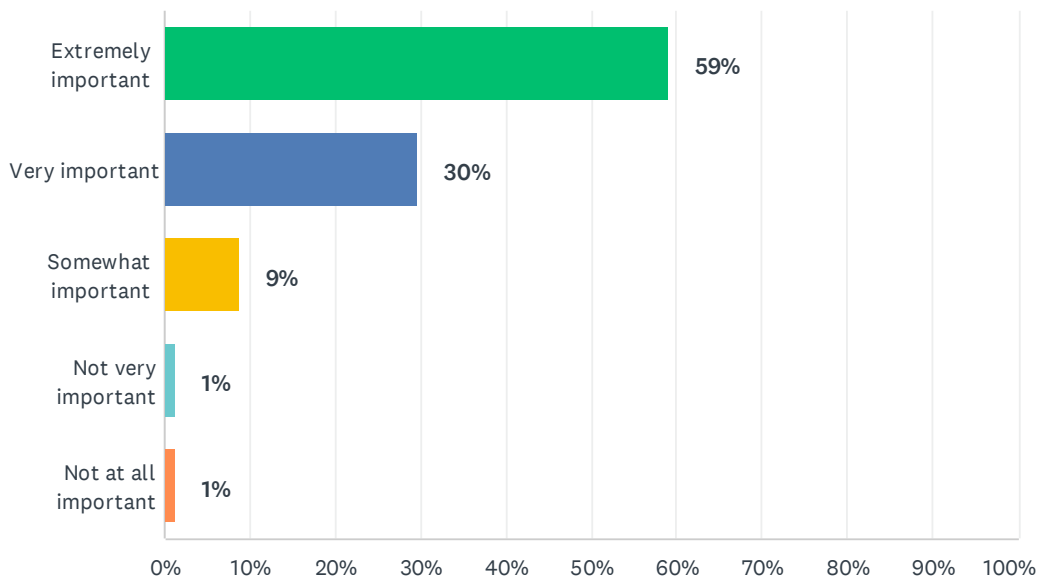
Answered: 144 Skipped: 18



ANSWER CHOICES	RESPONSES	
N/A, I am already fully retired	76%	110
Within the next 5 years	7%	10
In 6 to 10 years	8%	11
In more than 10 years	4%	6
I do not anticipate ever fully retiring	5%	7
TOTAL		144

Q11 How important is it for you to be able to stay in your own home, either independently or with a caregiver, as you age?

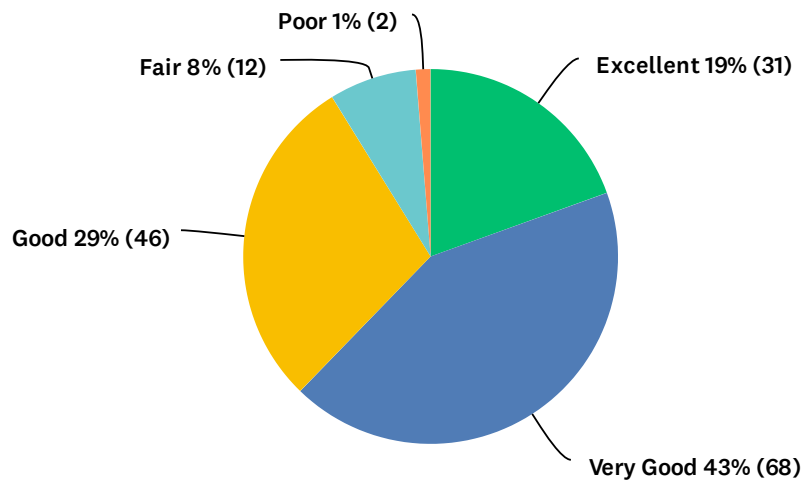
Answered: 159 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely important	59%	94
Very important	30%	47
Somewhat important	9%	14
Not very important	1%	2
Not at all important	1%	2
TOTAL		159

Q12 How would you rate your overall physical health?

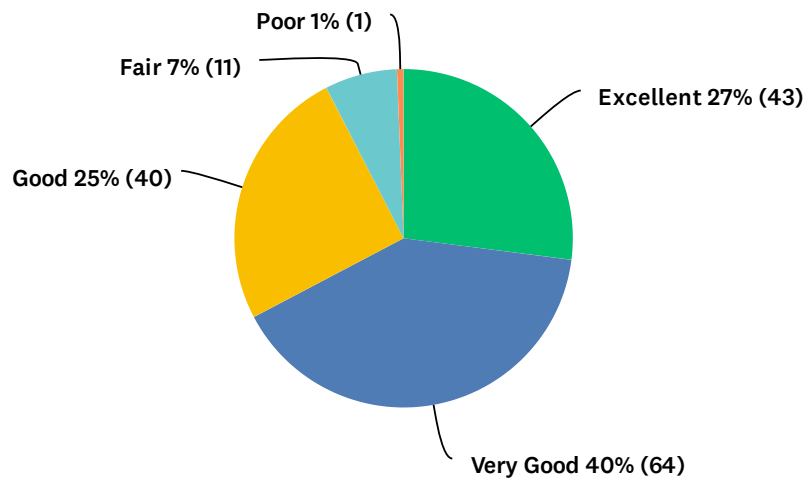
Answered: 159 Skipped: 3



ANSWER CHOICES	RESPONSES	
Excellent	19%	31
Very Good	43%	68
Good	29%	46
Fair	8%	12
Poor	1%	2
TOTAL		159

Q13 How would you rate your overall emotional well-being?

Answered: 159 Skipped: 3

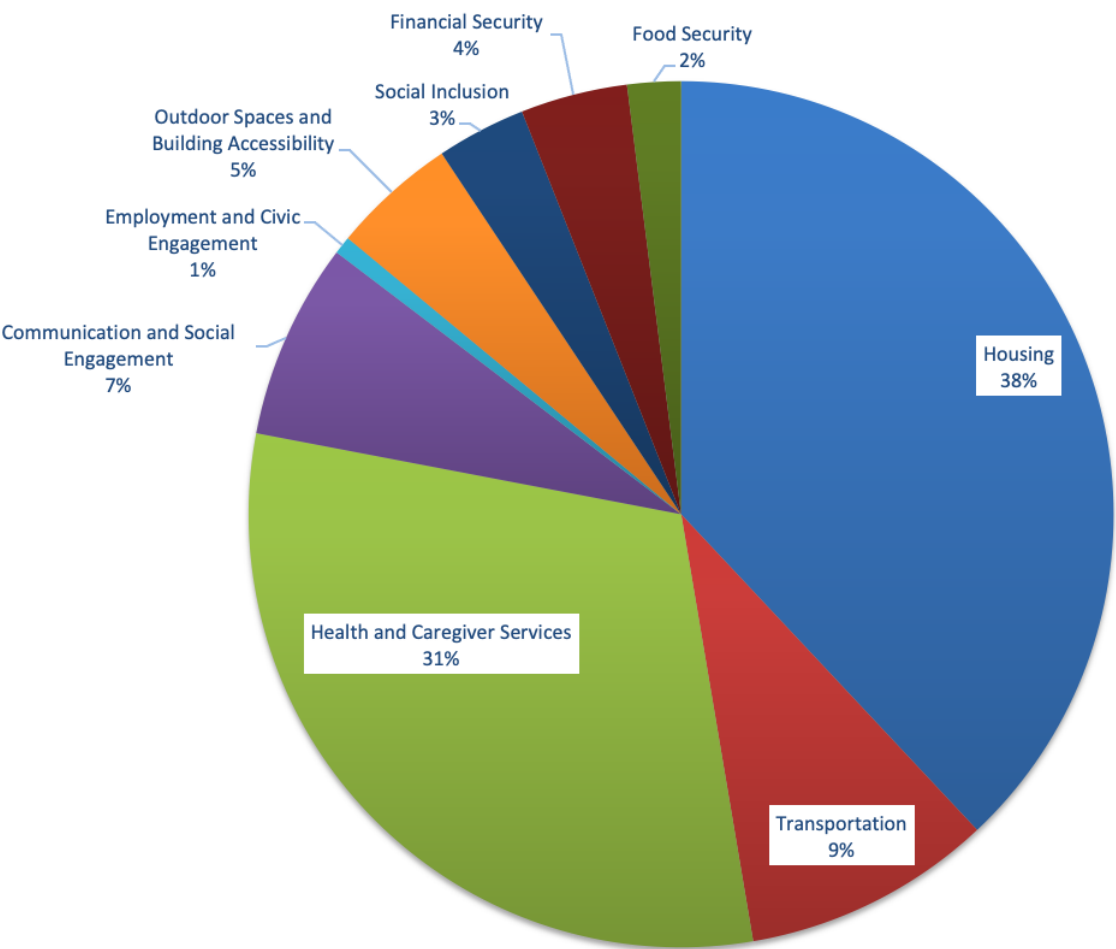


ANSWER CHOICES	RESPONSES	
Excellent	27%	43
Very Good	40%	64
Good	25%	40
Fair	7%	11
Poor	1%	1
TOTAL		159

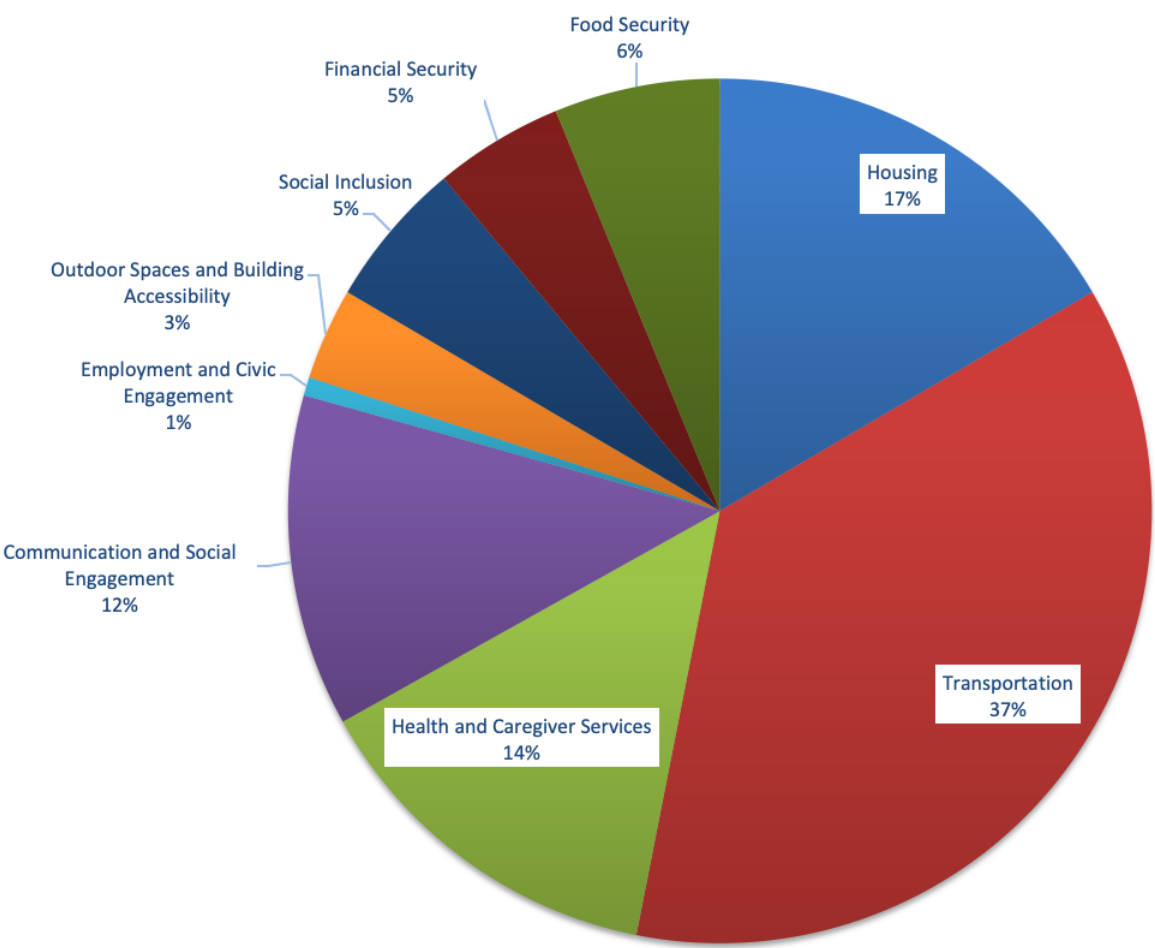
Q14 Which of the following areas are most important for Hadley to focus on in the next five years to make the town a more livable community for older adults? Please rank the top 3 priorities (with numbers 1, 2, 3)

