

**Pioneer Valley
Transportation Resource Guide
Compiled January 2016**

Councils on Aging

Provider	Description & Trip Purpose	Rider Eligibility	Service Area	Hours of Service	Provider Contact Info	Website	Cost
Agawam COA & Senior Center	Van, private cars to Grocery Stores, Medical Appointments, Hairdressers, etc. Also a 12 passenger bus.	Agawam residents 60+ or residents with disabilities under 60	Surrounding communities	Tues-Fri 8AM-12PM; as needed for medical appointments	954 Main Street, Agawam, MA 01001 413 821 0605	www.agawam.ma.us	Free in town; \$2-5 out of town depending on distance.
Amherst COA	"Medical Ride" private cars to doctor appointments	Seniors with exceptions	Amherst, Greenfield, Springfield	M-F as needed	Amherst COA 70 Boltwood Walk 413 259 3114	www.amherstma.gov/577/Transportation	Fee for Service + mileage
Belchertown COA	COA van, Med Ride program Transportation to: Senior Center, in-town shopping. Bi-weekly trips to out of town shopping. Med Ride program for medical appointments	All residents 60+	Van: Belchertown Med Ride Program: Western MA	M-F 8AM 4:30PM	60 State St Belchertown 413 323 0420 x508	www.belchertown.org/government/council_on_aging_senior_center/index.php	Varies
Blandford COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents Age 60+	Huntington, Russell, Montgomery, Blandford, and Chester; Trips to Westfield	See FRTA schedule; Also by appointment	George Webb 413 667 3428	http://www.townofblandford.com/coa.html	See FRTA Schedule and Fare Explanation
Brimfield COA	COA Van, Volunteer Drivers Senior Center programs, medical, shopping, social events.	Brimfield residents 60+; younger residents with disabilities; seniors from other towns if space is available	In town, as far as Worcester, Springfield, & Holyoke	Van is 9AM-1PM; volunteer drivers as needed	20 Main St. Brimfield, MA 01010 413 245 7253	http://www.brimfieldma.org/Pages/BrimfieldMA_BComm/coatransport	Free to Senior Center Lunches; \$1 in town, up to \$6 out of town.
Chester COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents Age 60+	Huntington, Russell, Montgomery, Blandford, and Chester; Trips to Westfield	See FRTA schedule; Also by appointment	George Webb 413 667 3428	http://townofchester.net/council-on-aging/	See FRTA Schedule and Fare Explanation
Chesterfield COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents 60+, veterans with 70% disability, residents of nursing homes	Goshen, Chesterfield, Cummington, Plainfield, & Worthington	Tuesday-Thursday 8:30AM-4:30PM	413 268 7582	http://www.townofchesterfieldma.com/tochtml/resources/coaging.htm	See FRTA Schedule and Fare Explanation
Chicopee COA	City owned vans Trips to the Senior Center and Medical, Dental, Legal, and Grooming appointments only	Residents 60+	Chicopee, Medical offices in parts of Springfield, W Springfield, Holyoke, & S Hadley	M-F 8:00AM-3:30PM	5 West Main Street Chicopee, MA 01013 413 536 5733	https://www.chicopeema.gov/page.php?id=171	\$.50 RT to Senior Center, \$1 RT within Chicopee, \$2 RT outside of Chicopee
Cummington COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents 60+, veterans with 70% disability, residents of nursing homes	Goshen, Chesterfield, Cummington, Plainfield, & Worthington	Tuesday-Thursday 8:30AM-4:30PM	413 268 7582	http://www.cummington-ma.gov/Boards.php?22	See FRTA Schedule and Fare Explanation