Answered: 149 Skipped: 11

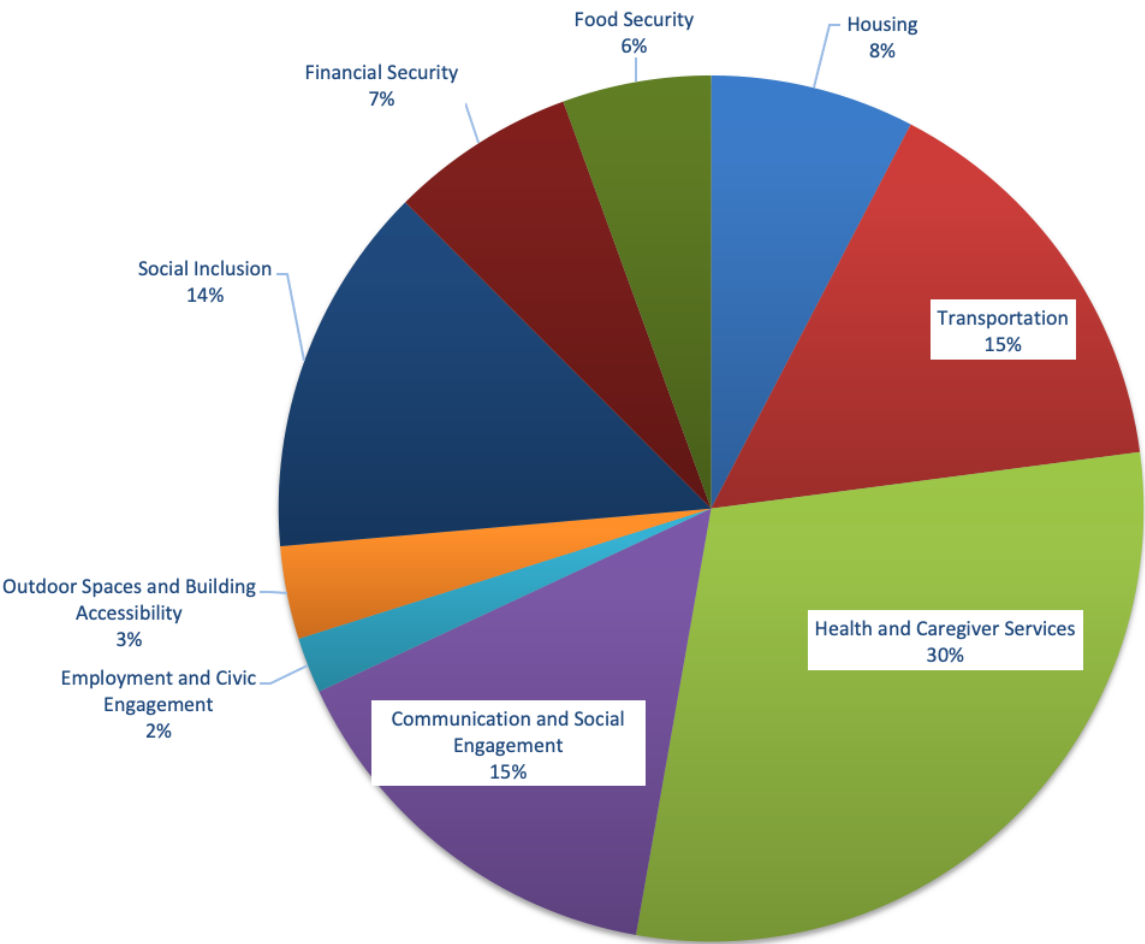
The #1 priority for Hadley to focus on in the next five years to make the town a more livable community for older adults



The #2 priority for Hadley to focus on in the next five years to make the town a more livable community for older adults



The #3 priority for Hadley to focus on in the next five years to make the town a more livable community for older adults

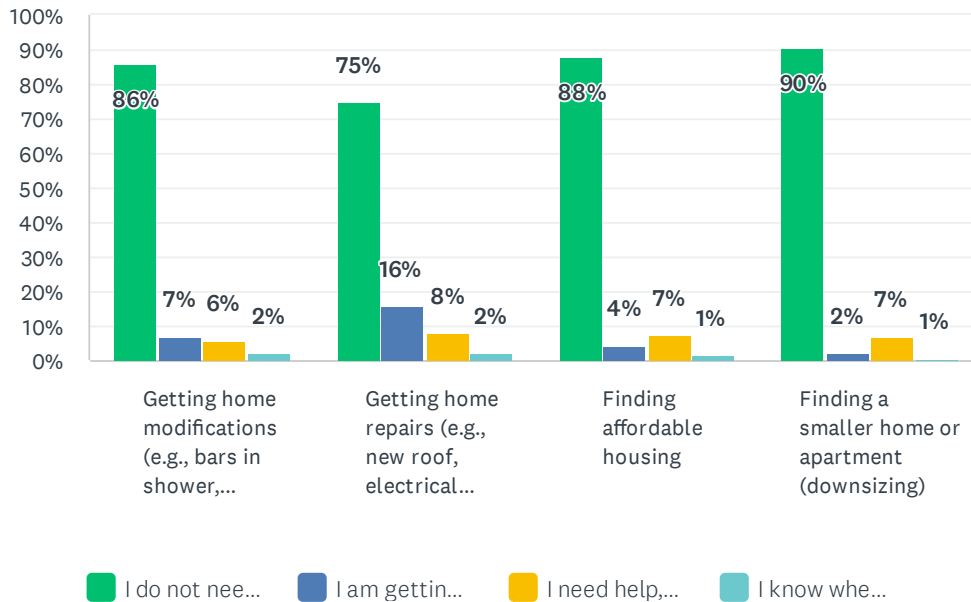


Which of the following areas are most important for Hadley to focus on in the next five years to make the town a more livable community for older adults? Please rank the top 3 priorities (with numbers 1, 2, 3)

	1	2	3
Housing	57	24	11
Transportation	14	53	22
Health and Caregiver Services	46	20	43
Communication and Social Engagement	11	18	22
Employment and Civic Engagement	1	1	3
Outdoor Spaces and Building Accessibility	7	5	5
Social Inclusion	5	8	20
Financial Security	6	7	10
Food Security	3	9	8

Q15 Do you (yourself) need help in any of the following areas regarding housing:

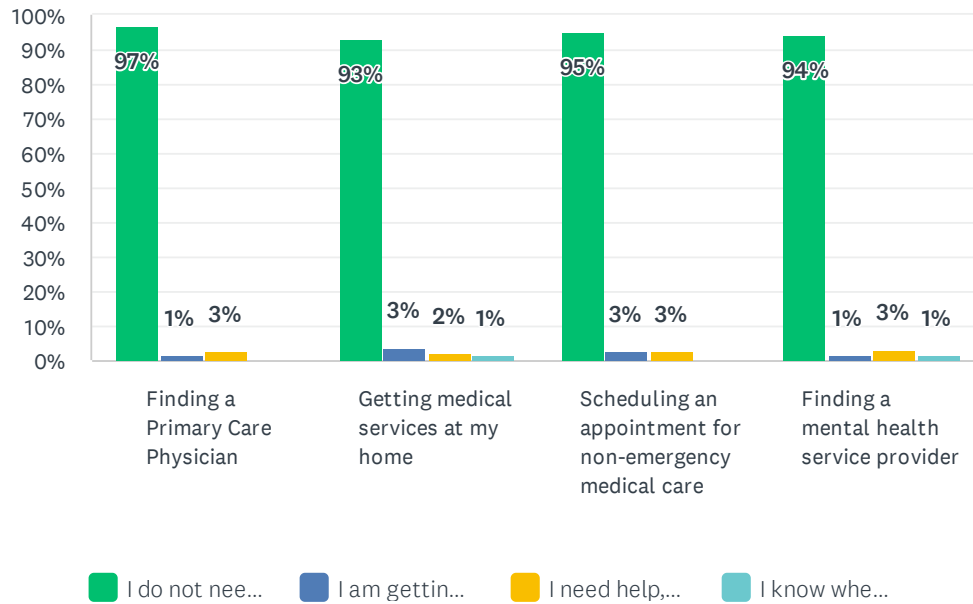
Answered: 155 Skipped: 7



	I DO NOT NEED HELP IN THIS AREA	I AM GETTING HELP IN THIS AREA	I NEED HELP, BUT DO NOT KNOW WHERE TO GET IT	I KNOW WHERE TO GET HELP, BUT CANNOT GET IT	TOTAL RESPONDENTS
Getting home modifications (e.g., bars in shower, wheelchair ramp)	86% 128	7% 10	6% 9	2% 3	149
Getting home repairs (e.g., new roof, electrical repairs)	75% 113	16% 24	8% 12	2% 3	151
Finding affordable housing	88% 132	4% 6	7% 11	1% 2	150
Finding a smaller home or apartment (downsizing)	90% 131	2% 3	7% 10	1% 1	145

Q16 Do you (yourself) need help in any of the following areas regarding health and community services:

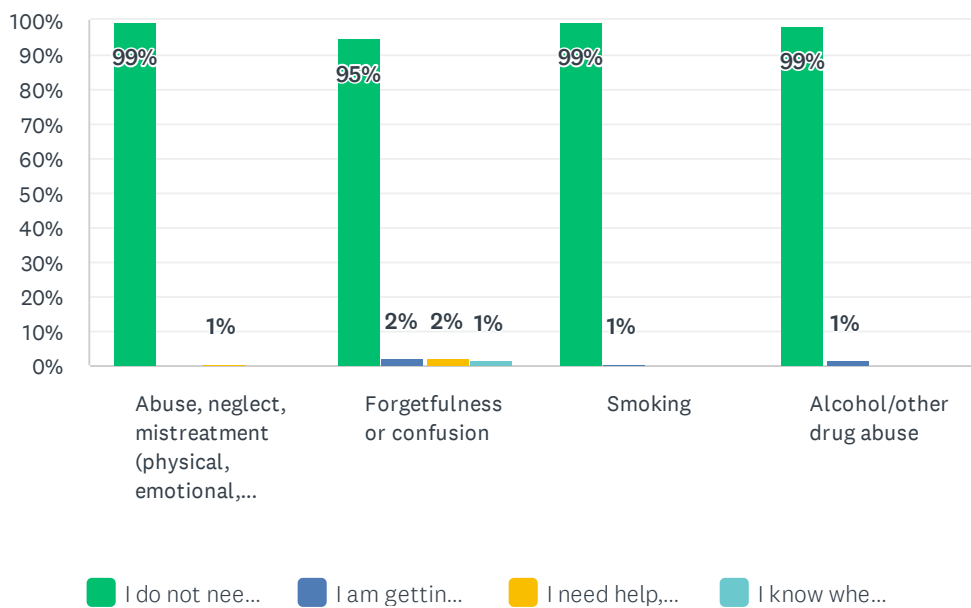
Answered: 152 Skipped: 10



	I DO NOT NEED HELP IN THIS AREA	I AM GETTING HELP IN THIS AREA	I NEED HELP, BUT DO NOT KNOW WHERE TO GET IT	I KNOW WHERE TO GET HELP, BUT CANNOT GET IT	TOTAL RESPONDENTS
Finding a Primary Care Physician	97% 145	1% 2	3% 4	0% 0	150
Getting medical services at my home	93% 136	3% 5	2% 3	1% 2	146
Scheduling an appointment for non-emergency medical care	95% 143	3% 4	3% 4	0% 0	150
Finding a mental health service provider	94% 141	1% 2	3% 5	1% 2	150

Q17 Do you (yourself) need help coping with:

Answered: 151 Skipped: 11

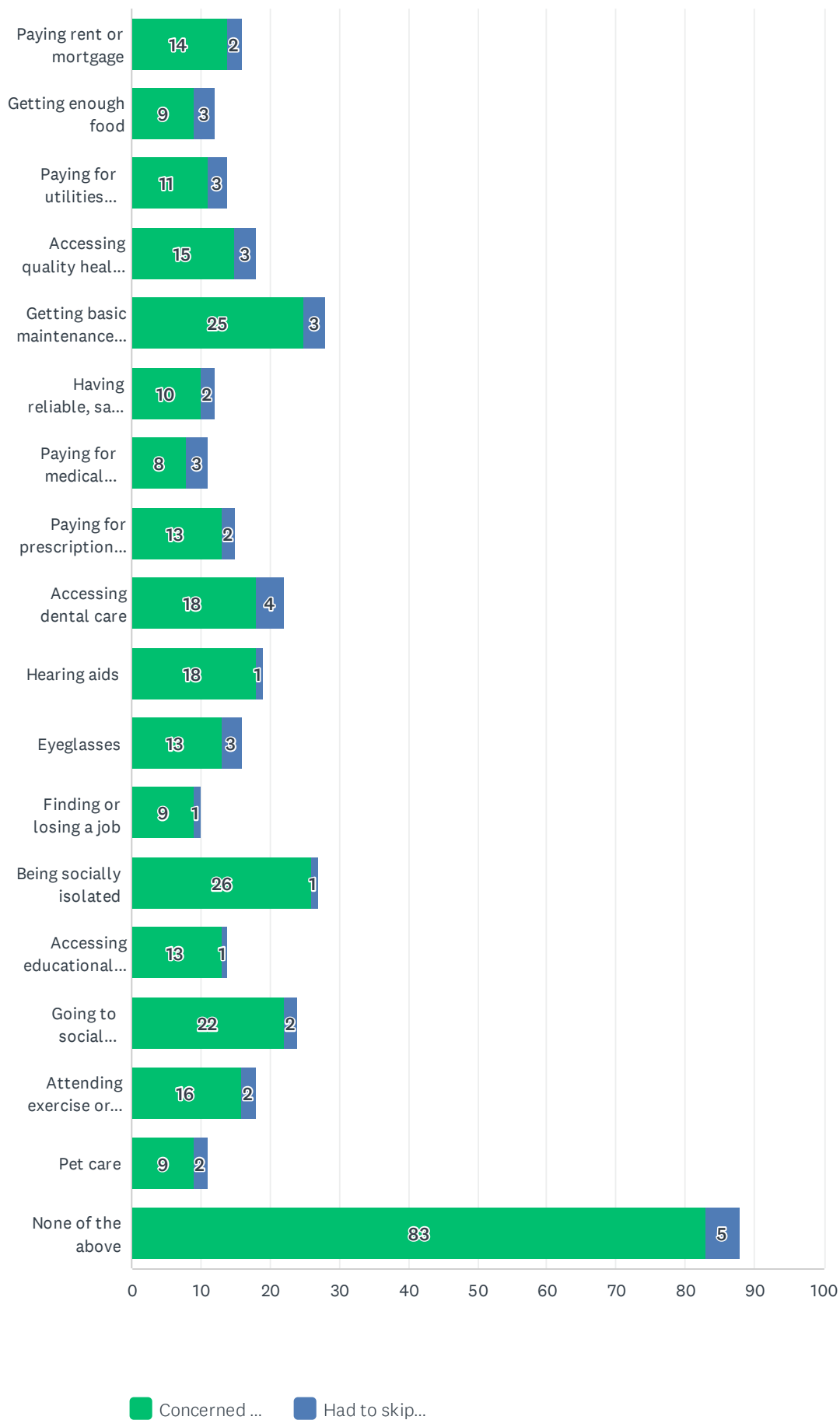


	I DO NOT NEED HELP IN THIS AREA	I AM GETTING HELP IN THIS AREA	I NEED HELP, BUT DO NOT KNOW WHERE TO GET IT	I KNOW WHERE TO GET HELP, BUT CANNOT GET IT	TOTAL RESPONDENTS
Abuse, neglect, mistreatment (physical, emotional, financial)	99% 148	0% 0	1% 1	0% 0	149
Forgetfulness or confusion	95% 141	2% 3	2% 3	1% 2	149
Smoking	99% 149	1% 1	0% 0	0% 0	150
Alcohol/other drug abuse	99% 145	1% 2	0% 0	0% 0	147

Q18 In the past 12 months have you been concerned about any of the following? (check all that apply)

Answered: 136 Skipped: 26

Livable Hadley Community Survey: Fall 2021

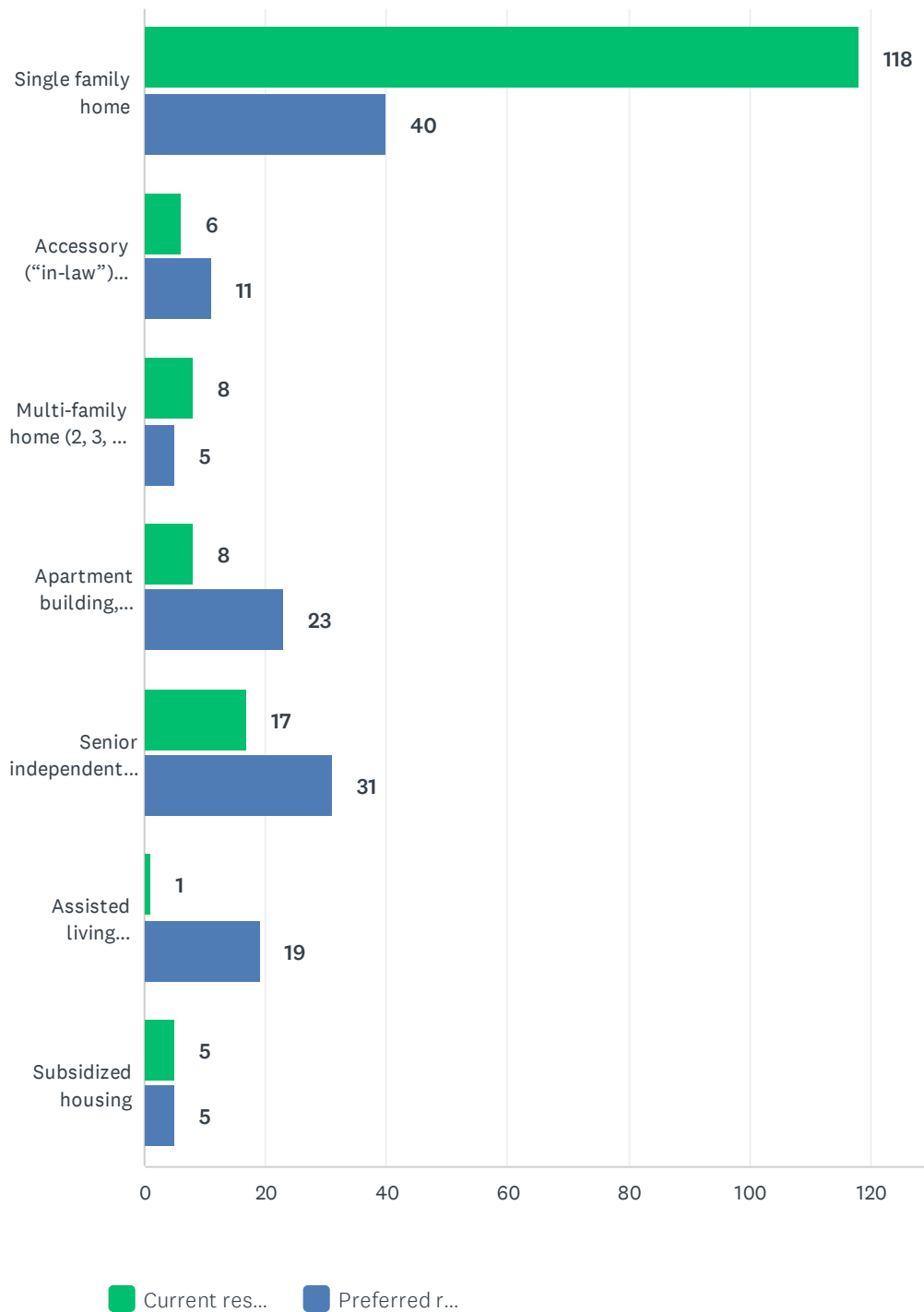


Livable Hadley Community Survey: Fall 2021

	CONCERNED ABOUT THIS	HAD TO SKIP DUE TO FINANCIAL CONSTRAINTS	TOTAL RESPONDENTS
Paying rent or mortgage	88% 14	13% 2	16
Getting enough food	75% 9	25% 3	12
Paying for utilities (electricity or fuel to heat my house)	79% 11	21% 3	14
Accessing quality health care	88% 15	18% 3	17
Getting basic maintenance completed on my home or apartment	93% 25	11% 3	27
Having reliable, safe transportation to get to appointments/shop for food	83% 10	17% 2	12
Paying for medical appointments	73% 8	27% 3	11
Paying for prescription drugs	87% 13	13% 2	15
Accessing dental care	86% 18	19% 4	21
Hearing aids	95% 18	5% 1	19
Eyeglasses	81% 13	19% 3	16
Finding or losing a job	90% 9	10% 1	10
Being socially isolated	96% 26	4% 1	27
Accessing educational programs	93% 13	7% 1	14
Going to social gatherings or activities	92% 22	8% 2	24
Attending exercise or athletic programs	89% 16	11% 2	18
Pet care	82% 9	18% 2	11
None of the above	98% 83	6% 5	85

Q19 Which of the following best describes your current place of residence? In the next 5 years if a change of health requires that you move, what type of housing would you prefer?

Answered: 156 Skipped: 6



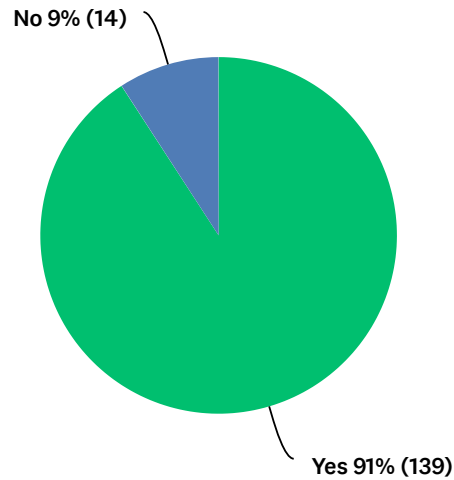
Livable Hadley Community Survey: Fall 2021

	CURRENT RESIDENCE	PREFERRED RESIDENCE IN THE NEXT 5 YEARS	TOTAL RESPONDENTS
Single family home	96% 118	33% 40	123
Accessory ("in-law") apartment	38% 6	69% 11	16
Multi-family home (2, 3, or more units)	67% 8	42% 5	12
Apartment building, condominium or townhouse	30% 8	85% 23	27
Senior independent living community	40% 17	72% 31	43
Assisted living community	5% 1	95% 19	20
Subsidized housing	63% 5	63% 5	8

#	OTHER (PLEASE SPECIFY)	DATE
1	co-operative housing / mixed generation	1/28/2022 12:38 PM
2	Built a small apt for me in our storage, very suitable and convenient for me and get income from my house.	11/3/2021 11:55 AM
3	I have a single family home but rent a room in the house to a tenant.	10/29/2021 12:05 PM
4	It is hard to say right now. I prefer to remain in my ranch house as long as I can until I need help.	10/26/2021 8:44 PM
5	co-housing	10/18/2021 8:28 AM
6	Condo	10/12/2021 12:13 PM
7	Condominium	10/12/2021 8:52 AM
8	East Street Commons is an interesting yet unaffordable model. I'd like to see more developments like this considered, albeit at a lower price point, with more common amenities. There are numerous over 55 active adult developments in NJ of this kind. Mostly 2 BR ranches on slab, with clubhouse, pool, etc. they're arranged in "quads" in that they share a common driveway. Costs are in the \$175 - \$300k range. Monthly maintenance is reasonable due to economies of scale (400 +-units)	9/30/2021 8:57 PM

Q20 Is your housing affordable (i.e. costing less than 30% of your income) given your income and/or resources?