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East Longmeadow COA	Regionally run through ELCOA for EL and Hampden elders. Senior Center and medical trips a priority.	EL and Hampden resident 60+ or younger with disabilities	surrounding communities	M-F 9-2	328 North Main Street East Longmeadow, MA 413 525 5424	www.eastlongmeadowma.gov	\$1 in town, \$2 out of town
Easthampton COA	COA Van Medical, shopping, errands, hair appointments, events at Enrichment Center, scheduled out-of-town trips.	Easthampton residents 60+	Easthampton & Southampton, other areas as scheduled	M-F 8:00AM-4:00PM	19 Union Street Easthampton MA 01027 413 527 6151	http://www.easthamptonseiorcenter.org/transportation/65-general-transportation-information.html	Varies
Goshen COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents 60+, veterans with 70% disability, residents of nursing homes	Goshen, Chesterfield, Cummington, Plainfield, & Worthington	Tuesday-Thursday 8:30AM-4:30PM	413 268 7582	http://www.goshen-ma.us/home/committees/council-on-aging	See FRTA Schedule and Fare Explanation
Granby Senior Center	COA-owned van & passenger car	Granby residents 60+	Surrounding towns for medical appointments, trips to the senior center	M-F 9:00AM-3:00PM	10 West State Street Granby, MA 01033 413 467 3239	http://www.granby-ma.gov/Pages/GranbyMA_CoA/Granby%20Council%20on%20Aging%20Transportation%20Program.pdf	In town: \$1 round trip. Up to \$8 round trip depending on location.
Granville COA	None (But they are in discussions about setting up a volunteer driver program)	N/A	N/A	N/A	N/A	http://www.townofgranville.net/Pages/CouncilonAging.aspx	N/A
Hadley COA	COA Van	Hadley residents 60+	Hadley, Northampton, Florence, Amherst, & Hatfield.	Thursday shopping in Hadley 9AM-12PM. Tuesday 9AM-3PM to medical appointments or the senior center.	46 Middle Street Hadley, MA 01035 413 586 4023	http://www.hadleyma.org/pages/HadleyMA_BCComm/COA/transportation	\$2 each way unless you are a client of HVES or MassHealth
Hampden COA	Regionally run through East Longmeadow COA. Volunteer program for Hampden residents through Hampden COA	Volunteer program for Hampden residents	surrounding communities	M-F 9-4	119 Allen Street Hampden, MA 413 566 5588	http://www.hampden.org/dept/coa.html	Depends on Volunteer
Hatfield COA	2 Town-owned, wheelchair-accessible vans Van trips are for any/all purposes needed.	Hatfield residents 60+	Vans will travel in a 30 mile radius of Hatfield.	Available Monday through Friday, 7:00 AM to 5:00 PM.	Hatfield COA 59 Main Street Hatfield 413-247-9003	http://www.townofhatfield.org/Pages/HatfieldMA_COA/index	There is no cost. Donations to the COA are accepted.
Holyoke COA	COA-owned passenger cars Medical, shopping, hair appointments, nursing home visits, senior center.	Holyoke residents 60+, walkers accommodated	Holyoke, plus parts of W Springfield, Chicopee, Springfield, and S Hadley	M-F 8:15AM-4:00PM	291 Pine St. Holyoke, MA 413 322 5625	http://www.holyoke.org/departments/council-on-aging-2/	\$2 round trip
Huntington COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents Age 60+	Huntington, Russell, Montgomery, Blandford, and Chester; Trips to Westfield	See FRTA schedule; Also by appointment	George Webb 413 667 3428	http://www.huntingtonma.us/coa.html	See FRTA Schedule and Fare Explanation
Longmeadow COA	Special trips and outings/ volunteer drivers large list of volunteer drivers	Longmeadow residents 60+ younger with disabilities	Volunteer program for shopping and medical	M-F as needed	231 Maple Road, Longmeadow 413 565 4150	www.longmeadow.org	cost is up to volunteer driver

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Ludlow COA	COA Van Senior Center, Big Y, Medical Out of Town call PVTA	Ludlow residents 60+	Ludlow, Big Y	M-F 8:30AM- 3:00PM	37 Chestnut Street Ludlow, MA 01056 413 583 3564	http://www.ludlow.ma.us/html/coa/	\$.50 trips to senior center, \$.75 to other destinations
Middlefield COA	COA-Run Volunteer Driver System Medical, shopping, errands, and socializing COA vans	Residents Age 60+	Rides to surrounding towns and cities	By appointment (3 days notice)	Judy Artioli 413 623 6481	http://middlefieldma.net/?page_id=212	\$5 one-way; \$10 roundtrip (still being discussed)
Monson COA	Medical, shopping, socializing, other errands. Also trips to Senior Center for meals.	Monson residents 60+ or younger with disabilities	Monson, all of Hampden County, parts of Hampshire & Worcester Counties	M-F 8AM-3PM	106 Main Street Monson, MA 01057 413 267 4121	www.monson-ma.gov	\$2/trips within Monson, \$3/trips to Palmer, \$5/longer trips
Montgomery COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents Age 60+	Huntington, Russell, Montgomery, Blandford, and Chester; Trips to Westfield	See FRTA schedule; Also by appointment	George Webb 413 667 3428	http://www.mass.gov/portal/cities-towns/montgomery.html	See FRTA Schedule and Fare Explanation
Northampton COA	Volunteer Drivers Medical	Northampton residents 60+	As far as Springfield, Greenfield, & Westfield	M-F	67 Conz Street Northampton, MA 01060 413 587 1228	http://www.northamptonma.gov/713/Senior-Services	Cost varies from \$8RT-\$40RT depending on distance
Palmer COA	2 accessible COA vans Medical, shopping, errands (hair, pharmacy, RMV, etc), senior center programs	Residents of Palmer, Thorndike, Bondsville, & Three Rivers 60+ or younger with disabilities	Palmer, Thorndike, Bondsville, Three Rivers, anywhere in the area. Occasionally to Boston.	M-F 8AM-4PM; longer trips may require earlier or later times.	1029 Central St. Palmer, MA 01069 413 283 2670	www.townofpalmer.com	Voluntary and confidential donations
Pelham COA	Pelham does not currently have a transportation program but they are looking into starting one.	N/A	N/A	N/A	N/A	http://www.townofpelham.org/council_on_aging.html	N/A
Plainfield COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents 60+, veterans with 70% disability, residents of nursing homes	Goshen, Chesterfield, Cummington, Plainfield, & Worthington	Tuesday-Thursday 8:30AM-4:30PM	413 268 7582	N/A	See FRTA Schedule and Fare Explanation
Russell COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents Age 60+	Huntington, Russell, Montgomery, Blandford, and Chester; Trips to Westfield	See FRTA schedule; Also by appointment	George Webb 413 667 3428	http://www.townofrussell.us/COA.html	See FRTA Schedule and Fare Explanation
South Hadley COA	COA Van Senior Center, appointments, and shopping trips	Residents of South Hadley 60+	South Hadley & surrounding towns	M-F	45 Dayton Street South Hadley, MA 01075 413 538 5042	http://www.southhadley.org/541/Transportation	One-way fares: \$.75 to the senior center; \$1.25 in town, \$3 to neighboring towns, \$5 to towns farther away