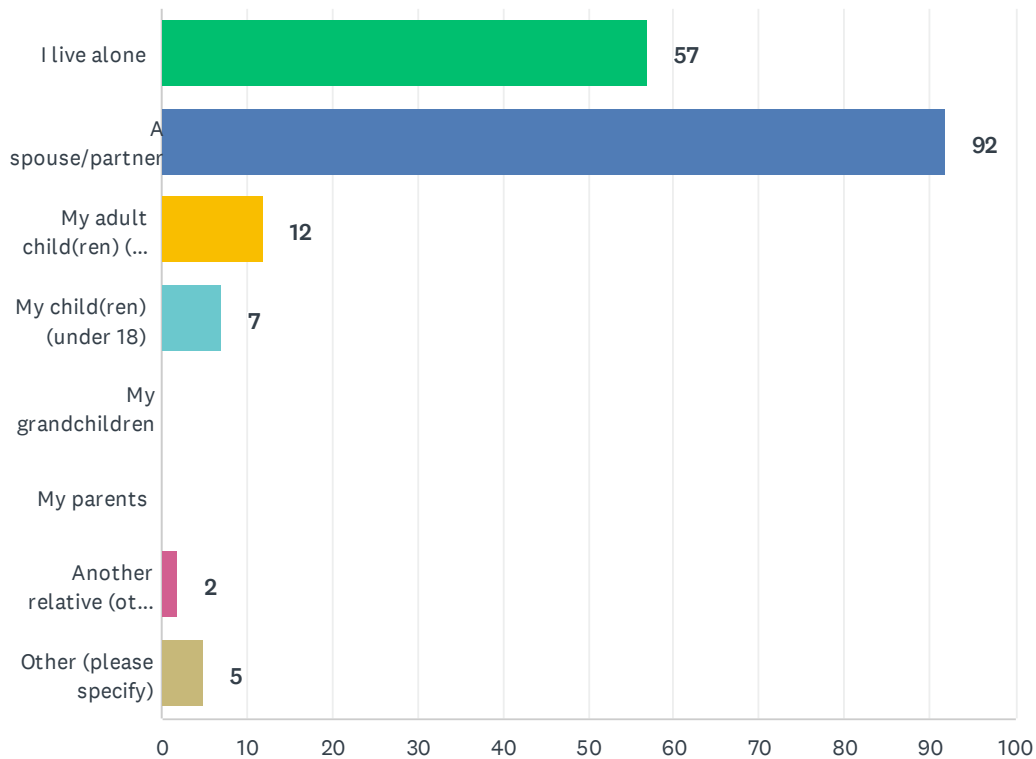
Answered: 153 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	91%	139
No	9%	14
TOTAL		153

Q21 Who do you currently live with? (check all that apply)

Answered: 157 Skipped: 5

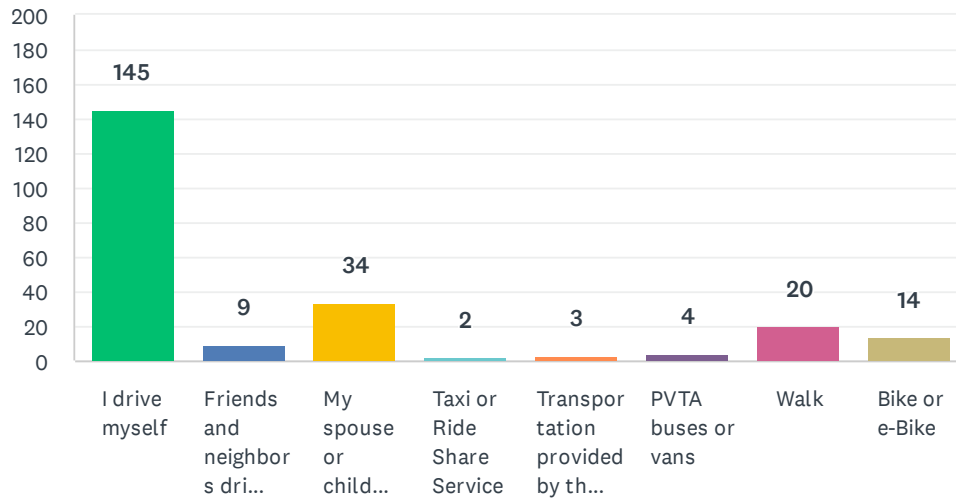


ANSWER CHOICES	RESPONSES	
I live alone	36%	57
A spouse/partner	59%	92
My adult child(ren) (age 18+)	8%	12
My child(ren) (under 18)	4%	7
My grandchildren	0%	0
My parents	0%	0
Another relative (other than above)	1%	2
Other (please specify)	3%	5
Total Respondents: 157		

#	OTHER (PLEASE SPECIFY)	DATE
1	Housemate for income	12/15/2021 10:12 AM
2	One tenant.	10/29/2021 12:05 PM
3	With 24/7 caregivers	10/22/2021 12:42 PM
4	Friend/ caretaker	10/14/2021 11:18 AM

Q22 What are the primary ways in which you meet your transportation needs? (check all that apply)

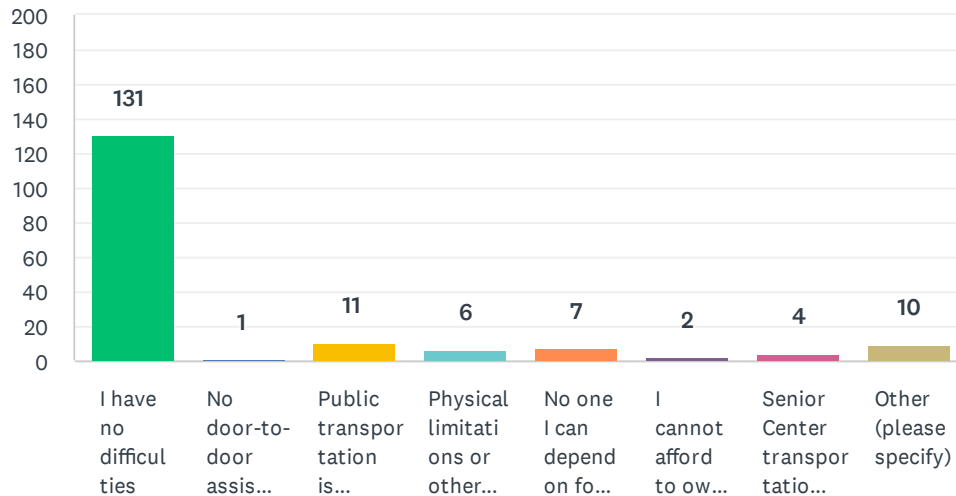
Answered: 158 Skipped: 4



ANSWER CHOICES	RESPONSES	
I drive myself	92%	145
Friends and neighbors drive me	6%	9
My spouse or child(ren) drive me	22%	34
Taxi or Ride Share Service	1%	2
Transportation provided by the Hadley Senior Center	2%	3
PVTAs buses or vans	3%	4
Walk	13%	20
Bike or e-Bike	9%	14
Total Respondents: 158		

Q23 What kind of difficulties do you have in getting the transportation that you need? (check all that apply)

Answered: 152 Skipped: 10



ANSWER CHOICES	RESPONSES	
I have no difficulties	86%	131
No door-to-door assistance	1%	1
Public transportation is unavailable or inconvenient	7%	11
Physical limitations or other impairments	4%	6
No one I can depend on for a ride	5%	7
I cannot afford to own a car, or pay for private transportation services	1%	2
Senior Center transportation is unavailable or inconvenient	3%	4
Other (please specify)	7%	10
Total Respondents: 152		

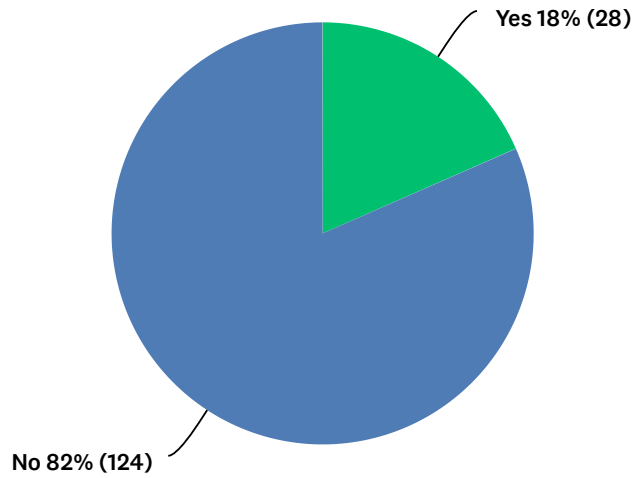
#	OTHER (PLEASE SPECIFY)	DATE
1	Rides in unforeseen situations -- medical need, car battery dies, etc.	1/28/2022 12:40 PM
2	question 14 comment: under transportation respondent asked for bike paths and walkways	12/16/2021 2:36 PM
3	A friend gives me a ride as needed. My husband does not drive anymore.	12/16/2021 1:45 PM
4	Hadley needs more sidewalks and to improve present walks	12/15/2021 11:41 AM
5	pvta timing is tough..and the center doesnt do door to door. pvta requires too long time wise. 3 hrs to do an errand.	11/12/2021 9:49 AM
6	In the next few years, I may not be able to drive myself because of macular degeneration--my eyesight may fade.	11/5/2021 7:24 PM
7	I would use a jitney or bus if available	10/29/2021 12:12 PM

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8	We need a sidewalk on East St in order to walk to the Young Men's Club, Post Office, Bike Path and Public Safety Complex. We also need to continue the Bay Rd sidewalk to East St or to the Fort River Bridge.	10/27/2021 5:08 PM
9	PVTA Handicapped van Service goes only two towns in Hampden and Hampshire Counties. Even then it doesn't go to all of those or has very limited services to those communities. Only one private handicapped van service in the whole region	10/22/2021 12:50 PM
10	While I currently have no difficulties, it would be great if public transportation was more extensive, as well as more entry points to the bike trail.	9/30/2021 8:57 PM

Q24 Do you have an impairment or condition that limits your ability to participate in your community?

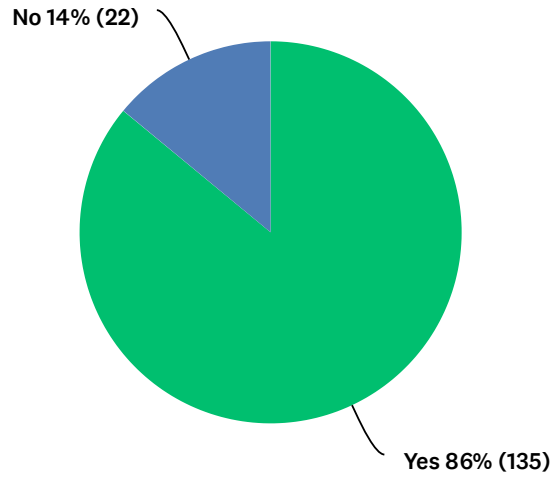
Answered: 152 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	18%	28
No	82%	124
TOTAL		152

Q25 Do you have a friend, neighbor or relative within 30 minutes you could ask for help if you needed assistance with a minor task or errand (e.g., changing a light bulb, shopping, shoveling snow)?

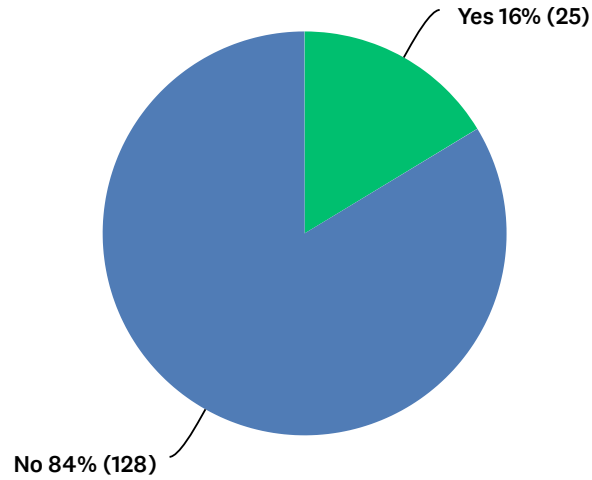
Answered: 157 Skipped: 5



ANSWER CHOICES		RESPONSES
Yes		86% 135
No		14% 22
TOTAL		157

Q26 Do you need help with basic tasks or errands (e.g., changing a light bulb, shopping, shoveling snow)?

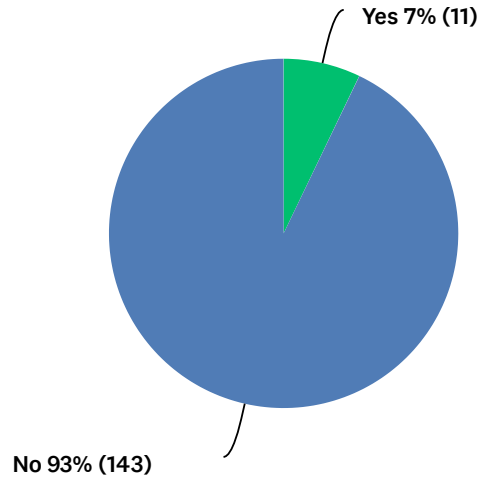
Answered: 153 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	16%	25
No	84%	128
TOTAL		153

Q27 Have you experienced problems accessing professional caregiver services (home health care or visiting nurses)?

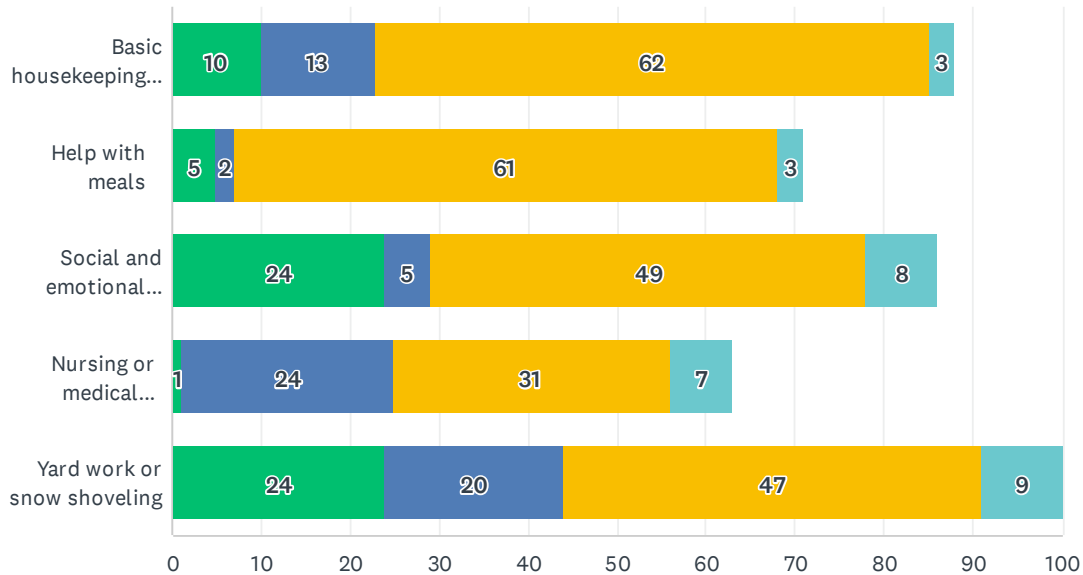
Answered: 154 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	7%	11
No	93%	143
TOTAL		154

Q28 In the columns to the right, please check all that apply regarding the services listed below. (check all that apply)

Answered: 117 Skipped: 45



■ I have recei...
 ■ I have recei...
 ■ I provide th...
 ■ I need help ...

	I HAVE RECEIVED THESE SERVICES FROM A FRIEND OR RELATIVE	I HAVE RECEIVED THESE SERVICES FROM A PROFESSIONAL CAREGIVER	I PROVIDE THESE SERVICES	I NEED HELP FINDING THESE SERVICES	TOTAL RESPONDENTS
Basic housekeeping/ personal services	12% 10	15% 13	74% 62	4% 3	84
Help with meals	7% 5	3% 2	87% 61	4% 3	70
Social and emotional support	30% 24	6% 5	60% 49	10% 8	81
Nursing or medical services	2% 1	39% 24	50% 31	11% 7	62
Yard work or snow shoveling	26% 24	22% 20	51% 47	10% 9	92

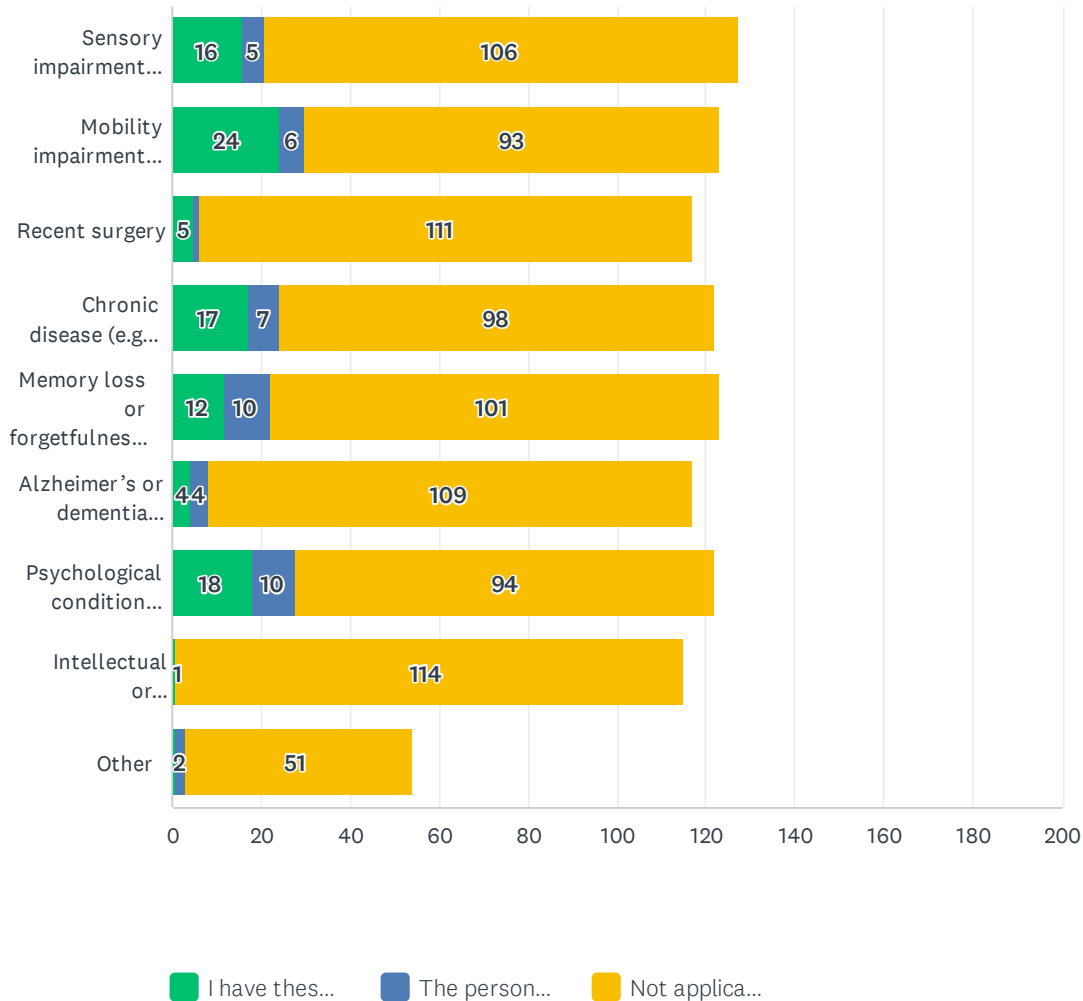
#	OTHER (PLEASE SPECIFY)	DATE
1	Need for help with outdoor upkeep varies	1/28/2022 12:43 PM
2	I need help: building a sense of belonging, connection to others and community/fellowship.	12/16/2021 2:39 PM

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3	no help needed	12/16/2021 2:22 PM
4	checked but not reason	12/15/2021 10:49 AM
5	N/A	12/14/2021 2:50 PM
6	Need help for repairs on rental property.	11/3/2021 11:58 AM
7	I'm about to work part-time as a PCA for a friend in Amherst. I provide daily emotional and logistical support to another friend. You might want to add in computer and technical help if you haven't put that in already in the survey.	10/29/2021 12:08 PM
8	I live in an over 55 community where shoveling and mowing are done as part of our monthly fee	10/22/2021 12:56 PM
9	Yard work and snow shoveling is paid with a condo fee.	10/21/2021 1:02 PM
10	These are not professional caregivers. I PAY for house cleaning and snow shoveling/plowing, lawn mowing, etc.	10/13/2021 11:39 AM
11	I do not need help with any of these things at the present time. HOWEVER, I am 80 years old and will probably need some or all of these services in the not too distant future.	10/13/2021 10:35 AM
12	Specifically, need day care program for my spouse, who has dementia, and also some hours of home care services for respite or when I have a medical appointment	10/13/2021 8:29 AM
13	Sometimes need help with tech issues - cables, computer, etc. Concerned about help /communications during electrical and internet outages, emergency medical situations. Concerned for future about lack of local transportation for shopping, etc.	10/12/2021 11:37 AM
14	I don't really understand the way the question is structured. I do not need any help at this time and provide for myself with the help of my husband.	10/10/2021 2:18 PM

Q29 Do you or someone you care for have any of the following resulting in the need for caregiver services? (check all that apply)

Answered: 134 Skipped: 28

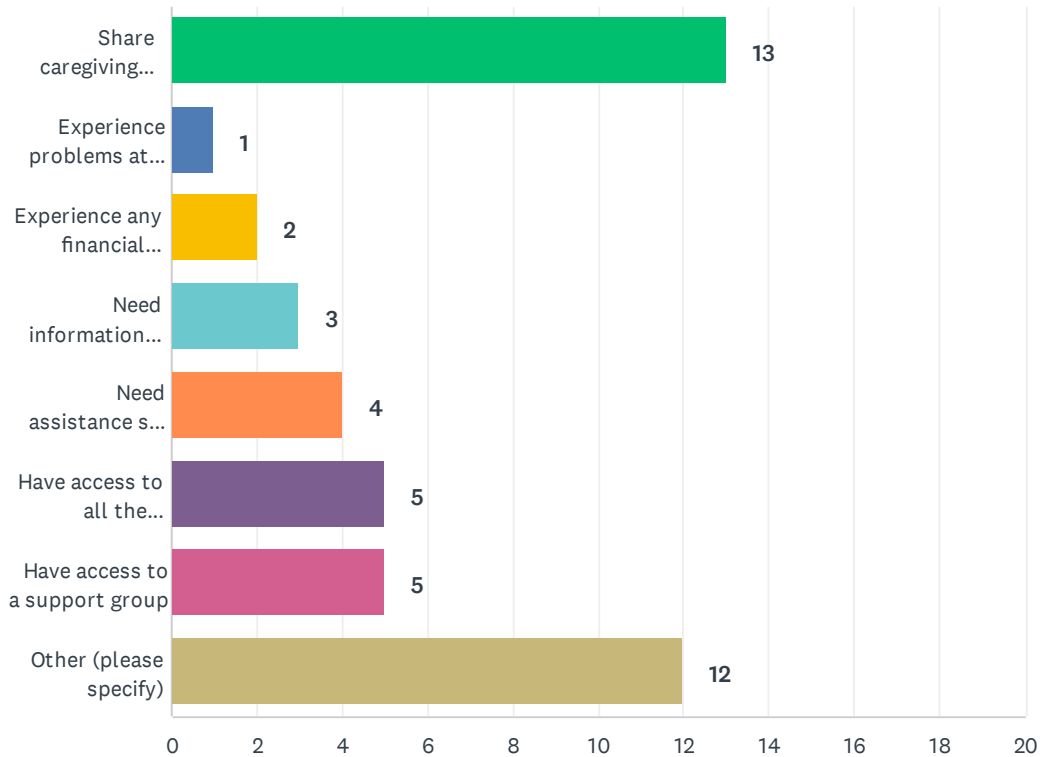


Livable Hadley Community Survey: Fall 2021

	I HAVE THESE CONDITIONS	THE PERSON I CARE FOR HAS THESE CONDITIONS	NOT APPLICABLE	TOTAL RESPONDENTS
Sensory impairment (e.g., vision, hearing)	13% 16	4% 5	84% 106	126
Mobility impairment (e.g., difficulty walking, climbing stairs)	20% 24	5% 6	77% 93	121
Recent surgery	4% 5	1% 1	95% 111	117
Chronic disease (e.g., cancer, diabetes, asthma)	14% 17	6% 7	81% 98	121
Memory loss or forgetfulness (age related or undiagnosed)	10% 12	8% 10	83% 101	122
Alzheimer's or dementia diagnosis	3% 4	3% 4	93% 109	117
Psychological condition (e.g., anxiety, depression)	15% 18	8% 10	78% 94	121
Intellectual or developmental disability	1% 1	0% 0	99% 114	115
Other	2% 1	4% 2	94% 51	54