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Southampton COA	One wheelchair lift equipped van funded by FRTA for medical, shopping, and other appointments. Two paid drivers.	Residents of Southampton 60+ or veterans with a disability rating of 70% or greater	25 mile radius (in state)	M-F 7AM-4PM	210 College Highway, Suite 4 Southampton, MA 01073 413 529 2105	http://townofsouthampton.org/administration/services/council-on-aging/	\$2 Round trip in town; \$3 RT to adjacent towns; \$4 RT to all other towns. Senior Center trips are 1/2 price; additional stops are \$1-\$2/each.
Southwick COA	FRTA transportation contracted through Hulmes transportation. Medical appts out of town on Mon and Thurs, shopping, banking, hair appts, Medical appts in town, rides to Senior Center for activities and congregate lunch. Volunteer Van: trips that are scheduled, medical appts, personal needs by appt.	Southwick Residents 60+	Springfield, Westfield, Agawam-- Generally 15-20 mile radius.	Mon and Thurs. 8:30-4:00pm Tues 8:30-2 Wed. 8:30-4:00 Friday 8:30-2	454 College Highway Southwick, MA 01077 413 569 5498	N/A	Varies
Springfield COA	Doesn't provide transportation -- see info on PVRTA senior services.	N/A	N/A	N/A	N/A	N/A	N/A
Tolland COA	COA-Run Volunteer Driver System Medical, shopping, errands, and socializing	Residents Age 60+		Call 2 Days ahead of time for appointment	Seniors Ride Line 413-579-7834	http://www.tolland-ma.gov/public_documents/tollandma_senior/index	Free (Donations Accepted)
Wales Senior Center	Van with a volunteer driver Medical, shopping, errands, and Senior Center programs.	Residents of Wales 60+ & younger with disabilities.	30 mile radius of Wales; occasionally to Boston	M-F 7AM-4PM	85 Main St. Wales, MA 01081 413 245 9683	www.townofwales.net	no cost
Ware Senior Center/COA	COA van, volunteer driver program Medical, shopping, errands, senior center programs	Residents of Ware 60+	Ware only, volunteer drivers go further out	M-F 9AM-1PM	1 Robbins Rd., Ware MA 01082 413 967 9645	http://www.townofware.com/departments/council_on_aging/index.php	\$1.00 each way
West Springfield COA	COA mini-vans Medical, shopping, errands, senior center programs	Residents of West Springfield 60+	Various destinations	M-F, Schedule varies	128 Park Street 413 495 1803	http://www.parishesonline.com/find/west-springfield-council-on-aging	In town: \$.50 each way Out of town: \$1.00 each way
Westfield COA	Volunteer Drivers Medical, shopping, Senior Center programs	Residents of Westfield 60+	Primarily Westfield for shopping; medical trips as far as Springfield/Leeds	M-F 8:30AM-4:30PM	40 Main Street Westfield MA 01085 413 562 6435	http://www.cityofwestfield.org/index.aspx?NID=147	No cost except medical trips are \$.50/mile each way
Westhampton COA	Volunteer Drivers	Residents of Westhampton 60+ or younger with disabilities	Varies	M-F during the day; occasional evenings or weekends if needed	12 South Road Westhampton, MA 01027 413 527 2404	N/A	\$3 round trip to bordering towns, \$4 round trip to non-bordering towns
Wilbraham COA	COA van Grocery shopping (2 days/week), Shopping malls (1 day/week), in-town destinations (1 day/week). Fridays are special destinations & group trips. Volunteer drivers bring seniors to medical appointments.	Residents of Wilbraham 60+	Wilbraham & special destinations. Medical appointments occasionally go all the way to Leeds.	M-F, trip purpose varies	45B Post Office Park, Wilbraham, MA 01095 413 596 8379	www.wilbraham-ma.gov	Van trips \$2 round trip. Medical appointments no charge.