Q30 If you provide caregiver services to a friend or family member, do you (check all that apply)

Answered: 29 Skipped: 133



ANSWER CHOICES	RESPONSES	
Share caregiving responsibilities with others	45%	13
Experience problems at work as a result of caregiving	3%	1
Experience any financial problems due to caregiving	7%	2
Need information and/or training in how to provide caregiver services	10%	3
Need assistance so that you can get some time off	14%	4
Have access to all the information on caregiving that you need	17%	5
Have access to a support group	17%	5
Other (please specify)	41%	12
Total Respondents: 29		

#	OTHER (PLEASE SPECIFY)	DATE
1	I do not provide caregiver services to anyone.	12/16/2021 2:39 PM
2	N/A	12/14/2021 2:50 PM
3	In the past 5 years, I did provide caregiving to my husband and sister. They both passed in	11/5/2021 7:28 PM

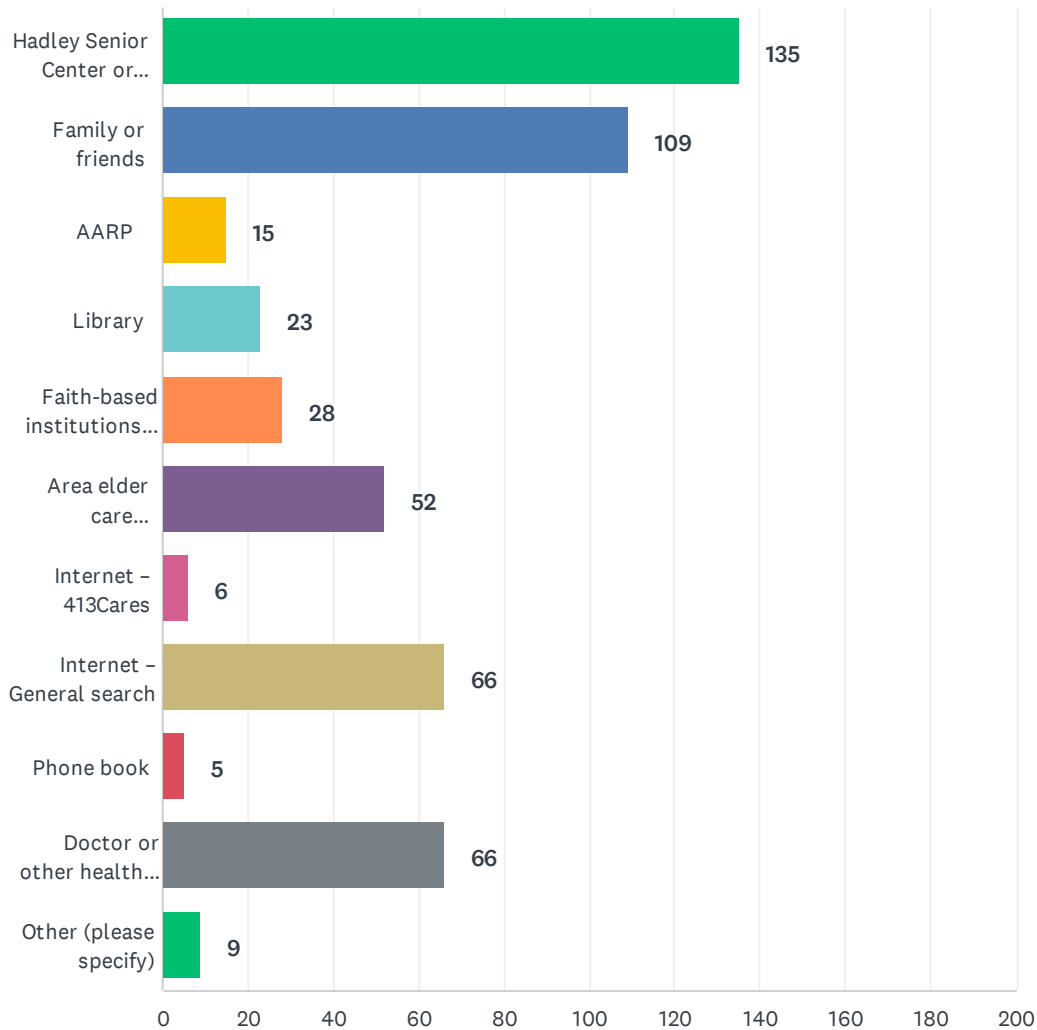
Livable Hadley Community Survey: Fall 2021

2020.

4	Will have financial problems in the near future	11/5/2021 6:32 AM
5	N/a	11/3/2021 2:11 PM
6	n/a	11/3/2021 2:03 PM
7	occasional help	11/1/2021 2:13 PM
8	N/a	10/29/2021 11:58 AM
9	N/A	10/29/2021 11:13 AM
10	Not applicable	10/28/2021 2:56 PM
11	I do not provide any services.	10/22/2021 11:21 AM
12	Difficult to participate in zoom support group because my husband is always with me and I cannot be candid about my situation without him feeling I am throwing him under the bus.I also need time away. Help!	10/12/2021 8:59 AM

Q31 Which of the following resources would you go to if you needed information for services for older adults such as caregiving services, home-delivered meals, medical transport or social activities? (check all that apply)

Answered: 151 Skipped: 11



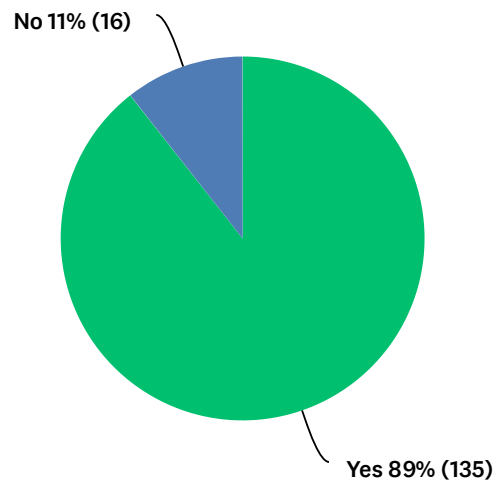
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ANSWER CHOICES	RESPONSES	
Hadley Senior Center or Council on Aging	89%	135
Family or friends	72%	109
AARP	10%	15
Library	15%	23
Faith-based institutions such as churches or synagogues	19%	28
Area elder care organizations (Highland Valley Elder Services)	34%	52
Internet – 413Cares	4%	6
Internet – General search	44%	66
Phone book	3%	5
Doctor or other health care professional	44%	66
Other (please specify)	6%	9
Total Respondents: 151		

#	OTHER (PLEASE SPECIFY)	DATE
1	I didn't know about 413cares -- I'll give them a try when needed	1/28/2022 1:24 PM
2	newspapers, newsletters, magazines	12/16/2021 2:47 PM
3	Cooley Dickinson Hospital/Valley Medical Group	11/3/2021 2:32 PM
4	Family	11/2/2021 11:09 AM
5	Would also look into resources in neighboring towns.	10/29/2021 12:14 PM
6	Town Hall	10/25/2021 12:47 PM
7	I didn't know there was a 413Cares	10/22/2021 1:09 PM
8	Close friend in Belchertown	10/13/2021 9:41 AM
9	Family members/dependents living outside of Hadley; may consult an elder care attorney	10/12/2021 5:33 PM

Q32 Are you comfortable using a computer, tablet or smart phone?

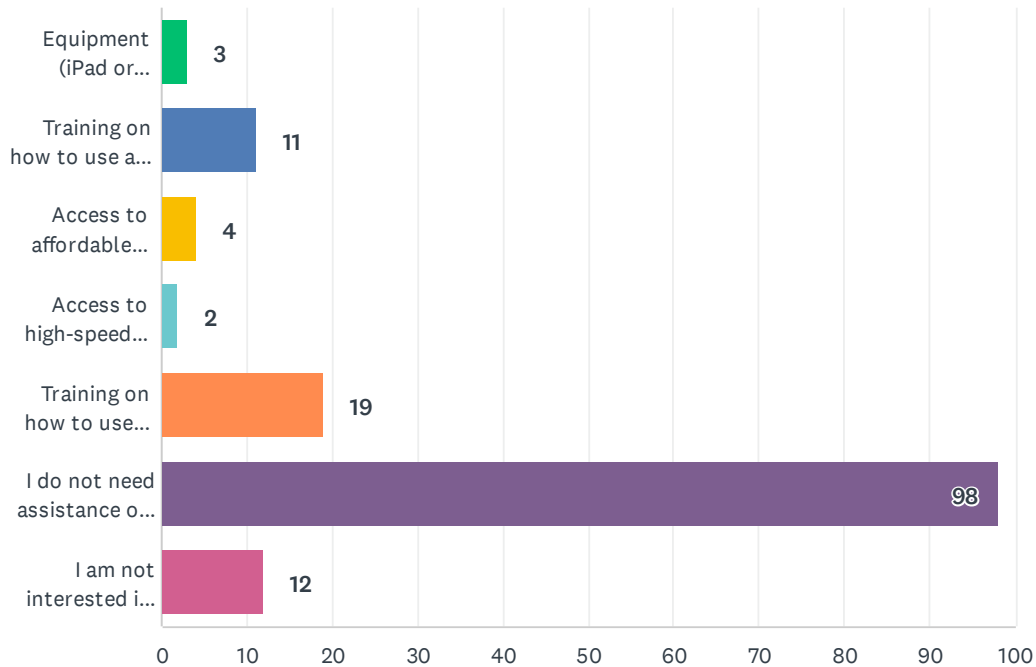
Answered: 151 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	89%	135
No	11%	16
TOTAL		151

Q33 Do you need assistance in accessing any of the following in order to use technology to access basic information or to attend programs online? (check all that apply)

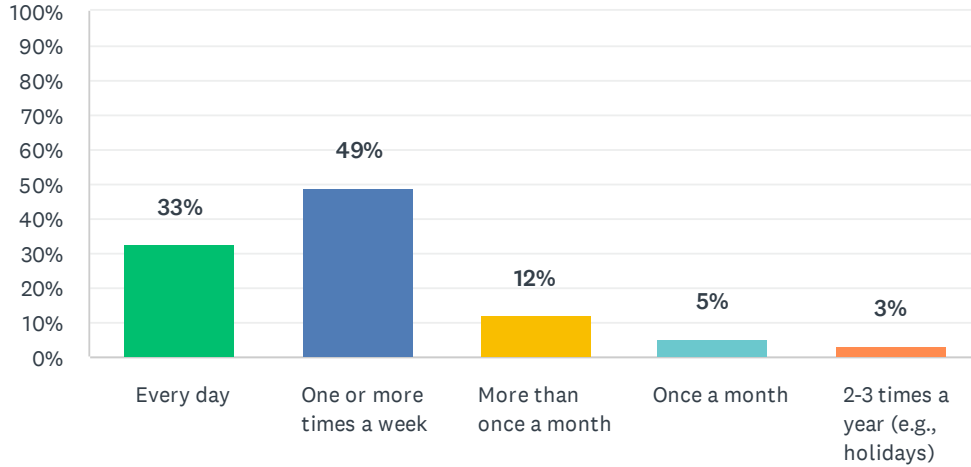
Answered: 137 Skipped: 25



ANSWER CHOICES	RESPONSES	
Equipment (iPad or laptop)	2%	3
Training on how to use a computer or tablet	8%	11
Access to affordable internet service	3%	4
Access to high-speed internet	1%	2
Training on how to use Zoom, WebEx or Google Chats	14%	19
I do not need assistance or equipment	72%	98
I am not interested in using technology	9%	12
Total Respondents: 137		

Q34 How often do you get together in person with family, friends or neighbors?

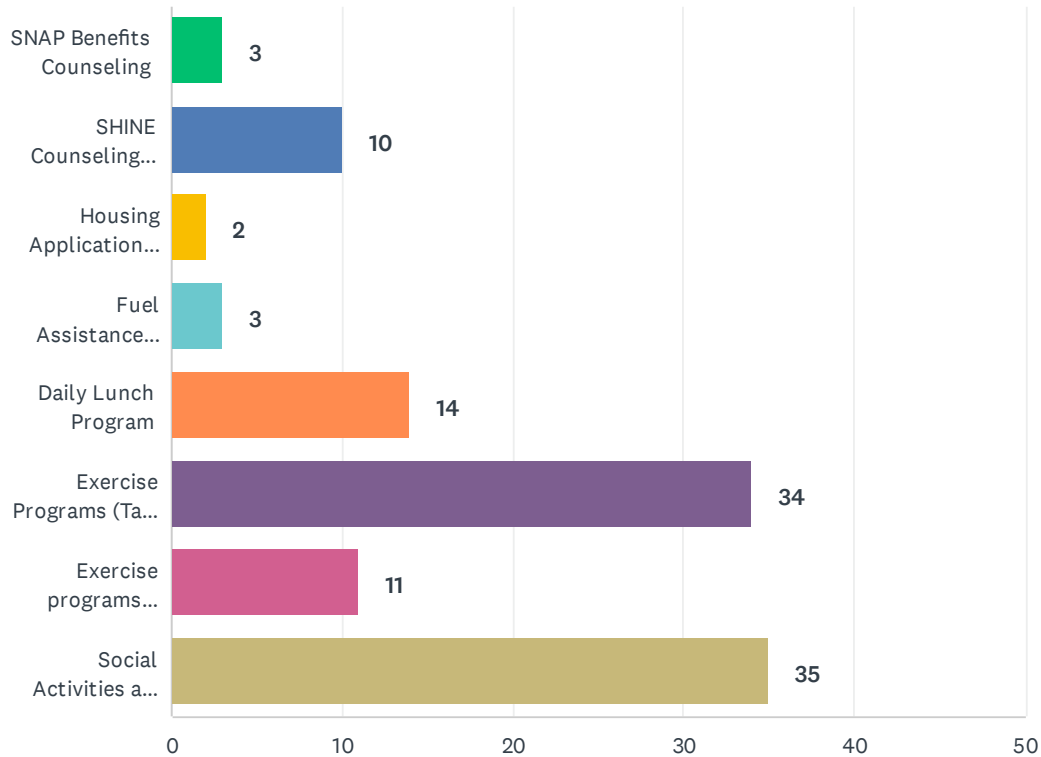
Answered: 149 Skipped: 13



ANSWER CHOICES	RESPONSES	
Every day	33%	49
One or more times a week	49%	73
More than once a month	12%	18
Once a month	5%	8
2-3 times a year (e.g., holidays)	3%	5
Total Respondents: 149		

Q35 Which of the following programs or services did you access in the last 12 months? (check all that apply)

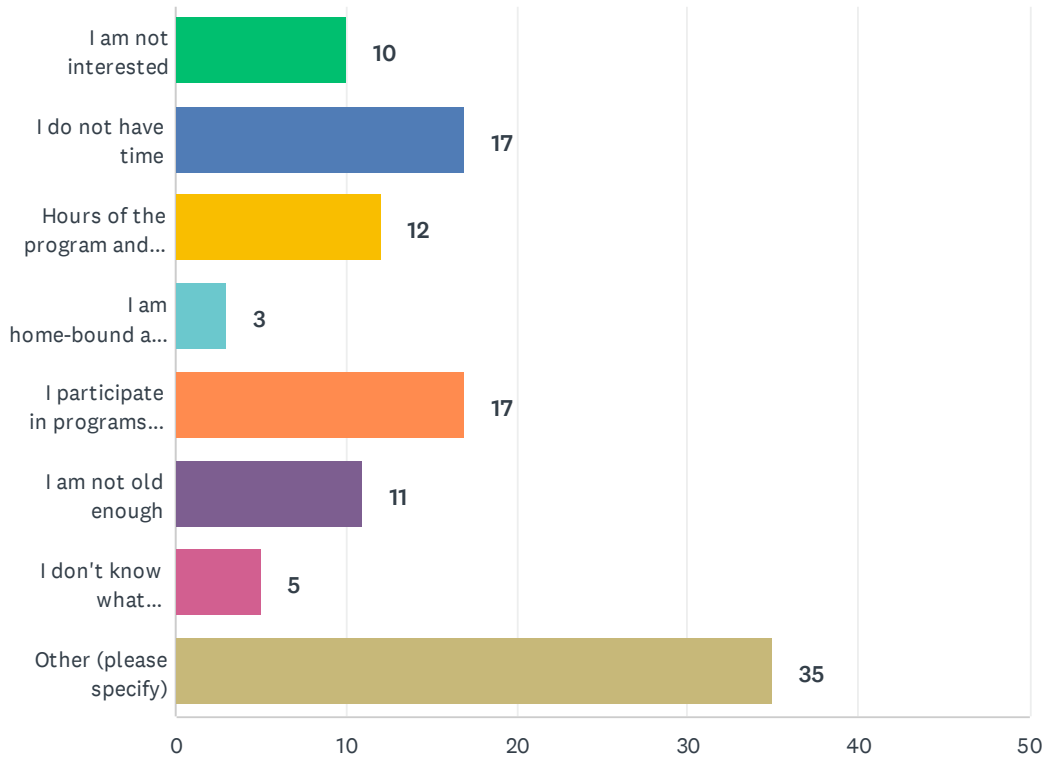
Answered: 65 Skipped: 97



ANSWER CHOICES	RESPONSES	
SNAP Benefits Counseling	5%	3
SHINE Counseling (Serving the Health Insurance Needs of Everyone)	15%	10
Housing Application Assistance	3%	2
Fuel Assistance Application Counseling	5%	3
Daily Lunch Program	22%	14
Exercise Programs (Tai Chi, Line Dancing, Yoga) and/or fitness room	52%	34
Exercise programs offered on Hadley Media	17%	11
Social Activities and classes (Card groups, Arts & Crafts, Book Club, etc.)	54%	35
Total Respondents: 65		

Q36 If you have never used the programs or services offered by the Hadley Senior Center, what is the main reason? (check all that apply)

Answered: 89 Skipped: 73



ANSWER CHOICES	RESPONSES	
I am not interested	11%	10
I do not have time	19%	17
Hours of the program and services are inconvenient	13%	12
I am home-bound and can't get there	3%	3
I participate in programs elsewhere	19%	17
I am not old enough	12%	11
I don't know what programs/services are available	6%	5
Other (please specify)	39%	35
Total Respondents: 89		

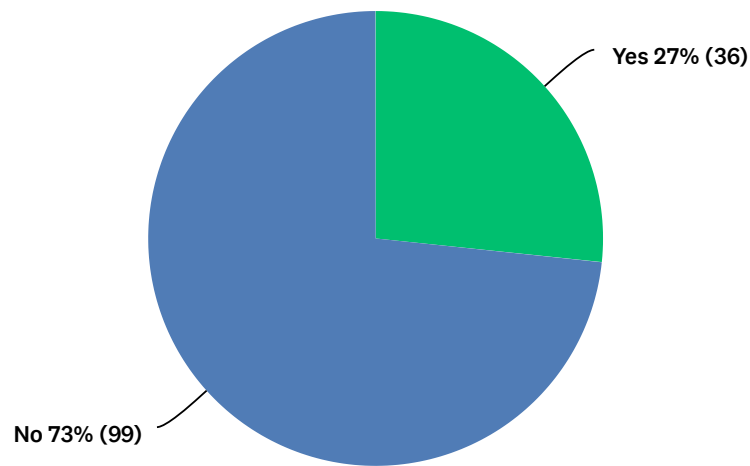
#	OTHER (PLEASE SPECIFY)	DATE
1	I have attended outdoor events at the Center and appreciated help with shopping early in the Covid crisis. Avoid in-person activity now due to Covid concerns. Would currently be more interested in online programs.	1/28/2022 1:24 PM
2	I work 9-5 M-F	12/16/2021 2:47 PM

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3	Covid 19	12/16/2021 1:50 PM
4	I am more active than the activities offered.	12/16/2021 1:08 PM
5	Presently use bike path or use your bike for exercise	12/15/2021 11:33 AM
6	Not feeling good at this time.	12/14/2021 2:54 PM
7	nothing offered interests me. need more art programs,games,chat groups..plus hard to get to	11/12/2021 10:00 AM
8	Not a morning person	11/10/2021 8:38 AM
9	I am interested but have not felt like going	11/10/2021 8:13 AM
10	Did not access services due to COVID; I would like to use the treadmill or some light exercises	11/9/2021 10:43 AM
11	Covid; I do not participate presently because I am uncomfortable wearing a mask.	11/5/2021 7:33 PM
12	I have no one to care for my husband	11/5/2021 6:35 AM
13	Programs seem geared toward people who are not in as good physical shape	11/4/2021 8:47 AM
14	n/a	11/3/2021 2:32 PM
15	sometimes scheduling is a problem.	11/2/2021 1:39 PM
16	Would like to do more but I have an irregular schedule with many commitments. Have participated in the Hadley Learns events at the Senior Center.	10/29/2021 12:14 PM
17	Attended programs prior to relocation of Senior Center and prior to COVID issues	10/29/2021 12:01 PM
18	Not interested AT THIS TIME	10/29/2021 11:15 AM
19	I am deaf and the issue is communication. I use sign language.	10/26/2021 8:51 PM
20	Still working full time	10/26/2021 7:15 PM
21	I work during the day, evening programs would be great for younger seniors who still work.	10/25/2021 12:47 PM
22	I'm not in the habit of regularly checking the Senior Center site for activities.	10/21/2021 1:14 PM
23	Transportation is unavailable and/or erratic.	10/21/2021 11:54 AM
24	Due to COVID, need requirement that people attending HSC must be vaccinated.	10/19/2021 5:45 PM
25	Never make the time to sign up	10/16/2021 3:46 PM
26	The Center seems "cliquey". The one time I went there, Violet was brusque and terse...condescending and unwelcoming.	10/15/2021 6:38 AM
27	Really didn't know this much was available.	10/14/2021 11:33 AM
28	Haven't needed them to date.	10/13/2021 2:56 PM
29	Covid restrictions	10/13/2021 9:41 AM
30	Not always available to attend daytimes	10/13/2021 9:38 AM
31	I can't go to the programs I would like because my husband who has Alzheimer's needs 24-hour care	10/12/2021 12:19 PM
32	Covid precautions	10/12/2021 11:47 AM
33	I attend classes five days a week at the COA. I am still working part-time and a very involved grandmother.	10/10/2021 2:21 PM
34	I don't always have an up-to-date listing of what's available.	10/7/2021 1:59 PM
35	Exercise class sizes are limited by COVID	10/3/2021 3:53 PM

Q37 If evening programs were offered, would you be more likely to attend?

Answered: 135 Skipped: 27



ANSWER CHOICES	RESPONSES	
Yes	27%	36
No	73%	99
TOTAL		135

Q38 Are there programs or services that you would like to see at the Senior Center that are not currently offered?