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Williamsburg COA	COA van run by PVTA Shopping trips & other needs	Williamsburg seniors and their caregivers	Door to door service in PVTA service area. Shopping to Big Y, River Valley Coop and Stop & Shop in Northampton	Tuesdays 9:00AM-3:00PM	141 Main Street Haydenville, MA 413 268 8407	http://www.burgy.org/Pages/WilliamsburgMA_COA/trans	Van trips are \$2 round trip or \$1 round trip if you qualify as low-income
Williamsburg COA	Medical Rides Program Volunteer drivers	Williamsburg seniors and people with disabilities	PVTA service areas only	7 days a week (call COA to schedule)	141 Main Street Haydenville, MA 413 268 8407	http://www.burgy.org/Pages/WilliamsburgMA_COA/trans	Free
Williamsburg COA	COA Companion Program	Williamsburg seniors	Northampton & surrounding areas	Daytime	141 Main Street Haydenville, MA 413 268 8407	http://www.burgy.org/Pages/WilliamsburgMA_COA/trans	Free
Worthington COA	FRTA Van Medical, Shopping, Errands, Socializing	Residents 60+, veterans with 70% disability, residents of nursing homes	Goshen, Chesterfield, Cummington, Plainfield, & Worthington	Tuesday-Thursday 8:30AM-4:30PM	413 268 7582	N/A	See FRTA Schedule and Fare Explanation
Public Transportation Services							
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PVTA - Fixed-route services	Fixed-route transportation in Springfield/Northampton area	Public	Springfield, Northampton, & surrounding communities	Varies depending on day & route	Springfield Customer Service Center: 1341 Main Street Springfield, MA 01103 413 781 7882	www.pvta.com	\$1.25 one way and \$0.25 for transfer
PVTA - ADA service	Door-to-door transportation along fixed bus routes for people with disabilities	ADA certified riders	Provided to the entirety of member communities that have fixed route services operating within that community. Provided within 3/4 of a mile of a fixed route line where overlap occurs (Hampden, Leverett, Pelham, South Deerfield)	Same as fixed-route service	413 732 6248 x 214	www.pvta.com	\$2.50-\$3.50 one way
PVTA - Senior services	Curb-to-curb service for seniors within PVTA's 24 member communities	Individuals 60+	All PVTA member communities	M-F 8:00AM-4:30PM	413 781 7882	http://pvta.com/media/pdfs/Senior%20Service%20Guide.pdf	\$2.50-\$3.50 one way
PVTA - Travel Training	One-on-one training on how to ride the fixed-route service for seniors and people with disabilities (13+)	Individually screened through intake process	System-wide	Varies	413 732 6248 x 235	http://pvta.com/travelTraining.php	Service is Free except for cost of bus fare
FRTA	Fixed route transportation from Greenfield to Northampton, connecting to PVTA services.	Public	Franklin County area, connecting to Northampton	Varies depending on day & route	413 774 2262	www.fрта.org	Varies
Amtrak	Public train service to Boston, Albany, Canada, New York City, & beyond	Public	Nationwide	Varies	800 USA RAIL	www.amtrak.com	Varies

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Max Bus	Bus service to Worcester, Fitchburg, Orange, & Northampton	Public	Central/Western MA	Varies	413 624 7339 800 MAX BUS1	http://www.maxpressbus.com/	Varies
Peter Pan	Public intercity bus service	Public	Northeastern US	Varies	800 343 9999	www.peterpanbus.com	Varies
Greyhound	Public intercity bus service	Public	Nationwide	Varies	800 231 2222	www.greyhound.com	Varies
	<p>For transportation information from other regions of Massachusetts, please see the following resources:</p> <p>Franklin County: http://frta.org/wp-content/uploads/Transportation_Inventory_Listing.pdf Berkshire County: http://berkshireplanning.org/images/uploads/documents/Transportation_Providers_-_Updated_September_2015.pdf Northern Worcester County: http://www.mrpc.org/sites/montachusetttrpc/files/file/file/social_service_directory_2012.pdf</p>						