Answered: 46 Skipped: 116

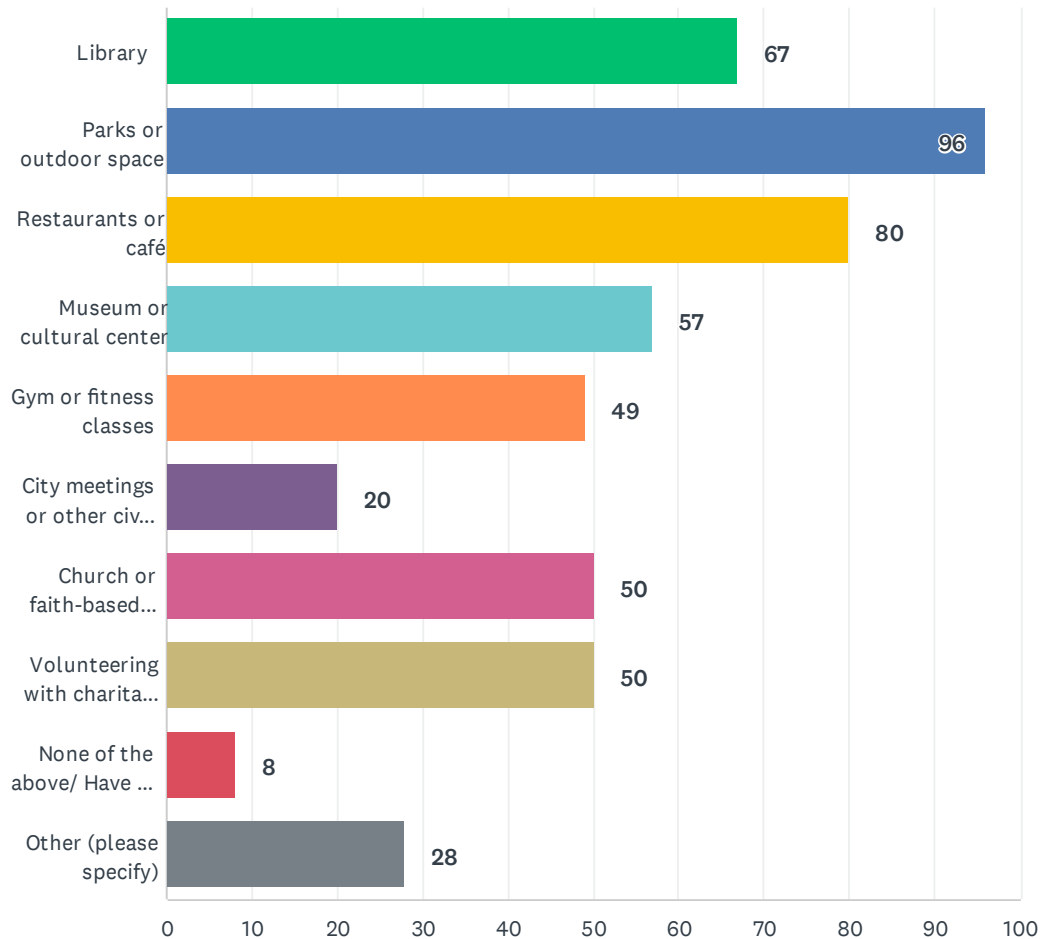
#	RESPONSES	DATE
1	Volunteers / referrals to folks who can help with household tasks or with as-needed rides. Online programs - such as discussions about town issues or current events in the region and beyond; story/ poetry slams. Outdoor walks - especially with a naturalist or birdwatching expert. Resources for power outages. I appreciate all that the Senior Center does offer. I think the town could also a "Neighbor to neighbor" kind of group, too, that builds a volunteer network / community - as in Northampton and Amherst.	1/28/2022 1:24 PM
2	I'm interested in a decluttering group, in meeting other people who are still working and are fairly active ad healthy - people I have things in common with. I'm interested in health, nutrition, wellness, and spirituality. I also like the arts and music (play ukulele) like to sing and dance for fun (not performance.)	12/16/2021 2:47 PM
3	Will need a sign language interpreter if I attend social events.	12/16/2021 1:50 PM
4	Meals offered on a regular basis (one meal each day)	12/16/2021 1:37 PM
5	Hiking, bicycling - organized groups; more intense exercise classes: training, bootcamps; heavier free weights, kettlebells; Tap dancing; community service programs to contribute to schools, etc; financial management and estate planing education; current events discussion groups; language classes; mentoring; bicycle repair	12/16/2021 1:08 PM
6	Listening to music - have people do performances	12/15/2021 11:33 AM
7	The Senior Center needs to have an internet presence in order to make donation-you have to send a check. Take a look at Northampton or the YMCA-get students to create a user friendly Web presence	12/15/2021 10:57 AM
8	N/A	12/15/2021 10:30 AM
9	Dance Classes, Zumba gold, evening social events. Please post notice of events for all.	12/14/2021 3:46 PM
10	No	12/14/2021 2:54 PM
11	Programs for 50 and over crowd - exercise/social/speakers	11/25/2021 11:37 AM
12	Some exercise programs geared towards more fit, active seniors and strong physical condition. More vigorous dance, pilates, strength training and athletic classes.	11/18/2021 11:37 PM
13	painting pottery card games	11/12/2021 10:00 AM
14	Bridge groups, bowling, vifi video	11/10/2021 8:38 AM
15	Activities that provide help to the community such as tutning, making, collecting items etc. Often encourage more volunteer opportunities	11/10/2021 8:28 AM
16	Discussion group, family nights	11/10/2021 8:18 AM
17	Financial planning- investment strategies Housing discussion with seniors who have downsized	11/9/2021 10:37 AM
18	None I can think of.	11/5/2021 7:33 PM
19	Board games	11/5/2021 7:05 AM
20	Programs for the alzheimers patient	11/5/2021 6:35 AM
21	programs for people who are a bit more advanced physically than the ones I have seen on the local network.	11/4/2021 8:47 AM

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22	1. more structured intensive computer instructions 2. current events in news: re Gitcains, cryptocurrency 3. explore other cultures. re. South American, Central America	11/3/2021 2:32 PM
23	Something like Northampton Neighbors where a group of community members help each other. a group for widows to either just talk or have lunch	11/3/2021 1:55 PM
24	not sure	11/2/2021 2:08 PM
25	List of retired people who could be hired for small projects, light repairs etc. List of high school students trying to fulfill with hours of volunteering for small household chores.	11/2/2021 1:54 PM
26	More live music	10/30/2021 11:40 AM
27	Speakers on various topics - art, poetry, gardening Museum trips I'd love to see croquet offered informally	10/29/2021 12:20 PM
28	Regular multi-cultural sharing	10/29/2021 12:14 PM
29	Meditation Computer/cell phone education	10/29/2021 12:01 PM
30	Exercise Programs - Pilates Class Services - A free Hearing Test	10/27/2021 5:20 PM
31	Planning for retirement	10/26/2021 7:15 PM
32	Adult education, speakers	10/26/2021 7:45 AM
33	I have not accessed anything there yet, just turned 60 and still working full time	10/23/2021 8:45 PM
34	They have a very good programs. I just don't seem to get there. There's a lot of organization needed for me to get a ride and to get up and get out with the help of my caregiver	10/22/2021 1:09 PM
35	Lectures on various topics. Send out a email weekly with upcoming senior center events.	10/21/2021 1:14 PM
36	Yes, no intergenerations programs, missing programs targeting friends	10/20/2021 10:46 AM
37	American Standard Bridge	10/19/2021 5:45 PM
38	Any programs that speak to seniors "smartly" as competent adults vs what seems to be a condescending attitude.	10/15/2021 6:38 AM
39	no	10/13/2021 10:01 PM
40	information and services for caregivers - e.g. people who are caring for elders - how to navigate hard conversations, what resources are available & how to obtain them [e.g. in-home care]	10/13/2021 4:09 PM
41	Handy man services Computer and internet assistance	10/13/2021 9:41 AM
42	More programming for men- like the Men's breakfast. Maybe a weekly men's coffee? I'd like a situation where I could attend yoga or Tai Chi and my spouse with dementia could hang out with other people (preferably some other men, socially).	10/13/2021 8:34 AM
43	Programs for people with dementia so their spouse can go to the other programs	10/12/2021 12:19 PM
44	More outdoor and online options; facilitated discussion groups on current topics - such as current events, local issues, contemporary art and books, etc.	10/12/2021 11:47 AM
45	more art classes, basic tech classes like iPhone, tablet, more lectures from local business- How we do it, like the Flavors of Cook lecture, perhaps how the planning board works, how snow removal is accomplished, wildlife lecture from local organization, Meet a Therapy Dog, what is the difference between Therapy and Service dog, How V1 Vodka is made, etc.	10/3/2021 3:38 PM
46	Energy efficiency options to reduce carbon footprint Recycling awareness & education Hands on cooking demonstration/classes Natural "green" burials	9/30/2021 9:11 PM

Q39 Other than the Hadley Senior Center (and assuming these places will be fully open in the coming year), where do you like to spend your free time? (check all that apply)

Answered: 151 Skipped: 11



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ANSWER CHOICES	RESPONSES	
Library	44%	67
Parks or outdoor space	64%	96
Restaurants or café	53%	80
Museum or cultural center	38%	57
Gym or fitness classes	32%	49
City meetings or other civic activities	13%	20
Church or faith-based organization	33%	50
Volunteering with charitable organizations	33%	50
None of the above/ Have not participated since shutdown	5%	8
Other (please specify)	19%	28
Total Respondents: 151		

#	OTHER (PLEASE SPECIFY)	DATE
1	outdoors especially - cafe, music, theater events, farmers market, street fests, easy/moderate walks, swims.	1/28/2022 1:24 PM
2	On my bike or taking walks and hikes; decluttering my home and cleaning out my mom's estate, visiting family in VT. It's hard to get to know people. When our daughter was at Hopkins she got to know people we expected to also, but I didn't make any close friends. I wish there was some way to naturally socialize with Hadley residents.	12/16/2021 2:47 PM
3	Right now my husband and I stay at home a lot due to Covid 19. We need to be careful due to my husband's health.	12/16/2021 1:50 PM
4	Bicycling and tennis courts	12/16/2021 1:08 PM
5	Do Hiking trips	12/15/2021 11:33 AM
6	Babysitting my Grandchildren & working part time.	12/14/2021 3:46 PM
7	Day trips with family	11/10/2021 8:28 AM
8	Home	11/9/2021 10:51 AM
9	I don't like to use outdoor spaces by myself	11/9/2021 10:43 AM
10	Theater	11/9/2021 10:37 AM
11	I would like to do ,ore but have no one to watch husband	11/5/2021 6:35 AM
12	movies, walking	11/3/2021 1:55 PM
13	home	11/1/2021 1:57 PM
14	Home	11/1/2021 10:58 AM
15	Special outdoor events that are Covid-conscious. Really enjoy going to the local farmers markets.	10/29/2021 12:14 PM
16	Social organization Near by Family	10/29/2021 11:46 AM
17	Social organizations Near by family	10/29/2021 11:36 AM
18	We stay home a lot due to Covid 19. I do food shopping and errands.	10/26/2021 8:51 PM
19	F	10/22/2021 4:44 PM
20	I have gone out to the Amherst Cinema twice and would like to go more often. I have gone out	10/22/2021 1:09 PM

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to a community concert in Amherst. I go out on the bike path a lot in the better weather. I wish there were more van transportation that was easier to access

21	golf	10/22/2021 12:17 PM
22	Retail stores.	10/21/2021 11:54 AM
23	With friends, out or in homes.	10/17/2021 12:28 PM
24	I would volunteer if memory wasn't an issue.	10/14/2021 11:33 AM
25	Walking/jogging	10/13/2021 2:56 PM
26	With friends or family	10/13/2021 9:38 AM
27	Group activities and artistic venues, performances. No longer able to participate due to caregiver status.	10/13/2021 8:34 AM
28	Once again I am limited and not able to do these activities because I must be with my spouse who has Alzheimer's	10/12/2021 12:19 PM